

2009 - 2010 ANNUAL REPORT

Stopping Adult Abuse and Neglect...Together



BC Association of
Community Response
Networks

Stopping Adult Abuse and Neglect ...Together

TABLE OF CONTENTS

1. Notice of AGM to Members
2. Agenda of AGM - June 24, 2010
3. Minutes of Sixth Annual General Meeting
June 26, 2009
4. Report of the Board of Directors - Leanne Lange
5. Report of the Executive Director - Alison Leaney
6. Report of the Nominating Committee - Elsie Gerdes
7. Audited Financial Statements - April 1, 2009 - March 31, 2010
See separate document

NOTICE OF ANNUAL GENERAL MEETING OF MEMBERS
OF
THE BC ASSOCIATION OF COMMUNITY RESPONSE NETWORKS

The Board of Directors of the Association hereby gives notice that the
Annual General Meeting of the Association
will be held at
1:30 p.m. on the day of Thursday, June 24, 2010,
at 15008 26th Ave
South Surrey, BC

and via teleconference for the following purposes:

1. To receive the report of the Directors to the Members.
2. To receive and approve the financial statements of the Association for the period ended March 31, 2010.
3. To appoint an Auditor for the Association for the ensuing year.
4. To elect Directors of the Association to hold office until the next annual general meeting following the conclusion of their term of office
5. To transact such other business as may properly come before the meeting.

DATED the 10th day of June, 2010.

BY ORDER OF THE BOARD OF DIRECTORS
Amanda Brown
Secretary

BC ASSOCIATION OF COMMUNITY RESPONSE NETWORKS

ANNUAL GENERAL MEETING

AGENDA

DATE: Thursday, June 24, 2010

TIME: 1:30 pm to 3:00 pm

PLACE: By Teleconference or in person (please RSVP)

at 15008 26th Ave
South Surrey, BC

1:30

Welcome

- Introduction of current Board Members
- Roll call of voting members and other participants

Report of the Board to the Members - Leanne Lange

Report of the Executive Director - Alison Leaney

Financial Report - Jim Poole

- Audited Financial Statements for 2009/2010
- Appointment of the Auditor

Report of the Nominating Committee - - Elsie Gerdes
Election of Directors

World Elder Abuse Awareness Day

- Reports on Activities - Globally, Nationally, Locally

2:15

Special Event...TBA

3:00

Adjournment

**Minutes of the Annual General Meeting
British Columbia Association of Community Response Networks
June 26, 2009**

Attendance: Total number of Voting Members Present: 21

Voting Members Present in Person or By Teleconference

1. Amanda Brown	VCH	13. Georgia Ross	Kamloops
2. Debb Enyinnah	Penticton	14. Elaine Smith	Kaslo
3. Leanne Lange	FHA	15. Marion Stewart	Kaslo
4. Sue Thomson	White Rock	16. Dayle Drury	Lumby/Vernon
5. Alana Abramson	North Shore	17. David Sutton	Quesnel
6. Elsie Gerdes	Vernon	18. Jennifer Neubeck	Revelstoke
7. Jim Poole	Delta	19. Janice Beck	Salmo
8. Stan Rule	Kelowna	20. Moira Banman	Summerland
9. Randy Goossen	Abbotsford	21. Rosalie Goldstein	Victoria
10. John Oostenbrink	Abbotsford	22. Margaret Easton	Coquitlam
11. Christina Ragneborg	Abbotsford		
12. Christine Newhook	Chilliwack		

Regrets from the Board:

Marlene Swift Prince Rupert

Other CRN Participants in Person or by Teleconference

Heather Archer	Kamloops (Mentor)	Heather Von Ilberg	Nelson (Mentor)
Kathy Doerksen	Abbotsford (Mentor)	Elaine Gallacher	Vernon
Yvonne Kennedy	Penticton (Mentor)	Betty Graeper	Salmo
Jane Osborne	North Shore	Alison Leaney	Executive Director
April Struthers	Sechelt (Mentor)		

Other: Norm Grdina - (Morrow & Co.)

