BC ASSOCIATION OF
Community Response Networks
Stopping Adult Abuse and Neglect ...Together.

Local Community Contact List

Name of CRN/Community: Boundary (Grand Forks)

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(Name) (Phone) (Email)

EMERGENCY NUMBERS

SERVICE	CONTACT NUMBER	NOTES
Police, Fire and Ambulance	**911** 250-442-8288 250-442-3612	Numbers to call if no 911 Service local Police local Fire
Crisis Line	1-888-353-2273 1-800-784-2433	Toll Free: WKB Region Suicide hotline CLABC
Poison Control	1-800-567-8911 604-682-5050	Toll Free Greater Vancouver
Lifeline (or similar service)	1-866-459-1622 1-800-387-1215 188-832-6071 250-364-2524	Sales inquires Customer Support Toll free

ADULT ABUSE SERVICES

SERVICE	CONTACT NUMBER	NOTES
Health Authority contact(s) – for reporting abuse		See regional resources list for each CRN
Police-based Victim Services	250-442-5846 1-800-563-0808	Local Toll free

Community- based Victim Services	1-800-563-0808	Toll Free
Community Living BC	250-365-8558 604-664-0101 1-877-660-2522	Local Vancouver Toll free
Transition House (s)	250-442-3131 1-855-411-3131	Boundary Women's Coalition BWC toll free
Emergency Shelter (s)	250-442-2267 1-877-442-5355	local Toll free
BCCEAS – SAIL (Seniors Abuse and Information Line) – for information about abuse and for emotional support	604-437-1940 1-866-437-1940	Vancouver Toll free
Victim Link	1-800-563-0808	
bc211	211	Lower Mainland only
GBTQ Contact	604-684-5307 1-800-566-1170	Toll free

INFORMATION AND REFERRAL

(Local services – often grouped in one multi-service agency – listed below)

SERVICE	CONTACT NUMBER	NOTES
Seniors Outreach	250-861-6180	Kelowna
Community Services	250-442-3335 250-442-2267	Sunshine Valley Community Services Boundary Family Service
Geriatric and Other programs for Seniors	250-442-2267	
Problem Gambling Helpline	1-888-795-6111	Toll free
Alcohol and Drug Referral	604-660-9382 1-800-663-1441	Lower Mainland Toll free
Veterans Affairs Canada	1-866-522-2122 1-800-268-7708	Toll free (questions line) Toll free (assistance service)

HEALTH/MENTAL HEALTH

SERVICE	CONTACT NUMBER	NOTES

Mental Health/Geriatric Outreach		
Mental Health and Addiction Services	250-442-0330 310-6478	Local main line Service contact
Home and Community Health	250-443-3150	Interior health
Adult Day programs	1-800-707-8550 250-443-2085 250-443-2100 ext. 65152	Central access / intake Hardy View Lodge Grand Forks Home Health
Hospital	250-443-2100	
MSP and PharmaCare	604-683-7151 1-800-663-7100	Vancouver Toll Free
BC Nurse/Pharmacist Line	811	
Assisted Living Registry	1-866-714-3378	Toll free
Online Medical Support - Medeo	1-888-297-2973	

HOUSING

SERVICE	CONTACT NUMBER	NOTES
BC Housing	604-433-1711 1-866-465-6873 604-433-2218 1-800-257-7756 604-646-7050 1-800-407-7757	Vancouver (corporate office) General information Applicant services Toll free applicant services Consumer services Toll free consumer services
Home Adaptations – Canada Mortgage & Housing	1-800-668-2642	
Advocacy and Appeals re Housing	604-531-6226	

HOME SUPPORT

SERVICE	CONTACT NUMBER	NOTES
Better at Home	250-442-2267 877-442-5355 ext. 402443	Local Toll Free
Grocery Shopping		See Better At Home Information
Home repairs and Maintenance		Only agencies that provide

		volunteers who have undergone a criminal record check.
Peer Counselling		
Friendly Visiting		See Better at Home Information

