



BC ASSOCIATION OF
Community Response Networks
Stopping Adult Abuse and Neglect ...Together.

Local Community Contact List

Name of CRN/Community: Kimberley

Date Submitted/Updated: 26 06 24

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(Name) (Phone) (Email)

*Where there are no local services, list the closest community that has services available under "NOTES".
Add rows or use the back of the page if needed to create a complete list for your community.*

EMERGENCY NUMBERS

SERVICE	CONTACT NUMBER	NOTES
Police, Fire and Ambulance	911	
Interior Crisis Line	1 (888) 353-2273	
Poison Control	1 (800) 567-8911	
Lifeline Emergency		
After Hours Kimberley City Operations Emergency ONLY	1 (866) 541-0106	
Sewer Back up	(250) 427-9660 (250) 427-4114 After hours	City of Kimberley Operations and Environmental Services Department
Suicide Crisis Helpline	1 (800) SUICIDE (784-2433	Call or text 9-8-8
Non-Emergency Police	(250) 427-4811	Kimberley RCMP
Non-Emergency Fire	(250) 427-FIRE (3473)	
Non-Emergency Search and Rescue	(250) 427-5998	

ADULT ABUSE SERVICES

SERVICE	CONTACT NUMBER	NOTES
Interior Health Authority contact – for reporting Elder Abuse anonymously	1 (844) 870-4754	May also use webform: https://www.interiorhealth.ca/information-for/seniors/adult-abuse-and-neglect/report-adult-abuse-or-neglect
Police-based Victim Services	(250) 427-4811	Kimberley RCMP
Community Based Victim Services	(250) 489-3114 ext. 241	cbvs@summitfamily.ca
Stopping the Violence Women's Outreach	(250) 908-7039	outreach@summitfamily.ca
Community Living BC	Cranbrook (250) 426-1282 After Hours (MCFD) 1 (800) 663-9122	CLBCreportline@gov.bc.ca To report abuse neglect or wrongdoing to an adult with developmental disabilities
Kootenay Haven Transition House	(250) 426-4887 1 (800) 200-3003	Cranbrook
Emergency Shelter: Community Connections Society of BC	(778) 687-1707	Cranbrook
BCCEAS – SAIL (Seniors Abuse and Information Line)	1 (866) 437-1940	Monday to Friday from 8am to 8pm for information about abuse and for emotional support
Victim Link	1 (800) 563-0808	support program for victims of crime and trauma Email: 211-victimlinkbc@UWBC.ca 24 hours a day, 7 days a week
Seniors Distress Line	(604) 872-1234	24 hours a day, 7 days a week free and confidential telephone support service for seniors, their caregivers or anyone concerned about a senior.
LBGTQ Contact	1 (800) 566-1170	Toll free

BC211 LGBTQ2S+ Women's Health Resources	211 1 (800) 566-1170	BC 211 for help with housing, employment, health, government resources, etc. LGBTQ2S+ Government website: gov.bc.ca
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INFORMATION AND REFERRAL

(Local services – often grouped in one multi-service agency – listed below)

SERVICE	CONTACT NUMBER	NOTES
Kimberley Community Connector	(250) 581-1639	connector@summitfamily.ca
One Stop Information Line	(250) 427-4200	
Province of BC Home and Community Care Access	Central Intake 1 (800)707-8550	Respite Care
Kimberley Home Health Office	(250) 427-2215 ext 3	
Office of the Seniors Advocate	1 (877) 952-3181	referral line that is available 24 hours a day info@seniorsadvocatebc.ca
Seniors Outreach	1 (877) 487-0803	
Seniors Advocate - Council of Advisors (COA)	(250) 417-9376	EK member
Seniors in Partnership	(250) 417-9376	Cranbrook: Information for seniors
Problem Gambling Helpline	1 (888) 795-6111	
Alcohol and Drug Referral	(250) 489 4344 (250) 426-3383	East Kootenay Addiction Services Ankors Cranbrook - Harm reduction and overdose prevention
Veterans Affairs Canada	1 (866) 522-2122	
Kimberley Military Ames	(250) 919-3137	
Public Guardian and Trustee	1 (877) 511-4111	Services to Adults uphold the rights of adults who are unable to manage their own affairs

HEALTH/MENTAL HEALTH

SERVICE	CONTACT NUMBER	NOTES
Kimberley Mental Health and Addiction	(250) 427-2215	260 4th Ave Kimberley BC

