



BC ASSOCIATION OF

Community Response Networks

Stopping Adult Abuse and Neglect ...Together.

Local Community Contact List

Name of CRN/Community: Surrey Immigrant Seniors Network

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(Name) (Phone) (Email)

Where there are no local services, list the closest community that has services available under "NOTES".
Add rows or use the back of the page if needed to create a complete list for your community.

EMERGENCY NUMBERS

SERVICE	CONTACT NUMBER	NOTES
Police, Fire and Ambulance	911	Numbers to call if no 911 service
Crisis Line	877-820-7444	Fraser Health Crisis Line
Poison Control	1-800-567-8911	Poison Control
Lifeline (or similar service)	604-953-4960	

ADULT ABUSE SERVICES

SERVICE	CONTACT NUMBER	NOTES
Health Authority contact(s) – for reporting abuse	1-866-437-1940 or 604-437-1940	See regional resources list for each CRN
Police-based Victim Services	604-599-7600	Surrey RCMP Victim Services
Community-based Victim Services	604-335-5035	Sources Crime Victim Assistance Counselling
Community Living BC	604-664-0101 1-877-660-2522	Local Vancouver Toll free
Transition House (s)	604.584.3301	<i>Evergreen Transition House</i>
Emergency Shelter (s)	(604) 581 5172	Surrey Urban Mission Society

BCCEAS – SAIL (Seniors Abuse and Information Line) – for information about abuse and for emotional support	604-437-1940 1-866-437-1940	Toll free
Victim Link	1-800-563-0808	
bc211	211	Lower Mainland only

LBGTQ Contact	604-684-5307 1-800-566-1170	Toll free

INFORMATION AND REFERRAL

(Local services – often grouped in one multi-service agency – listed below)

SERVICE	CONTACT NUMBER	NOTES
Seniors Outreach	604-531-9400	Brella Community Services Society
Community Services	604-542-4357	Sources Community Seniors Hub
Geriatric and Other programs for Seniors	604-582-4582	Jim Pattinson – Specialized Seniors Clinic
Problem Gambling Helpline	1-888-795-6111	
Alcohol and Drug Referral	1-800-663-1441	Alcohol & Drug Information and Referral Service (toll-free in B.C.)
Veterans Affairs Canada	1-866-522-2122	Toll-Free

HEALTH/MENTAL HEALTH

SERVICE	CONTACT NUMBER	NOTES
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Mental Health/Geriatric Outreach	604-592-2700	Mental Health specifically for seniors
Mental Health and Addiction Services	604-953-4900	Mental Health and Substance Use Centres
Home and Community Health	1-855-412-2121	Home and Community Care Fraser Health
Adult Day programs	604-572-5340	Fraser Health
Hospital	(604) 581-2211	Surrey Memorial Hospital
MSP and PharmaCare	604-683-7151 1-800-663-7100	
BC Nurse/Pharmacist Line	811	HealthLink BC
Assisted Living Registry	1-866-714-3378	
Online Medical Support Maple	1-888-297-2973	https://www.getmaple.ca/

HOUSING

SERVICE	CONTACT NUMBER	NOTES
BC Housing	604-433-1711 1-866-465-6873	Vancouver Toll Free
Home Adaptations – Canada Mortgage & Housing	1-800-668-2642	CMHC: Canada Mortgage and Housing Corporation
Advocacy and Appeals re Housing	Advocacy Services Programs: 778-735-1368 Housing Programs: 778-731-9195	Sources

HOME SUPPORT

SERVICE	CONTACT NUMBER	NOTES
Better at Home	604-268-1312	Better at Home
Grocery Shopping	604-542-4357	Sources Shop-by-Phone

Home repairs and Maintenance	604 262-4787	Only agencies that provide volunteers who have undergone a criminal record check. Sources Concierge #
Peer Counselling	604-873-0103 Not a crisis line or mental health information line	https://mdabc.net/resources/mdabc-support-groups/ zoom sessions accessible
Friendly Visiting	.	