TRANSPORTATION

SERVICE	CONTACT NUMBER	NOTES
Handy Dart/Taxi Saver/Handy Card	N/A	
Health Connections – bus service	1-855-993-3100	
Bus Pass Program	N/A	
Taxi (s)	250-442-2400	
Parking Permit (disabled)	N/A	
Translink Trip Planner	604-953-3333	Lower Mainland

LEGAL

SERVICE	CONTACT NUMBER	NOTES
BC CEAS (SAIL)	604-437-1940 1-866-437-1940	Legal Advocacy Program and Elder Law Clinic
Legal Aid	1-866-577-2525	
Family Justice Clinic	1-844-747-3963	
Crown Counsel	1-800-628-8892	Nelson
NIDUS – Representation Agreements	1-604-408-7414	
Public Guardian and Trustee	1-604-660-4444	
Peoples Law School	604-331-5400	
Lawyer Referral Services	604-687-3221 1-800-663-1919	
Access Pro Bono Legal Services – in person only	1-877-762-6664	
Community Advocacy Services		

SUPPORT GROUPS

SERVICE	CONTACT NUMBER	NOTES
Dementia Help Line	604-681-8651	
AA	250-442-8907 250-442-8797	
NA	1-855-444-2262	
Al-Anon	1-888-425-2666 604-688-1716	Meetings and other information Vancouver office
Nar-Anon	250-364-0066 1-800-477-6291	Trail Toll Free
Alzheimer Society of BC	604-681-6530 250-860-0305 778-774-2133 1-855-301-6742	Vancouver Kelowna West Kootenay Resource Centre WKRC toll free
Caregiver support groups	250-505-4272 888-212-2337	Direct line WKBCSP support line
MS Society	1-844-859-6789	
Arthritis	800-321-1433 ext. 2	
Diabetes	1-888-874-9333 604-683-3734	Toll free Vancouver
Deaf and Hard of Hearing	604-660-1807 604-660-1800	TTY

FIRST NATIONS/INDIGENOUS SERVICES

SERVICE	CONTACT NUMBER	NOTES
Friendship Centre	250-388-5522	BC Association of Aboriginal Friendship Centres
Band Office		
Métis Services	250-442-5954	Boundary Metis Community Association
First Nations Health Authority	604-693-6500 1-866-913-0033	Lower Mainland Toll Free

IMMIGRANT SERVICES

SERVICE	CONTACT NUMBER	NOTES

Health and Seniors Information Line	211	Lower Mainland
Local Immigrant Services	250-584-4449 250-442-2704 ext. 6	Settlement Worker CBAL Office
Settlement Services	604-597-0205	DIVERSEcity
Translation Services		

MUNICIPAL SERVICES

SERVICE	CONTACT NUMBER	NOTES
Parks and Recreation - facilities	250-442-2202	
Parks and Recreation - programs	250-442-2202	
Library(s)	250-442-3944	

INCOME AND BENEFITS

SERVICE	CONTACT NUMBER	NOTES
CPP, OAS, GAIN	1-800-622-6232	Service Canada
Employment and Income Assistance	250-442-4306 1-866-866-0800	Service BC Toll Free
Community Volunteer Income Tax Prep.	250-442-2800	

DEATH, DYING AND GRIEF SERVICES

SERVICE	CONTACT NUMBER	NOTES
Hospice	250-584-4618 250-442-2819	Office Hospice Volunteer Coordinator
Grief Counselling	1-877-779-2223	BC Bereavement (BCBH) Helpline

FOOD PROGRAMS

SERVICE	CONTACT NUMBER	NOTES
Food Bank	250-442-2800	

Grocery Delivery		See Better At Home Information
Meal Delivery		

GOVERNMENT REPRESENTATIVES

SERVICE	CONTACT NUMBER	NOTES
Roly Russell	250-498-5122	MLA
Richard Cannings	250-365-2793	MP
Services Canada	1-800-622-6332	