Services		
Seniors Mental Health & Substance Use Services - Interior Health Area	310-MHSU (6478)	https://www.interiorhealth.ca/services/seniors-mental-health-substance-use-services/locations
Kimberley Health Centre and Home Support	(250) 427-2215	260 4th Ave Kimberley BC
Kimberley Special Care Home Adult Day Services	1 (800) 707-8550	386 2nd Ave Kimberley BC
East Kootenay Regional Hospital	(250) 426-5281	13 24th Ave N
Provincial Caregivers Support Line	1 (877) 520-3267	Monday to Friday 8:30 am to 4:00 pm
MSP and Fair Pharmacare	1 (800) 663-7100	Toll Free
Canadian Dental Care Plan	1 (833) 537-4342	The hours of operation are 8:30 am to 4:30 pm local time, Monday to Friday.
Mouth Minders Dental Clinic Salvation Army Cranbrook	Please call 250-919-4538 to make an appointment.	Free pain reduction, infection control and extraction services for eligible low income persons.
BC Nurse/Pharmacist Line	811	
Assisted Living Registry	1 (866) 714-3378	
Mental Health Support	310-6789 (no area code required)	
Kimberley Loan Cupboard	(250) 427-2887	M-F from 1pm to 3 pm
Province of BC: Assistance with Medical Equipment and Devices	1 (800) 661-4022	The contractor provider for this area is Kootenay Columbia Home Medical Equipment in Cranbrook

HOUSING

SERVICE	CONTACT NUMBER	NOTES
SAFER	1 (800) 257-7756	Shelter AID for Elderly Renters (SAFER) program helps make rents affordable for BC seniors with low to moderate incomes.

		https://www.bchousing.org/housing-assistance/rental-assistance-programs
BC Housing	1 (866) 465-6873	Toll Free
Route 65	1 (877) 955-6565	Directory for independent living. Route65.ca
Home Adaptations – Canada Mortgage & Housing	1 (800) 668-2642	
BC Rebate for Accessible Home Adaptations (BC RAHA)	1 (800) 257-7756	Provides financial help in the form of rebates to eligible low-income households to complete home adaptations for independent living.
Advocacy and Appeals re Housing	1 (800) 407- 7757	
TRAC: Tenant Information Line	1 (800) 665-1185	Includes Mobile Homes. Legal Advice and representation for tenant in BC https://tenants.bc.ca/ to access forms and information
Housing for Seniors CHMA Kootenays Branch	(250) 426-5222	apply online through the BC Housing Registry

NON-MEDICAL SUPPORT SERVICES

SERVICE	CONTACT NUMBER	NOTES
Kimberley Better at Home	(250) 581-4344	betterathome@summitfamily.ca Paid services on sliding income scale: Light Housekeeping, Minor Home Repairs, Light Yard work. Volunteer transportation, friendly visiting, prepared meal delivery,
Summit Helping Seniors	(250) 427-8733	Volunteer services: Friendly Visiting, Grocery shopping, transportation, Healthy Kimberley Food Recovery meal and hamper delivery seniorshelpingseniors@summitfamily.ca
Kimberley Community Connector Social Prescribing Program	(250) 581-1639	connector@summitfamily.ca Connects and assists seniors to navigate local, provincial and federal resources
Adult Day Programs: Kimberley Special Care Home Adult Day Services	1-800-707-8550	386 2nd Ave Kimberley BC
Friendly Calls: Canadian Red Cross	1-833-979-9779	

TRANSPORTATION

SERVICE	CONTACT NUMBER	NOTES
Summit Seniors Shuttle	250-427-8733	Service by donation. From Wasa to Cranbrook. Book in advance.
Mountain Cab	(250) 254-TAXI (8294)	Mountainshuttlecab@gmail.com
BC Transit Kimberley	1 (855) 417-4636	Book a Ride: Call M-F 24 hrs ahead
BC Seniors Bus Pass	1 (866) 866-0800	Option2, Option 2, Option 1

		\$45 per year Compass Card Valid only on Kimberly conventional
Sparc BC Parking Permit (handicap)	1 (888) 718-7794	permits@sparc.bc.ca
Canadian Cancer Society: Wheels of Hope	1 (888) 939-3333	Local and provincial transportation for cancer treatment appointments
NOW Shuttle	(250) 540-6746	Wheelchair accessible van. \$3 a km. Minimum \$25 charge
Travel Assistance Program	1 (866) 986-3466	Available when medical care is not available locally.
Hope Air	1 (877) 346-4673	www.hopeair.ca Providing free flights to people who cannot afford the cost of an airline ticket for specialized medical care outside their home community.

LEGAL

SERVICE	CONTACT NUMBER	NOTES
Senior's First BC	1(866) 437-1940	Legal Advocacy Program and Elder Law Clinic. Press 2 to leave a message
Legal Aid	1 (866) 577-2525	
Family Justice Clinic	Local: (250) 426-1660 Toll Free: 1-888-518-8822	102 11 Ave S Cranbrook
Crown Counsel	Local: (250)426-1525 Toll Free: 1-888-249-9111	100 Cranbrook St N, Cranbrook,
Public Guardian and Trustee	1 (877) 511-4111	Services to Adults uphold the rights of adults who are unable to manage their own affairs
NIDUS	1 (877) 267-5552	Provides education, support and assistance to British Columbians with personal planning: representation agreement, enduring power of attorney, health care consent, advance directive, end of life.