Recorder: Leanne Lange

Co Chairs: Debb Enyinnah & Amanda Brown

1. Quorum Confirmed - Alison Leaney

2. Welcome from the Chairperson - Debb Enyinnah

- Welcome to Norm from Morrow & Company
- Norm walked us through the Review of Engagement (2008/2009 Financial Statements)
- Norm commented that we should be quite proud of our organization; the BCACRN is quite solvent and doing well in difficult times

Motion #1

Jim Poole moved to receive and approve the Financial Statements dated April 1, 2008 to March 31, 2009. Elsie Gerdes seconded the motion. The motion was passed unanimously.

Motion #2

Jim Poole moved to appoint Morrow & Company for the purpose of preparing the Financial Statements for 2009/2010 fiscal year, based on the receipt of an acceptable quote. Janice Beck seconded the motion. The motion was passed unanimously

3. Report from the Board - provided by Debb Enyinnah on behalf of Amanda Brown and herself (see this report in the Annual Report document)

Motion #3

Elsie Gerdes moved to accept the Report of the Board. Moira Banman seconded. The motion was passed unanimously.

4. Report from the Executive Director - Highlights- Alison Leaney (see Annual Report document for more details)

- Still 30 active CRNs
- Fifth Anniversary Celebration last year
- Squamish & Port Hardy and other communities are developing CRNs
- Thanks to Jane Osborne, Elsie Gerdes, and all the people who participated in the teleconference (on Housing Issues) to help prepare for the meeting we had with the Ombudsman's to review Seniors Care in BC
- Jane Osborne worked as Assistant Executive Director to develop business case materials
- In June 2008 Alison attended the Global WEEAD events in Ottawa - Alison Leaney did a presentation
- Alison Leaney was also the keynote speaker at events in Manitoba and Saskatchewan over the last year
- Senior's Knowledge Exchange - Funding received to gather data on Senior's Learning
 - Report is expected to be released in the Fall.
- Opportunities to develop federal RCMP partnerships
- Alison Leaney met with Senator LeBreton's staff re the federal government's new "Elder Abuse Initiative" to make suggestions on how they could best support the field
- Third Annual On-Line Auction is operational until June 30th
- Alison Leaney highlighted the "not so bright side" which includes the fact that there are many things that we cannot do due to lack of reliable funding
- This is more than a half time job for an ED and the Mentors are paid for less than 10 hours per month (everyone contributes many more hours than what they are paid for)
- Lack of provincial conference
- On the bright side there continues to be fundraising opportunities - BC Gaming money, and an additional \$25,000 was obtained. Jane Osborne reviewed and determined that approximately \$150,000 in kind support was provided which was included in the financial statements
- BCACRN continues to receive support from the Public Guardian & Trustee and the Solicitor General
- Funding application was made for the New Horizons Grants for Networking and Information Sharing opportunity under the special "Elder Abuse call". Alison Leaney thanked everyone for their letters of support for the application
- A CURA Grant through SSHRC - community and university partnerships is being pursued as well
- Thanks to everyone who has hung in, including the Mentors Team, Financial Team, Rick Leong at Precision Graphics, and Elaine Gallacher at Etc Consulting

- Alison Leaney would like to recognize the work of Helen Kuhn from Quesnel, and Marge Donovan from Penticton, both of whom died this year. Both of these women had a profound impact in their communities and in the field and are greatly missed
- Thanks to the Members of the Board, including Stan Rule and Alana Abramson who are leaving after their 2 year terms
- Thanks to Marlyn Ferguson who left as administrative assistant in January 2009
- Welcome to Rosalyn Hansen who assumed the role of administrative assistant
- Thanks to Jane Osborne for all of her work as Assistant ED these last few months.

Motion #4

Janice Beck from Salmo moved to accept the Report from the Executive Director. Moira Banman seconded the motion. The motion was passed unanimously.

5. Motion for the Nominating Committee

Motion #5

Janice Beck moved to accept the Report of the Nominating Committee. Christina Ragneborg seconded the motion. The motion was passed unanimously.

Motions #6

Elsie Gerdes and Christina Ragneborg moved to have Leanne Lange and Margaret Easton elected to the Board as Directors for 2 years each. Rosa Goldstein seconded the motion. The motion was passed unanimously

Continuing Board Members are:

Amanda Brown
Debb Enyinnah
Jim Poole
Sue Thomson
Elsie Gerdes

Motion #7

Elsie Gerdes moved to accept the List of members. Leanne Lange seconded the motion. The motion was passed unanimously.