TRANSPORTATION

SERVICE	CONTACT NUMBER	NOTES
Handy Dart/Taxi Saver/Handy Card	604.953.3680	HandyDART
Health Connections – bus service	1-855-993-3100	BC Transit Health Connections
Bus Pass Program	1 866 866-0800	For eligible people (seniors, pwd, etc.)
Taxi (s)	604-596-6666	Pacific Cabs
Parking Permit (disabled)	1-888-718-7794	SPARC BC
Translink Trip Planner	604-953-3333	Lower Mainland

LEGAL

SERVICE	CONTACT NUMBER	NOTES
BC CEAS (SAIL)	604-437-1940 1-866-437-1940	Legal Advocacy Program and Elder Law Clinic
Legal Aid	1-866-577-2525	Legal Aid BC
Family Justice Clinic	1-800-663-7867	Legal Aid BC Family Law Justice Counsellors
Crown Counsel	(604) 501-8700	
NIDUS – Representation Agreements	1-604-408-7414	
Public Guardian and Trustee	1-604-660-4444	
Peoples Law School	604-331-5400	

Lawyer Referral Services	604-687-3221	https://www.accessprobono.ca/our-programs/lawyer-referral-service
Access Pro Bono Legal Services – in person only	1-877-762-6664	https://www.accessprobono.ca/our-programs/lawyer-referral-service
Community Advocacy Services	778-735-1368	Sources Advocacy, Housing, and Prevention Services

SUPPORT GROUPS

SERVICE	CONTACT NUMBER	NOTES
Dementia Help Line	604-681-8651	Alzheimer Society of B.C.
AA		https://district42aa.com/
NA	1-877-909-3636	https://bcna.ca/index.php?category=meetings
Al-Anon	604-688-1716	Al-Anon Central Services Office
Nar-Anon	(800) 477-6291	Nar anon World Service Office #
Alzheimer Society of BC	604-681-8651	
Caregiver support groups	1-877-520-3267	Family caregivers
MS Society	1-844-859-6789	MS Society of Canada
Arthritis	<u>1.800.321.1433</u>	Arthritis Society
Diabetes	1.800.226.8464	Diabetes Canada
Deaf and Hard of Hearing	604 660-1807	Provincial Deaf and Hard of Hearing Services (PDHHS)

FIRST NATIONS/INDIGENOUS SERVICES

SERVICE	CONTACT NUMBER	NOTES
Friendship Centre	1-250-388-5522	BC Association of Aboriginal Friendship Centres
Band Office	1 800 880-1022	First Nations consultation by The Ministry of Indigenous Relations and Reconciliation
Métis Services	604-584-6621	Métis Family Services
First Nations Health Authority	1-866-913-0033	

IMMIGRANT SERVICES

SERVICE	CONTACT NUMBER	NOTES
Health and Seniors Information Line	211	Lower Mainland
Local Immigrant Services	604.596.7722	PICS
Settlement Services	604-596-7722 Ext 145	PICS
Translation Services	(604) 572-4060	Options Translation and Interpretation Services

MUNICIPAL SERVICES

SERVICE	CONTACT NUMBER	NOTES
Parks and Recreation - facilities	604-591-4011	parksrecculture@surrey.ca City of Surrey
Parks and Recreation - programs	604-501-5100	City of Surrey Activities Registration
Library(s)	604-598-7420	Surrey Libraries

INCOME AND BENEFITS

SERVICE	CONTACT NUMBER	NOTES
CPP, OAS, GAIN	1-800-622-6232	Service Canada

Employment and Income Assistance	1 800 663-7867	Service BC
Community Volunteer Income Tax Prep.	604-542-4357	Sources Income Tax Clinic

DEATH, DYING AND GRIEF SERVICES

SERVICE	CONTACT NUMBER	NOTES
Hospice	604-953-4965	
Grief Counselling	811	HealthLink BC: Grief and grieving

FOOD PROGRAMS

SERVICE	CONTACT NUMBER	NOTES
Food Bank	(604) 581-5443	Surrey Food Bank
Grocery Delivery	604-542-4357	Sources Shop-by-Phone
Meal Delivery	1-855-272-7002	Hello Fresh
Seniors Meal Delivery	778-590-1433	Wheels (SNDMOW)

GOVERNMENT REPRESENTATIVES

SERVICE	CONTACT NUMBER	NOTES
Harry Bains MLA	(604) 597-8248	MLA

Sukh Dhaliwal Newton MP	613-992-0666	MP
Services Canada	1-800-622-6332	