Peoples Law School	(604) 331-5400	
Lawyer Referral Services	1 (866) 946-4529	Family Law Services Various websites for BC such as: https://www.justanswer.com/law https://www.legalshield.ca
Access Pro Bono Legal Services	1 (604) 878-7400	https://www.accessprobono.ca/
Community Advocacy Services	1 (877) 298-2211	advocacy@inclusionbc.org
Canadian Anti-Fraud Centre	1 (888) 495-8501	online Fraud Reporting System https://antifraudcentre-centreantifraude.ca/report-signalize-eng.htm

SERVICE	CONTACT NUMBER	NOTES
Dementia Help Line Alzheimer's Society of NC	1 (800) 936-6033	www.alzheimerbc.org
AA- East Kootenays	Help Line (24 hours): (250) 426-3876	Email: dcm.d24@area78.org Virtual Meetings: https://aa-intergroup.org/meetings/
NA	1 (800)663-1441	
Al-Anon	(250) 342-8255	
Nar-Anon	(800) 477-6291	http://www.nar-anon.org/
Alzheimer Society of BC	1 (833) 426-0534	4 250-426-0534 Dementia Help Line - 1-800- 936-6033 Minds in Motion - (778) 761-2011
Provincial Family Caregiver Program	1 (877) 520-3267	www.familycaregiversbc.ca
Caregivers Network for East Kootenay Seniors	1 (877)489.0803 Office (250) 489.0802	caregiversnetworkek@gmail.com
MS Society of BC	1 (800) 268-7582	https://mssociety.ca/support-services
Arthritis Society of BC	1 (800) 321-1433	
Cranbrook Arthritis Clinic: Mary Pack Arthritis Program	(250) 426-4442	20-23rd Avenue South - in Cranbrook Health Centre
Kimberley Diabetes Clinic	(250) 427-2215	260 - 4th Avenue Kimberley
Deaf, Hard of Hearing & Deaf-Blind Well-Being Program	Toll Free: 1(800) 949-1155 TTY: 604-456-0901	Mental Health Services for deaf, hard of hearing, & deaf-blind people throughout BC
Parkinsons Society of BC	1 (800) 668-3330	Cranbrook First Baptist Church 334 14th Ave S, Cranbrook

		1st Wednesday of each month (no meetings in July or August) 2:00 pm – 3:30 pm MT
ALS Society of BC	1 (800) 708-3228	https://www.alsbc.ca
Grief and Bereavement BC Helpline	1 (877) 779-2223	http://www.bcbh.ca/
Kootenay Brain Injury Association	(778) 460-4500	https://www.kootenaybia.ca/programs

FIRST NATIONS/INDIGENOUS SERVICES

SERVICE	CONTACT NUMBER	NOTES
Operation Street Angel	(250) 420-2756	46-17th Avenue South, Cranbrook
Aqanttanam Housing Society	(250) 417-3774	520A Hurry Ave NW, Cranbrook, B.C.
Ktunaxa Nation	250-489-2464	220 Cranbrook Street North Cranbrook, B.C.
ᑭᓐᓐᓐ – St. Mary's	(250) 426-5717	7470 Mission Road, Cranbrook, B.C. www.aqam.net
Ktunaxa Kinbasket Child and Family Services Society	1 (800) 663-9122 or 250-310-1234 After-hours	https://www.kkcfss.org/
First Nations Health Authority	1 (866) 913-0033	https://www.fnha.ca/
First Nations Health Benefits-Plan W	1 (855) 550-5454	A pharmacare plan available for individuals who identify as first nations.
Harm Reduction Programs and Resources - First Nations	1 (866)913-0033	https://www.fnha.ca/what-we-do/mental-wellness-and-substance-use/harm-reduction-and-the-toxic-drug-crisis
Indigenous Patient Navigator Services	(250) 426-5281	Cranbrook
Hope for Wellness Indigenous Service Help Line - 24/7 Emotional Support	1 (855) 242-3310	Service is available in Cree, English, French, Inuktitut, and Ojibway.
Indigenous Services Canada		https://www.canada.ca/en/indigenous-services-canada.html
Indian Residential School Crisis Line	1 (866) 925-4419	https://www.sac-isc.gc.ca/eng
The Métis Nation Government in British Columbia	1 (800) 940-1150	https://www.mnbc.ca/
Métis Crisis Line	1 (833) 638-4722	Available 24 hours a day, seven days a week
Métis Seniors Housing Renovation Program	1 (800) 940-1150	assists MNBC Citizens who are seniors (age 60 and older) to improve the condition of their owned home.

