

Local Community Contact List (Template)

**Name of CRN/Community: Langley**

**Date Submitted/Updated: September 14, 2020**

**Submitted By: Paul Crump 604-219-4076 pcrump4@shaw.ca**

*(Name) (Phone) (Email)*

*Where there are no local services, list the closest community that has services available under “NOTES”. Add rows or use the back of the page if needed to create a complete list for your community.*

EMERGENCY NUMBERS

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| **SERVICE** | **CONTACT NUMBER** | **NOTES** |
| Police, Fire and Ambulance | **911** | Numbers to call if no 911service |
| Crisis Line | 1-877-820-7444 | Fraser Health (24 Hours) |
| Poison Control |  |  |
| Langley Lifeline | 604-514-6041 |  |
| Fire-City of Langley | 604-514-2880 | Non Emergency |
| Fire-Township of Langley | 604-532-7500 | Non Emergency |

ADULT ABUSE SERVICES

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| **SERVICE** | **CONTACT NUMBER** | **NOTES** |
| Health Authority contact(s) – for reporting abuse |  | See regional resources list for each CRN |
| Police-based Victim Services | 604-532-3214 | RCMP Victim Services |
| Community- based Victim Services |  |  |
| Community Living BC | 604-664-01011-877-660-2522 | Local VancouverToll free |
| Fraser Health abuse and Neglect | 604-534-4121 ext. 5477 |  |
| 24/7 Fraser Health Seniors Distresss Line | (604) 872-3311 |   |
| BCCEAS – SAIL (Seniors Abuse and Information Line) – for informationabout abuse and for emotional support | 604-437-19401-866-437-1940 | Toll free |
| Victim Link | 1-800-563-0808 |  |
| bc211 | 211 | Lower Mainland only |

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| LBGTQ Contact | 604-684-53071-800-566-1170 | Toll free |
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INFORMATION AND REFERRAL

(Local services – often grouped in one multi-service agency – listed below)

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| **SERVICE** | **CONTACT NUMBER** | **NOTES** |
| Seniors Outreach | 604-530-3020 | L.S.R.S Outreach |
| Langley Community Services | 604-534-7921 |  |
| Geriatric and Other programs for Seniors |  |  |
| Problem Gambling Helpline | 1-888-795-6111 |  |
| Alcohol and Drug Referral |  |  |
| Veterans Affairs Canada | 1-866-522-2122 |  |
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HEALTH/MENTAL HEALTH

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| **SERVICE** | **CONTACT NUMBER** | **NOTES** |
| Mental Health/Geriatric Outreach | 604 514 7940 | Non-Emergency Line |
| Mental Health and Addiction Services | 604 514 7940 | Non-Emergency Line |
| Home and Community Health | (604) 532-6500 | Langley |
| Adult Day programs | 778-328-2302 | Langley Adult Day Care |
| Adult Day programs | 604-856-3595 | Aldergrove Adult Day Care |
| Langley Memorial Hospital | 604-534-4121 | LMH |
| MSP and PharmaCare | 604-683-71511-800-663-7100 | VancouverToll Free |
| BC Nurse/Pharmacist Line | 811 |  |
| Assisted Living Registry | 1-866-714-3378 |  |
| Online Medical Support - Medeo | 1-888-297-2973 |  |
| Langley Hospice Society | 604-530-1115 |  |
| Langley Public Health Unit | 604 539-2900 |  |

HOUSING

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| **SERVICE** | **CONTACT NUMBER** | **NOTES** |
| BC Housing | 604-433-17111-866-465-6873 | Vancouver Toll Free |
| Home Adaptations – Canada Mortgage& Housing | 1-800-668-2642 |  |
| Advocacy and Appeals re Housing |  |  |
| Starting Point Homeless Outreach | 604-530-6477 |  |
| Langley Lions Society |  (604) 530-7171 |  |

HOME SUPPORT

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| **SERVICE** | **CONTACT NUMBER** | **NOTES** |
| Better at Home |  604-530-3020 Ext. 302 |  LSRS |
| Grocery Shopping |  |  |
| Home repairs and Maintenance | Better at Home | Only agencies that provide volunteers who have undergone a criminal record check. |
| Peer Counselling |  |  |
| Friendly Visiting |  |  |
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TRANSPORTATION

