



## Local Community Contact List

Name of CRN/Community: **Seniors' Connect Network**

Date Submitted/Updated: **08/10/2025**

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Where there are no local services, list the closest community that has services available under "NOTES". Add rows or use the back of the page if needed to create a complete list for your community.

### EMERGENCY NUMBERS

SERVICE	CONTACT NUMBER	NOTES
Police, Fire and Ambulance	911	Numbers to call if no 911 service
Crisis Line	<b>604-951-8855</b>	<b>Fraser Health Crisis line</b>
Poison Control	<b>1-800-567-8911</b>	
Lifeline (or similar service)	<b>1-866-349-1447</b>	<b>Lifeline Canada</b>
<b>Lark Medical</b>	<b>604-943-4960</b>	<b>Serves Surrey, Tsawwassen &amp; Delta</b>

### ADULT ABUSE SERVICES

SERVICE	CONTACT NUMBER	NOTES
Health Authority contact(s) – for reporting abuse	<b>1-877-732-2808</b>	See regional resources list for each CRN
Police-based Victim Services	<b>604-599-7600</b>	<b>info@policevictimservices.bc.ca</b> <b>react@fraserhealth.ca</b>
Community- based Victim Services	<b>604-335-5035</b>	<b>Sources Crime Victims Assistance - Trauma Counseling</b>
Community Living BC	604-664-0101 1-877-660-2522	Local Vancouver Toll free
Transition House (s)	<b>604-556-0101</b> <b>1-877-660-2522</b>	<b>Community Living BC Evergreen Transition House - 604-584-3301 Ama House - 604-542-5992 Durrant House - 604-531-4430 Shimai House - 604-581-9100 Virginia Sam House - 604-572-5116 BC Association of Transition Houses - 604-669-6943</b>
Emergency Shelter (s)	<b>604-581-5172</b>	<b>Surrey Urban Mission Gateway Shelter - 604-589-7777 Hyland House - 604-599-8900 Bill Reid Place - 604-574-4341 (pet friendly) Shelter Aid For Seniors - 604-433-2218</b>
BCCEAS - SAIL (Seniors Abuse and Information Line) – for information about abuse and for emotional support	604-437-1940 1-866-437-1940	Toll free
Victim Link	1-800-563-0808	
bc211	211	Lower Mainland only
LBGTQ Contact	604-684-5307 1-800-566-1170	Toll free
<b>BCCEAS- SAIL ( Senior Abuse Information Line)</b>	<b>604-437-1940 or 1-877-437-1940</b>	

<b>bc211</b>	<b>211</b>	<b>Lower mainland Only LGBTQ Contact - 604-684-5307 or 1-800-566-1170</b>
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## INFORMATION AND REFERRAL

(Local services – often grouped in one multi-service agency – listed below)

SERVICE	CONTACT NUMBER	NOTES
Seniors Outreach	<b>604-531-9400</b>	<b>Brella Community Services</b>
Community Services	<b>604-542-4357</b>	<b>Sources Community Services</b>
Geriatric and Other programs for Seniors	<b>604-582-4582</b>	<b>Jim Pattinson Specialized Senior Clinic - Surrey Specialized Senior Clinic Peace Arch Hospital - 604-535-4577</b>
Problem Gambling Helpline	1-888-795-6111	
Alcohol and Drug Referral	<b>1-800-663-1441</b>	<b>Alcohol &amp; Drug Information &amp; Referral Service ( toll-free in BC)</b>
Veterans Affairs Canada	1-866-522-2122	

## HEALTH/MENTAL HEALTH

SERVICE	CONTACT NUMBER	NOTES
Mental Health/Geriatric Outreach	<b>604-592-2700</b>	<b>Surrey outreach for Older Adults 604-541-6844 - South Surrey / White Rock</b>
Mental Health and Addiction Services	<b>604-953-4900</b>	<b>Surrey Mental Health &amp; Substance 604-541-6844 - South Surrey, White Rock</b>
Home and Community Health	<b>1-855-412-2121</b>	<b>Home &amp; Community Care Fraser Health</b>
Adult Day programs	<b>604-572-5340</b>	<b>Fraser Health Home &amp; Community Care ( Surrey/Newton) Sources Community Services - 604-531-6226</b>
Hospital	<b>604-581-2211</b>	<b>Surrey Memorial 604-531-5512 - Peace Arch Hospital - White Rock</b>
MSP and PharmaCare	604-683-7151 1-800-663-7100	Vancouver Toll Free
BC Nurse/Pharmacist Line	811	<b>MSP &amp; Pharmacare - 604-683-7151</b>
Assisted Living Registry	1-866-714-3378	
Online Medical Support - Medeo	1-888-297-2973	
<b>Assisted Living Registry</b>	<b>1-866-714-3378</b>	

## HOUSING

SERVICE	CONTACT NUMBER	NOTES
BC Housing	604-433-1711 1-866-465-6873	Vancouver Toll Free
Home Adaptations – Canada Mortgage & Housing	1-800-668-2642	<b>BC Housing - 604-433-1711 or 1-866-465-6873</b>
Advocacy and Appeals re Housing	<b>778-735-1368</b>	<b>Advocacy Services - Sources Housing Programs Sources - 778-731-9195</b>