IMMIGRANT SERVICES

SERVICE	CONTACT NUMBER	NOTES
CBAL Kimberley	Coordinator: (250) 687-4681 Settlement Worker: (250) 427-6027	370 Wallinger Ave Kimberley
Ask JES - Multilingual Legal Help Services	1 (855)875-8867	The personalized legal help is provided in English, Mandarin, Cantonese, Punjabi, Hindi, and French.
Interpreting Services for Health Authority and Medical Staff	1 (877)228-2557	Monday to Friday (excluding holidays) 8:00 a.m. to 4:00 p.m.

RECREATIONAL AND MUNICIPAL SERVICES

SERVICE	CONTACT NUMBER	NOTES
City of Kimberley	(250) 427-5311	https://www.kimberley.ca/
Kimberley Aquatic Centre	(250) 427-2983	520 Archibald St, Kimberley,
Civic Centre Arena	(250) 427-2983	525 Archibald Street
Civic Centre Walking Track	(250) 427-2983	Monday - Friday: 9:00 am - 5:00 pm
Lawn Bowling	(250) 427-5753	McDougal Park, at 500 Rossland Boulevard
Kimberley Indoor Tennis Courts	(250) 427-7307	
Kimberley Library	(250) 427-3112	115 Spokane Street Kimberley BC
Healthy Kimberley Seniors Wellness in Motion (S.W.I.M)	https://www.healthykimberley.com/	Kimberley Aquatic Centre
Healthy Kimberley Active Living/Seniors Activity Program	https://www.healthykimberley.com/	Kimberley Public Library Seniors Centre Activity Programming
Kimberley Seniors Association	kimberlybcseniors@gmail.com	Centennial Hall Lower Level 100 4 th St Kimberley BC
Cranbrook Men's Shed	250-464-4427	Rick Van Horne
Apple Capture Kimberley	kimcranapples@wildsight.ca	Tree Share Board Do you have a fruit tree that you don't have the time to harvest and would rather have someone else pick?

East Kootenay Adaptive Snowsports	(250) 426-6435	https://ekas.club/
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INCOME AND BENEFITS

SERVICE	CONTACT NUMBER	NOTES
CPP, OAS, GIS, Survivor's Allowance	1(800) 277-9914 Deaf/Hard of Hearing 1-800-255-4786	Service Canada
Income Assistance for Seniors not receiving OAS and Seniors Supplement	1 (800) 866-0800, press 2	
Employment Insurance Benefits	1 (800) 206-7218	Working Seniors
CRA	1 (800) 959-8281	Tax credit Information for disability tax credit, pension income splitting, medical expenses, nursing home expenses.
Community Volunteer Income Tax Program	(250) 426-5222	Cranbrook: CHMA Kootenays Main Office #100-1000 21st Avenue North. Income limit

SERVICE	CONTACT NUMBER	NOTES
Cranbrook Kimberley Hospice Society	(250) 417-2019	Grief Counselling Unit #2, 37 – 9th Avenue South Cranbrook BC
Grief and Bereavement BC Helpline	1 (877) 779-2223	http://www.bcbh.ca/
Medical Assistance in Dying - Interior Health	1 (844) 469-7073	

DEATH, DYING AND GRIEF SERVICES

SERVICE	CONTACT NUMBER	NOTES
Kimberley Helping Hands Food Bank	(250) 427-5522	255 Knighton Rd, Kimberley, BC
Mark Creek Market: AG Foods: Grocery Delivery	(250) 427-4444	355 Ross St Can shop in morning and have delivered in afternoon. Can set up an account for seniors for volunteers to shop for
Save On Foods: Online Pick-Up Order	(250) 427-2313	1545 Warren Ave, Delivery available through Better at Home Volunteers
Healthy Kimberley Food Recovery	(250) 427 -7981	Meals Delivered by Seniors Helping Seniors and Better at Home volunteers
Interior Health Dinners at Home	(250) 432-2015	Meals in packs of 8. Soups in packs of 6. Order before Monday 10 am. and picked up at The Pines on Weds 2-3pm. Low cost. Contact Better at Home for Delivery if needed
Healthy Kimberley Community Fridge	(250) 427 -7981	Mon Weds Fri 10 am to 1 pm Healthy Kimberley Food Recovery Entrance
Farmers Market Nutrition Program	(250) 427 -7981	Distributed by Healthy Kimberley

GOVERNMENT REPRESENTATIVES

SERVICE	CONTACT NUMBER	NOTES
MLA	(250) 432-2300	
MP	(250) 417-2250	