Motion #8

Jim Poole moved to adjourn the Annual General Meeting. Amanda Brown seconded the motion. The motion was passed unanimously.

6. Report on World Elder Abuse Awareness Day Events - April Struthers

- April Struthers led the discussion regarding what has gone on to recognize WEAAD at the local CRN level

Summerland

- Moira Banman reported on a literature blitz to local businesses and medical offices. They took time out to talk to people

Kaslo

- Elaine Smith reported that they set up a table at the local shopping centre and handed out over 50 CRN pamphlets and received two new members

Quesnel

- David Sutton reported that Elder Abuse Awareness was highlighted at the Native Friendship Centre

Nelson

- Heather Von Ilberg reported on an article in the local papers including a display in the lobby of the hospital

Salmo

- A luncheon was organized at the Senior's Villa, which included a presentation from the Victim Services Coordinator. Pamphlets about abuse prevention were distributed

Penticton

- Joyce Erickson reported on Seniors Day at the mall, which included a silent auction and a fundraising opportunity. The number of donors increased and there was a letter to the editor in the local paper. Concerns about specific abuse situations were received and referrals were made to the appropriate agencies

Victoria

- An Abuse Awareness Forum was held. Twenty people did a brief presentation on their services to prevent and respond to abuse. CLBC and Men's Abuse and Treatment Centre were represented at the event.

Vernon

- Elaine Gallacher reported on the Focus on Seniors Event that was held. This is an annual event that was attended by 500 seniors. CRN had a booth and referrals regarding situations of abuse were made.

Abbotsford

- Kathy Doerksen reported on a lunch program that involved the presentation of a skit. Earlier in June, the CRN participated in a Multicultural Health Fair

South Surrey/White Rock

- Sue Thomson reported on the Focus on Seniors Forum that was held in South Surrey. The forum featured the movie “Finding a Future for Ellen”.

Vancouver Island

- April Struthers reported on activities planned throughout the month of June. Events were held in Campbell River, Comox, Port Hardy, and Courtenay. Some events involved members of First Nations communities.

North Shore

- Jane Osborne reported on several activities and commented that there is a sense that there is a need to move away from awareness building and move towards problem solving. Other projects underway include Project Connect and Support the Supporters (Iranian community).

Planning for WEEAD 2010

- April Struthers discussed the Fifth Anniversary of WEAAD, which will take place in 2010. There is a need to begin to plan now.

Brainstorming ideas included:

- Jim Poole supports a more collaborative approach with seniors groups including a roundtable of the organizations
- Christina Ragneborg supports public service announcements and raising awareness with kids

BC Association of Community Response Networks

Report of the Chairperson, Board of Directors

To the Seventh Annual General Meeting

June 24, 2010

On behalf of the Board of Directors I would like to take this opportunity to reflect on just a few of the many accomplishments which have been made over the last year. I would also like to acknowledge the tireless efforts of Alison Leaney who will be leaving the role of Executive Director later this month. With the sadness surrounding Alison's departure also comes the excitement of recruiting a new Executive Director who will be integral to moving the organization into the future.

Local CRNS

The members of CRNs across BC are the life blood of this organization. This fact became crystal clear for me when the amount of volunteer hours was calculated for the application for gaming funds. The dedication and support at the grassroots level is what continues to keep the organization in existence and will help us to move it to the next stage of development.

Board, Mentors, Staff & Strategic Planning

A very successful Board, Staff, and Mentor retreat was held in October 2009. The focus of the retreat was to meet in person, discuss the intersection of roles and provide input into the strategic direction of the movement. Topics included succession planning, board recruitment, support for existing CRNs, the development of new CRNs, fund-raising, and opportunities for social enterprise. Board Members recently took steps to become more of a "working" board through the creation and assignment of portfolios, which will allow them to develop expertise in the areas of human resources, fundraising, CRN liaison, and public relations. The new portfolio structure is also intended to strengthen the linkages to local CRNs.

New Horizons Funding

The Board was thrilled when the BCACRN was named as one of the recipients of the New Horizons funding in BC. We look forward to being involved in the planning which is already under way for ten regional gatherings, which will provide for knowledge exchange and CRN enhancement.

