

LOCAL COMMUNITY CONTACT LIST

NAME OF COMMUNITY: Campbell River Community Response Network

DATE SUBMITTED/UPDATED: July 28, 2014

Where there are no local services, please list the closest community with those services available in the NOTES column. Please add additional rows if needed to provide a complete list for your community.

EMERGENCY NUMBERS

SERVICE	CONTACT NUMBER	NOTES
Police, Fire and Ambulance	911	250-286-6221 250-286-6266 250-286-1155
Crisis Line	1-888-494-3888	
Poison Control	1-866-298-5909	
Lifeline (or similar service)	250-286-4888	1-866-205-6160
C.R. Hospital Emergency Department	250-850-2124	

ADULT ABUSE SERVICES

SERVICE	CONTACT NUMBER	NOTES
Health Authority contact(s) – for reporting abuse	250-850-2150 1-866-928-4988	Cindy Maxwell Toll Free
Police-based Victim Services	250-286-5619	Shelly Olney
Community- based Victim Services	250-287-2421 EXT 310	Gloria Jackson
Community Living BC	250-286-7542 1-877-660-2522	Caroline Saunderson Toll Free
Transition House Ann Elmore	250-286-3666 1-800-667-2188	24 hour line Toll free
Emergency Shelter Evergreen Shelter	250-287-3791 1-800-667-2188	Toll free
BCCEAS – SAIL (Seniors Abuse and Information Line) – for information about abuse and for emotional support	1-866-437-1940	Toll free
Victim Link	1-800-563-0808	
LBGTQ Contact	250-850-1170 1-800-566-1170	AIDS Vancouver Island Toll free

INFORMATION AND REFERRAL (Local services – often grouped in one multi-service agency – listed below)

SERVICE	CONTACT NUMBER	NOTES
Seniors Outreach	1-250-339-1440	Sheila
Community Services		
Geriatric and Other programs for Seniors	250-850-2620	Mental Health and Addictions
Problem Gambling Helpline	1-888-795-6111	
Alcohol and Drug Referral	250-850-2620	
Veterans Affairs Canada	1-866-522-2122	

HEALTH/MENTAL HEALTH

SERVICE	CONTACT NUMBER	NOTES
Mental Health/Geriatric Outreach	250-850-2620	
Mental Health and Addiction Services	250-850-2110	
Home and Community Health	250-286-6743	
Adult Day programs	250-923-0991	
Hospital Crisis Nurse	250-850-2124 250-850-2647	
MSP and PharmaCare	1-800-663-7100	Toll Free
BC Nurse/Pharmacist Line	811	
Assisted Living Registry	1-866-714-3378	
Online Medical Support - Medeo	1-888-297-2973	
CR Home Support	250-850-2144	

HOUSING

SERVICE	CONTACT NUMBER	NOTES
BC Housing	1-866-465-6873	Toll Free
Home Adaptations – Canada Mortgage & Housing	1-800-668-2642	
Advocacy and Appeals re Housing	250-914-0272	

HOME SUPPORT

SERVICE	CONTACT NUMBER	NOTES
Better at Home	250-287-2421	Brenda Wagman
Grocery Shopping	250-287-2421	Better at Home
Home repairs and Maintenance		
Senior Peer Counseling	250-287-3044	Jackie Whan
Friendly Visiting	250-287-2421	Better at Home

TRANSPORTATION

SERVICE	CONTACT NUMBER	NOTES
Handy Dart	250-287-3278	
Health Connections – bus service	1-250-338-0196	Wheels for Wellness
Bus Pass Program	1-866-866-0800	
Taxi (s)	250-287-8383 250-287-8294 250-287-7577	Bee Line 287-TAXI Discovery Launch Water Taxi
Parking Permit (disabled)	250-286-7555	Service BC
Campbell River Transit System	250-287-7433	

LEGAL

SERVICE	CONTACT NUMBER	NOTES
BC CEAS (SAIL)	604-437-1940 1-866-437-1940	Legal Advocacy Program and Elder Law Clinic
Legal Aid	1-866-577-2525	
Family Justice Clinic	250-287-9521	
Crown Counsel	250-286-7544	
NIDUS – Representation Agreements	1-604-408-7414	
Public Guardian and Trustee	1-604-660-4444	
Peoples Law School	604-331-5400	
Lawyer Referral Services	1-800-663-1919	
Access Pro Bono Legal Services – in person only	1-877-762-6664	
Community Advocacy Services	250-914-0272	
Planning for Life Changes	250-286-0110	Non-profit group of professionals who provide free info to seniors on various topics

SUPPORT GROUPS

SERVICE	CONTACT NUMBER	NOTES
Dementia Help Line	1-800-936-6033	
AA	250-287-4313	
NA	1-877-379-6652	pager
Al-Anon	250-923-1762 250-830-1088	Linda Judy
Nar-Anon	250-923-3530	
Alzheimer Society of BC	1-800-462-2833	
Caregiver support groups		
MS Society	250-286-0999	
Arthritis	250-519-4000	
Diabetes	250-850-2607	
Deaf and Hard of Hearing	None	
Stroke Recovery	250-830-3144	

FIRST NATIONS/INDIGENOUS SERVICES

Friendship Centre	250-286-3430 1-877-777-8222	Laichwiltach Family Life
Campbell River Band office Cape Mudge/Quinsam Band Homalco Band	250-286-9819 250-286-1807 250-923-4979	
Métis Services	None	
First Nations Health Authority	250-286-9766	KDC Health

IMMIGRANT SERVICES

SERVICE	CONTACT NUMBER	NOTES
Health and Seniors Information Line	211	Lower Mainland
Local Immigrant Services	250-830-0171 1-855-805-0171	Toll Free
Settlement Services	Same as above	
Translation Services	Same as above	

MUNICIPAL SERVICES

SERVICE	CONTACT NUMBER	NOTES
Parks and Recreation - facilities	250-286-1161 250-923-7911	Community Centre Sportsplex
Parks and Recreation - programs	See above	
Library(s)	250-287-3655	

INCOME AND BENEFITS

SERVICE	CONTACT NUMBER	NOTES
CPP, OAS, GAIN	1-800-622-6232	Service Canada
Employment and Income Assistance	1-877-379-6652	pager
Community Volunteer Income Tax Prep.	250-287-2421	Women's Centre
Service BC	250-286-7555	

DEATH, DYING AND GRIEF SERVICES

SERVICE	CONTACT NUMBER	NOTES
Hospice	250-286-1121	
Grief Counselling	Same as above	

FOOD PROGRAMS

SERVICE	CONTACT NUMBER	NOTES
Food Bank	250-286-3226	
Grocery Delivery	250-850-3581	Thrifty Foods
Meal Delivery	250-850-2633	Meals on Wheels

GOVERNMENT REPRESENTATIVES

SERVICE	CONTACT NUMBER	NOTES
Clair Trevena	250-287-5100	MLA
John Duncan	1-800-667-8404	MP
Services Canada	1-800-622-6332	