HOME SUPPORT

SERVICE	CONTACT NUMBER	NOTES
Better at Home	604-268-1312	Better at Home
Grocery Shopping	604-542-4357	Sources Shop By Phone
Home repairs and Maintenance	604-262-4787- Only Agencies that provide volunteers who have undergone a criminal record check	Only agencies that provide volunteers who have undergone a criminal record check.
Peer Counselling	604-531-9400	Brella 604-873-0103 - Adult Psychiatric Clinic
Friendly Visiting	604-531-9400	Brella Community Services

TRANSPORTATION

SERVICE	CONTACT NUMBER	NOTES
Handy Dart/Taxi Saver/Handy Card	604-953-3680	
Health Connections – bus service	1-855-993-3100	BC Transit Health Connections
Bus Pass Program	1-866-866-0800	For Eligible Seniors
Taxi (s)	604-533-3333	Pacific Cabs
Parking Permit (disabled)	1-888-718-7794	SPARC BC
Translink Trip Planner	604-953-3333	Lower Mainland
Translink Trip Planner - 604-953-3333		

LEGAL

SERVICE	CONTACT NUMBER	NOTES
BC CEAS (SAIL)	604-437-1940 1-866-437-1940	Legal Advocacy Program and Elder Law Clinic
Legal Aid	1-866-577-2525	BC CEAS (SAIL) - 604-437-1940 - Legal Advocacy Program & Elder Law
Family Justice Clinic	1-800-663-7867	Legal Aid BC Family Law Justice Counsellors
Crown Counsel	604-501-8700	
NIDUS – Representation Agreements	1-604-408-7414	
Public Guardian and Trustee	1-604-660-4444	
Peoples Law Schoo	604-331-5400	
Lawyer Referral Services	604-687-3221	Lawyer Referral
Access Pro Bono Legal Services – in person only	1-877-762-6664	
Community Advocacy Services	778-735-1368	Sources Advocacy Housing and Prevention Services

SUPPORT GROUPS

SERVICE	CONTACT NUMBER	NOTES
Dementia Help Line	604-681-8651	Alzheimer Society BC

AA	604-434-3933	Vancouver Intergroup Society
NA	604-873-1018 or 1-866-683-6819	Narcotics Anonymous
Al-Anon	613-723-8484	Al-Anon Headquarters Canada
Nar-Anon	800-477-6291	World Service Office
Alzheimer Society of BC	604-681-8651	
Caregiver support groups	1-877-520-3267	Family Caregivers
MS Society	1-844-859-6789	MS Society of Canada
Arthritis	1-800-321-1433	Arthritis Society
Diabetes	1-800-226-8464	Diabetes Canada
Deaf and Hard of Hearing	604-660-1807	Provincial Deaf & Hard of Hearing Services

### FIRST NATIONS/INDIGENOUS SERVICES

SERVICE	CONTACT NUMBER	NOTES
Friendship Centre	1-250-388-5522	BC Association of Aboriginal Friendship Centers 604-595-1170 - Fraser Region Friendship Center
Band Office	1-800-880-1022	First Nations Consultation By the Ministry of Indigenous Relations & Reconciliation 604-536-1080 - Semiahmoo First nations - White Rock
Métis Services	604-584-6621	
First Nations Health Authority	1-866-913-0033	

### IMMIGRANT SERVICES

SERVICE	CONTACT NUMBER	NOTES
Health and Seniors Information Line	211	Lower Mainland
Local Immigrant Services	604-596-7722	PICS
Settlement Services	604-596-7722 ext 145	PICS
Translation Services	604-572-4060	Options Translation Services

### MUNICIPAL SERVICES

SERVICE	CONTACT NUMBER	NOTES
Parks and Recreation - facilities	604-591-4011	parksrecculture@surrey.ca
Parks and Recreation - programs	604-501-5100	City of Surrey Activities Registration
Library(s)	604-598-7420	City Surrey Branch

### INCOME AND BENEFITS

SERVICE	CONTACT NUMBER	NOTES
CPP, OAS, GAIN	1-800-622-6232	Service Canada
Employment and Income Assistance	<b>1-800-663-7867</b>	Service BC
Community Volunteer Income Tax Prep.	<b>604-542-4357</b>	<b>Sources Income Tax Clinic</b>

### DEATH, DYING AND GRIEF SERVICES

SERVICE	CONTACT NUMBER	NOTES
Hospice	<b>604-584-7006</b>	<b>Surrey Hospice Society Peace Arch Hospice Society - 604-531-7484</b>
Grief Counselling	<b>811</b>	<b>Healthlink BC - Grief &amp; Grieving</b>

### FOOD PROGRAMS

SERVICE	CONTACT NUMBER	NOTES
Food Bank	<b>604-581-5443</b>	<b>Surrey Food Bank Sources Food Bank - 604-531-8168</b>
Grocery Delivery	<b>604-542-4357</b>	<b>Sources Shop By Phone</b>
Meal Delivery	<b>604-299-1877</b>	<b>Better Meals</b>
<b>Senior Meal Delivery = Meals on Wheels</b>	<b>778-590-1433</b>	

### GOVERNMENT REPRESENTATIVES

SERVICE	CONTACT NUMBER	NOTES
<b>Brent Chapman</b>	<b>604-541-4556</b>	MLA
<b>Randeep Sarai</b>	<b>604-598-2200</b>	MP
Services Canada	1-800-622-6332	

Please contact [info@bccrns.ca](mailto:info@bccrns.ca) with any questions regarding this form.

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