The Executive Director

Over the past year Alison has continued to showcase the work of the CRN movement on the provincial and national stages. In November 2009 the CRN model was featured at the ONPEA Conference in Toronto. Recently, Alison was also recognized as a nominee for the Premier's Innovation & Excellence Awards. As we all know, Alison has been a supporter of the CRN movement since 1995 and has been the Executive Director for the last seven years. We acknowledge the upcoming period of transition as Alison steps down to continue her work as a member of the NICE Network's Elder Abuse Theme Team. We have all been touched by the passion Alison holds for the CRN movement and we wish her all the best in her future endeavours.

The Future

This is a very exciting time as we embark on the recruitment of a new Executive Director. We intend to fill the position with an individual who will embrace the values and vision of the CRN movement and continue to grow the organization.

Thank You

On behalf of the Board of Directors I would like to thank the staff, the Mentors, CRN members, and Board Members for another year of support to the organization. I would also like to like to acknowledge the contributions of Debb Enyinnah who stepped down from the Board earlier this year.

Leanne Lange

Chairperson

**Report of the Executive Director
To the Seventh Annual General Meeting
Of the BC Association of CRNs - June 24, 2010**

1. Local CRN Activity Update

The Work of CRNs Day to Day

We are very blessed to have 25-30 active CRNs in BC, with relationships in an additional 20 - 25 communities. Active CRNs comprised and led primarily by volunteers, carry out the following activities:

- Responding to inquiries about how to get help
- Providing professional education to front line responders from agencies who provide support about how to recognise abuse & neglect and the legal tools available to help
- Compiling local resource lists for assisting/responding to abused or neglected adults
- Developing agency, inter-agency and community protocols based on solid working relationships
- Ongoing outreach to all at-risk populations and the agencies that serve them
- Conducting public education and awareness events
- Delivering prevention programs to reduce the number of abused and neglected adults
- Keeping track of how the response is working and implementing strategies for improvement

For details on local CRN activities WEAAD related and otherwise, please visit our website www.bccrns.ca. Thank you to everyone for continuing this important work, even when it seems very hard.

Local CRN Implementation of the Vanguard Project

The following CRNs are undertaking pilot projects (funding provided by the Ministry of Public Safety and Solicitor General - thank you Andrea Rolls and Susanne Dahlin) to implement various aspects of the Vanguard Project Report, “Vulnerable Adults and Capability Issues in BC: A Provincial Strategy Document”

<http://www.bcli.org/ccel/projects/vanguard>.

- **Abbotsford CRN** - is integrating information about abuse prevention and how to get help into English as a Second Language curricula in a multi-level ESL Program delivered by Abbotsford Community Services
- **Castlegar CRN** - is hosting a 2 day event for the public and responders in both Nelson and Castlegar focussing on financial abuse issues and prevention and advance care planning This event is designed to mentor other CRNs in the West Kootenays to offer their own events using a similar template

- **North Shore CRN** - local agencies that are members of the local CRN are exploring cross training and sharing of volunteers matched with adults in need of support who typically lose support as they are referred from one agency to another
- **Penticton CRN** - is exploring through a series of events and a culminating WEAAD conference, the complex issue of self-neglect and how best to respond

Three other CRNs applied to undertake pilot projects as well and they have been funded through regular Gaming dollars held by BCACRN:

- **Revelstoke CRN** - held a protocol workshop which assisted BCACRN learning in how to support protocol development now, in communities with well developed CRNs. Protocol development workshops were offered a number of years ago to newly formed CRNs but the need now is different. Thanks to the Revelstoke folks for assisting us with this learning
- **North Island** - supported by CRN Mentor April Struthers, various North Island communities are in the process of starting or re-starting local CRNs with integral involvement from Vancouver Island Health Authority staff, First Nations communities/organizations and other service providers
- **Victoria CRN** - is exploring rights violations and available protections in various types of housing, from non-profit, government funded through to assisted living and care facilities in a WEAAD event

Reports documenting learning from all Vanguard Projects will be available to all CRNs and others sometime this fall.