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| **SERVICE** | **CONTACT NUMBER** | **NOTES** |
| Handy Dart/Taxi Saver/Handy Card |  604-575-6600 |  |
| Health Connections – bus service |  |  |
| Bus Pass Program |  |  Compasscard.ca |
| Taxi (s) |  |  |
| Parking Permit (disabled) |  604-718-7744 |  Sparc BC |
| Translink Trip Planner | 604-953-3333 | Lower Mainland |
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LEGAL

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| **SERVICE** | **CONTACT NUMBER** | **NOTES** |
| BC CEAS (SAIL) | 604-437-19401-866-437-1940 | Legal Advocacy Program andElder Law Clinic |
| Legal Aid | 1-866-577-2525 |  |
| Family Justice Clinic |  604-501-3100 |  |
| Crown Counsel |  604-501-8700 |  |
| NIDUS – Representation Agreements | 1-604-408-7414 |  |
| Public Guardian and Trustee | 1-604-660-4444 |  |
| Peoples Law School | 604-331-5400 |  |
| Lawyer Referral Services |  |  |
| Access Pro Bono Legal Services – inperson only | 1-877-762-6664 |  |
| Community Advocacy Services |  604-534-7921 |  Langley Community Services |
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| SUPPORT GROUPS **SERVICE** | **CONTACT NUMBER** | **NOTES** |
| Dementia Help Line |  604-681-8651 |  |
| AA |  604-533-2600 |  |
| NA |  1-877-809-3636 |  |
| Al-Anon |  |  |
| Nar-Anon |  |  |
| Alzheimer Society of BC | 604-449-5000 |  |
| Caregiver support groups |  604-530-3020 | Langley Seniors Resources Society |
| MS Society |  |  |
| Arthritis |  |  |
| Diabetes |  |  |
| Deaf and Hard of Hearing |  |  |
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FIRST NATIONS/INDIGENOUS SERVICES

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| **SERVICE** | **CONTACT NUMBER** | **NOTES** |
| Friendship Centre |  |  |
| Band Office |  |  |
| Métis Services |  |  |
| First Nations Health Authority |  |  |
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IMMIGRANT SERVICES

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| **SERVICE** | **CONTACT NUMBER** | **NOTES** |
| Health and Seniors Information Line | 211 | Lower Mainland |
| Local Immigrant Services |  |  |
| Settlement Services |  |  |
| Translation Services |  |  |
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MUNICIPAL SERVICES

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| **SERVICE** | **CONTACT NUMBER** | **NOTES** |
| Parks and Recreation - facilities |  |  |
| Parks and Recreation - programs |  |  |
| Library(s) |  |  |
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INCOME AND BENEFITS

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| **SERVICE** | **CONTACT NUMBER** | **NOTES** |
| CPP, OAS, GAIN | 1-800-622-6232 | Service Canada |
| Employment and Income Assistance |  | Service BC |
| Community Volunteer Income TaxPrep. |  |  Langley Seniors Recourses Society |
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DEATH, DYING AND GRIEF SERVICES

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| **SERVICE** | **CONTACT NUMBER** | **NOTES** |
|  Langley Hospice |  604-530-1115 |  |
| Grief Counselling |  604-996-5338 |  Debbie |
|  |  604-722-9350 |  Kristine |
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FOOD PROGRAMS

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| **SERVICE** | **CONTACT NUMBER** | **NOTES** |
| Langley Food Bank |  604-5330671 |  |
| Grocery Delivery |  |  |
| Meal Delivery Langley Meals on Wheels |  604-533-1679 |  |
|  Sources Langley |  604-532-5290 |  |
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GOVERNMENT REPRESENTATIVES

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| **SERVICE** | **CONTACT NUMBER** | **NOTES** |
|  |  | MLA |
|  |  | MP |
| Services Canada | 1-800-622-6332 |  |
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Forward to:

15008 – 26th Avenue Surrey, BC V4P 3H5 arlene.johnston@bccrns.ca Tel: 778-952-1405

Fax: 604-531-9498