

LOCAL COMMUNITY RESOURCES CONTACT LIST

NAME OF COMMUNITY: Chilliwack CRN

DATE SUBMITTED/UPDATED: April 11, 2018

Where there are no local services, please list the closest community with those services available in the NOTES column. Please add addition rows if needed to provide a complete list for your community.

EMERGENCY NUMBERS

SERVICE	CONTACT NUMBER	NOTES
Police, Fire and Ambulance	911	Numbers to call if no 911 service
Crisis Line	1.877.820.7444	Fraser Health
Poison Control	1-800-567-8911	
Lifeline (or similar service)	1-800-784-1992	
Suicide Line	1-800-784-2433	

ADULT ABUSE SERVICES

SERVICE	CONTACT NUMBER	NOTES
Health Authority contact(s) – for reporting abuse	604-702-4800(Public Health) 604-702-4860 (Mental Health Centre)	See regional resources list for each CRN
Police-based Victim Services	604-393-3026	
Specialized Victim Services	604-793-7211	
Community Living BC	604-847-2500 1-888-702-5795	Local Vancouver Toll free
Transition House (s)	604-792-3116 604-858-0468 or 1-888-558-0468 604-795-2322	Ann Davis Transition House Wilma’s Transition House Ruth and Naomi’s Transition House
Emergency Shelter (s)	1-877-820-7444 604-792-4486 604-858-0468 or 1-888-558-0468	Ann Davis Crisis Line (Women’s Shelter) Salvation Army Shelter Wilma’s Transition House
BCCEAS – SAIL (Seniors Abuse and Information Line) – for information about	604-437-1940 1-866-437-1840	Toll free

abuse and for emotional support		
Victim Link	1-800-563-0808	
bc211	211	Lower Mainland only
LGBTQ Contact	604-684-5307 1-800-566-1170	Toll free
Seniors Advocacy	604-792-4267	

INFORMATION AND REFERRAL (Local services – often grouped in one multi-service agency – listed below)

SERVICE	CONTACT NUMBER	NOTES
Seniors Outreach	604-793-7204	Seniors Information
Chilliwack Community Services	604-792-4267	
Geriatric and Other programs for Seniors	604-793-9979	Senior Resource Society
Problem Gambling Helpline	1-888-795-6111	
Alcohol and Drug Referral	1-800-663-1441	
Veterans Affairs Canada	1-866-522-2122	

HEALTH/MENTAL HEALTH

SERVICE	CONTACT NUMBER	NOTES
Older Adult Community Mental Health (Formerly “Geriatric Mental Health”)	604-702-4860	
Addictions Outreach Worker	604-316-1982 (cell)	
Home and Community Health	1-855-412-2121	
Hospital	604-795-4141	
MSP and PharmaCare	604-683-7151 1-800-663-7100	Vancouver Toll Free
BC Nurse/Pharmacist Line	811	
Assisted Living Registry	1-866-714-3378	
Online Medical Support - Medeo	1-888-297-2973	
Chilliwack Mental Health Centre	604-702-4860	

HOUSING

SERVICE	CONTACT NUMBER	NOTES
BC Housing	604-433-1711 1-866-465-6873	Vancouver Toll Free
Home Adaptations – Canada Mortgage & Housing	1-800-668-2642	
Advocacy and Appeals re Housing	604-702-2907	Kim Kirkpatrick
Salvation Army Outreach Workers	604-703-4524	

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HOME SUPPORT

SERVICE	CONTACT NUMBER	NOTES
Better at Home	604-393-3251	Ext 240
Grocery Shopping	604-393-3251	
Home repairs and Maintenance	604-393-3251	Only agencies that provide volunteers who have undergone a criminal record check.
Peer Counselling	604-392-5048	
Friendly Visiting	604-393-3251	

TRANSPORTATION

SERVICE	CONTACT NUMBER	NOTES
Handy Dart/Taxi Saver/Handy Card	604-795-5121	
Bus Pass Program	1-800-866-0800	
Taxi (s)	604-793-9111 604-793-4444	Chilliwack Taxi Cheam Taxi
Parking Permit (disabled)	604-795-8415	
Translink Trip Planner	604-953-3333	Lower Mainland

LEGAL

SERVICE	CONTACT NUMBER	NOTES
BC CEAS (SAIL)	604-437-1940 1-866-437-1840	Legal Advocacy Program and Elder Law Clinic
Legal Aid	1-866-577-2525	
Crown Counsel	604-795-8320	
NIDUS – Representation Agreements	1-604-408-7414	
Public Guardian and Trustee	1-604-660-4444	
Peoples Law School	604-331-5400	
Lawyer Referral Services	604-687-3221	
Access Pro Bono Legal Services – in person only	1-877-762-6664	
Community Advocacy Services	604-702-2907	

SUPPORT GROUPS

SERVICE	CONTACT NUMBER	NOTES
Dementia Help Line	604-681-8651	
AA	604-435-2181	
NA	604-873-1018	
Al-Anon	604-824-9723	
Nar-Anon	604-878-8844	Volunteer helpline
Alzheimer Society of BC	604-681-6530	
Caregiver support groups	604-681-6530	
MS Society	604-846-0123	
Arthritis	1-800-321-1433	
Diabetes	1-800-665-6526	
Deaf and Hard of Hearing	1-866-888-2422	

FIRST NATIONS/INDIGENOUS SERVICES

Friendship Centre	604-826-1281	Mission Friendship Centre
Stolo Nation Health Centre	604-858-3366	
First Nations Health Authority	604-693-6500	
Metis	1-800-940-1150	Abbotsford

IMMIGRANT SERVICES

SERVICE	CONTACT NUMBER	NOTES
Health and Seniors Information Line	211	Lower Mainland
Local Immigrant Services	604-393-3251	Chilliwack Community Services
Settlement Services	604-393-3251	Chilliwack Community Services
Translation Services	604-393-3251	Chilliwack Community Services

MUNICIPAL SERVICES

SERVICE	CONTACT NUMBER	NOTES
Parks and Recreation - facilities	604-792-9311	
Parks and Recreation - programs	604-792-9311	
Library(s)	604-858-5503 604-792-1941	Sardis Chilliwack

INCOME AND BENEFITS

SERVICE	CONTACT NUMBER	NOTES
CPP, OAS, GAIN	1-800-622-6232	Service Canada
Employment and Income Assistance	1-866-866-0800	Service BC – Ministry of Social Development and Social Innovation
Community Volunteer Income Tax Prep.	604-702-9595	Chilliwack Resource Centre

DEATH, DYING AND GRIEF SERVICES

SERVICE	CONTACT NUMBER	NOTES
Chilliwack Hospice Society	604-795-4660	
Grief Counselling	604-795-4660	

FOOD PROGRAMS

SERVICE	CONTACT NUMBER	NOTES
Food Bank	604-792-0311	Salvation Army
Grocery Delivery	604-793-9979	Senior Resource Society
Meal Delivery	604-793-7242 604-792-4267	

GOVERNMENT REPRESENTATIVES

SERVICE	CONTACT NUMBER	NOTES
Laurie Thrones, MLA for Chilliwack-Hope	604-858-5299	MLA
John Martin, MLA for Chilliwack	604-702-5214	
Mark Strahl	604-847-9711	MP
Services Canada	1-800-622-6332	