2. Activity at the Provincial Level

Supports to Local CRNs

Provincial WEAAD Awareness Campaign - Over the last year modest funds have been provided by the provincial body to local CRNs for local activities/initiatives mostly to do with World Elder Abuse Awareness Day. Preparations for WEAAD 2010 began prior to fiscal year end and have resulted in a beautiful marketing package highlighting the key messages of seniors living in dignity, shining a light on human rights of older persons, and building safe inclusive communities. The package includes a double-sided poster, a BCACRN keychain flashlight to emphasize the “shining a light” message, gift cards for local CRNs to use to raise funds locally, bookmarks and a press release. These materials have created much energy and enthusiasm locally with new or previously inactive communities organizing to hold WEAAD events. Thank you Ros Hansen our Executive/Administrative Assistant for a superb job, and please thank your nephew for the use of his iris photograph!

Website - The website has undergone a major updating/overhaul thanks to Heather von Ilberg, Ros Hansen and Clint at Ingenius Webdesign www.bccrns.ca. It is a time-consuming task but one I value greatly as it is our provincial public face to the world. Check it out for many new postings to assist in your local work.

CRN Mentors Team and Provincial Teleconferences - The Mentors Team has continued to provide mentor support to local CRNs as is possible in 5 - 10 hours per month. In addition the Mentors Team has organized monthly Provincial CRN Teleconferences inclusive of the following topics, regularly reaching 15 - 20 communities:

- The Six Hats Evaluation
- World Elder Abuse Awareness Day planning
- National initiatives
- Local CRN Vanguard Projects Description and Update
- New Horizons Project Overview and Orientation - Local, Regional, Provincial and National Knowledge Exchange and Community Response Network Enhancement in BC
- Review of Issues Impacting Seniors/Housing Issues to Prepare for BCACRN presentation to the Ombudsman
- Impact of Reorganization of Community Living BC
- Funding Updates/Funding Application Process Orientations

Written summaries of these calls are in the process of being posted to our website so people can access content even if they are unable to participate. Each call also includes information about important upcoming days, weeks, months to organize events around. See the calendar on the News and Events page of the website.

Board/Contracted Staff Strategic Planning Event

Board members and contracted staff met in the fall of 2009 to take stock and chart a preliminary course for the future of the Movement (all meetings in the organization take place via teleconference so this in person event was the first in 2-3 years). At least one overall principle for moving forward is: make sure effort is balanced across our three strategic areas and between supporting local and national activities". The following strategic directions were identified with numerous proposed actions to be taken outlined for the next three years: (1) Organization/Board Development; (2) Develop Resources; and (3) Research and Evaluation. Plans to engage CRNs in discussing and implementing the Strategic Plan have been only temporarily set aside to deal with replacing the Executive Director and will be returned to once again in the near future.

Provincial BCACRN Activity at the National Level

Possible Seeds in the Growing of a Social Enterprise: This last year saw BCACRN landing two federal government contracts, for the first time ever. These contracts were awarded to our organization through Canada's Federal Elder Abuse Initiative, because of the reputation of BC's CRN Movement.

The first was with the First Nations and Inuit Health Branch of Health Canada; we conducted a nation-wide series of teleconferences in English and French to gather promising approaches for addressing abuse of older adults in First Nations communities. This resulted in "Promising Approaches for Addressing/Preventing Abuse of Older Adults in First Nations Communities: A Critical Analysis and Environmental Scan of Tools and Approaches", which features a flowchart outlining a process and possible tools to use for addressing/preventing abuse in First Nations contexts at the individual/family/community levels.

http://www.bccrns.ca/projects/docs/promising_approache_asddressing_preventing_abuse.pdf

This work led to interest by the funder in exploring whether one component of the flowchart, Amanda Brown's First Nations Re:Act Manual, as well as the Flowchart overall can be adapted for use across Canada. Interest in both continues to show promise with regard to national application.

The second contract was with the Public Health Agency of Canada; it included the updating of "Outlook 2007: Promising Approaches in the Prevention of Abuse and Neglect of Older Adults in Community Settings in Canada"

<http://www.cnpea.ca/Promising%20Approaches%20Final%20%202007.pdf>

into "Snapshot 2009", soon to be released. It also included delivering three national knowledge exchanges on topics of interest in the field using new web-based technologies. The knowledge exchanges were on bias-free and diversity approaches/lenses, new research in the field, and another was a blog that enabled rural/remote social worker abuse responders to interact. The Summary Report of these three initiatives and what was learned about the technology will soon be posted to the website.

Involvement in both contracts has resulted in many unanticipated spin-offs. Lindsay Neufeld (VIHA Social Worker and April Struthers have developed an "Orientation to Practice" http://www.bccrns.ca/projects/docs/orientation_to_practice.pdf which is another component of the First Nations Flowchart. We have been asked to have involvement in the evaluation of the Federal Elder Abuse Initiative and we have the potential to land further contracts. Additionally, the World Day edition of the national Elder Abuse E-Newsletter features BCACRN and an article on the use of social marketing technology by CRN Mentor April Struthers.

BCACRN Figures Prominently at National Senior Abuse Conference: The BCACRN was highly visible at the national Elder Abuse conference held in Toronto In November 2009. The following presentations are posted at

<http://www.onpea.org/conference09/presentations/index.html>

- An Ideal Coordinated Community Response
- Seniors Learning and Knowledge Exchange
- Environmental Scan and Critical Analysis of Abuse of Older Adults in First Nations Communities in Canada
- Keynote: From Sea to Sea to Sea - Promising Approaches in Canada: Showcase of Promising Approaches in Canada

Sessions were also given by CRN leaders Jane Osborne of the North Shore CRN and Amanda Brown of Vancouver Coastal Health.

Connecting Provincially and Nationally on a Regular Basis: BCACRN continues to be an integral member of the BC Adult Abuse/Neglect Prevention Collaborative convened by the Public Guardian and Trustee of BC; our representative is currently CRN Mentor Heather von Ilberg. Implementing the Vanguard Project continues to be major priority for the Collaborative and there are many places where that work intersects with the work of BCACRN.

BCACRN also continues to have a presence as a supporter at the Canadian Network for the Prevention of Elder Abuse board table and in that way is well positioned to provide input into and to keep up to date on new initiatives such as the Neighbours, Friends and Families prevention materials being adapted from a woman abuse focus to one of abuse of older adults and the I2I Intergenerational Initiative.

3. BCACRN Resource Development

BCACRN continues to strive toward a diversified funding base to support local and provincial activities all needed to support BC's CRN Movement. Here is the current status:

- Local CRNs make a huge contribution; Jane Osborne who served as Assistant Executive Director for part of the last year helped us collect the following data.....thank you Jane for helping us capture the magnitude of contribution of our CRN folk, the heart and soul of the CRN Movement.....In the past 2 years:
 - Over 5,000 adults have been in direct receipt of CRN preventative services noted above
 - More than 10,000 hours of volunteer time have been contributed by local CRN members and event participants
 - More than \$60,000 has been raised locally to support the work in communities and over \$380,000 of in-kind resources have been generated to support communities
 - The multiplier effect of modest amounts of core funding if we had it exceeds 4:1 due to the local CRN contribution

- BCACRN has been successful in accessing \$100,000 in Gaming Funds both in 2009-2010 and 2010/2011. These funds help us support activity at all levels
- New Horizons Elder Abuse Funding for network building and knowledge exchange has been obtained through Human Resources and Skills Development Canada (HRSDC) - \$100,000 over 18 months April 1, 2010 - September 30, 2011 will be used to hold ten regional conferences around BC to share knowledge and engage present and potential CRN members. Thank you to Elsie Gerdes, Advisory Committee Chair and BCACRN Board Liaison for CRNs and everyone who has agreed to serve on the Advisory Committee
- Although received in the past, \$30,000 from the Ministry of Public Safety and Solicitor General has supported the implementation of a number of educational pilot projects noted above, being implemented by local CRNs, stemming from the Vanguard Project Report produced by the BC Adult Abuse and Neglect Prevention Collaborative, “Vulnerable Adults and Capability Issues in BC: A Provincial Strategy Document” (These funds also helped support the public launch of the provincial strategy hosted by the Collaborative with involvement from the Honourable Ida Chong, Minister of Healthy Living and Sport and an initial implementation meeting opened by the Deputy Minister of Public Safety and Solicitor General in the fall of 2009).
- Some funds have been raised for day to day operations as a result of the FNIHB and PHAC contracts referred to above; this was the idea behind taking on such contracts, to make money for BCACRN. Thank you so much to Susan Crichton of the Public Health Agency of Canada for giving us these very special opportunities
- We continue to receive in kind support from Jay Chalke, QC, Public Guardian and Trustee of BC. Even though BCACRN’s office is no longer at the PGT office, Jay has continued to provide teleconferencing support which has been integral to us remaining a Movement

We are grateful to all our funders, donors and supporters. Thank you all.

Other initiatives that are on the ever lengthy priority list include:

- Exploration of developing a social enterprise component to raise funds
- Exploration of a planned giving program

Building and maintaining relationships with all kinds of potential donors and funders is a mainstay of the work of the Executive Director.

5 In Appreciation, Thanks to....

CRN Folk - Every chance I get I tell people that the main reason we still have a CRN Movement in BC is because of the many many volunteers who give so generously of their

time and expertise. There aren't words to express how valuable this is. You are all living proof that one person can make a difference and that together we are stronger.

CRN Mentors - This year we said good-bye to Yvonne Kennedy, the long time CRN Mentor for the Okanagan. Yvonne has provided incredible support to CRNs in her region and she is sorely missed, but we know we also need to release people to go be with their grandkids, partners, and to tend the grapevines. Thank you Yvonne. We also said good-bye to Georgina Martin, the CRN Mentor for the North....Georgina was very involved in the FNIHB project. Thank you Georgina, and all of the very best to you.

Mentors who continue to make a huge contribution to BCACRN individually and as passionate team in their 5 to 10 hours a month with much volunteer time thrown in are:

- Heather Archer for the Thompson, Cariboo, Shuswap
- Kathy Doerksen for the Fraser Valley/Lower Mainland
- April Struthers for the North Shore/Sea-to-Sky, Sunshine Coast and Vancouver Island
- Heather von Ilberg for the West and East Kootenays

Administrative Support/Leadership - As you are all likely aware this has been a time of transition for BCACRN as I reduced my hours of work to one day per week to support the PGT in legislative Implementation, and then due to funding uncertainty, reduced my hours again to one day a week to lead the Elder Abuse Knowledge to Action Project for the National Initiative for the Care of the Elderly. During my first reduction in hours Jane Osborne fulfilled the temporary role of Assistant Executive Director; during that time she streamlined the CRN reporting process of activities and local in kind supports so key to maintaining our Gaming funding and submitted a successful Gaming application, despite changes in funding criteria. She also helped us with some preliminary work on a new draft strategic plan.....Thanks so much Jane.....

During the second and now permanent reduction of my time, Rosalyn Hansen took on a number of the more executive level administrative activities for which I am responsible and continued to provide exemplary administrative assistance. Plus she designed, in consultation, our best Public Awareness Campaign package ever.....Thank you Ros.....you SHINE!!! Thanks for your organizational skill, anticipation of what is needed, devotion and passion.....we really do need to get your speeches to Toastmasters on video!!!

All organizations need a strong financial team and we have one!!! Thank you so much to our bookkeeper Janice Dack, and financial consultant, Dorothy Buckland, CGA. And thank you Jim Poole who really is our financial team leader/ Board Treasurer.

BCACRN Board - This brings me to our Board. This is another group of very special people, all volunteers. They have ridden some big waves this year in the midst of big changes and been ultimate leaders. Thank you to Co-Chairs Leanne Lange and Margaret Easton,

Secretary Amanda Brown, Treasurer Jim Poole, and to members at large in the process of taking on various portfolios, Sue Thomson and Else Gerdes. As a testament to their commitment, all of these directors are serving their second of a two year term or putting their names forward for new two year terms. We are incredibly fortunate. Thanks you guys.

I'd also like to acknowledge the passionate leadership that Debb Enyinnah provided over the last number of years as co-chair of the board. Debb has been and continues to be an integral member of the Penticton CRN, and a strong advocate with, and supporter of people living with mental health issues. In her own quiet way, in ways she doesn't even realise she leads and lets others know their immense value. Thank you Debb.....

And also, I want to acknowledge the commitment of Marlene Swift, RCMP Police-Based Victim Services Coordinator from Prince Rupert and a Tsmishian woman. Marlene was and is very supportive of BC's CRN Movement and helped very much to represent the realities of the north but had to resign due to too many commitments not long after last year's AGM....thanks for your support Marlene!!!

Finalist in the Legacy Category for the Premier's Award for Innovation and Excellence - thank you to Jay Chalke, QC, Public Guardian and Trustee of BC for recognizing, supporting and raising the profile in a government context, of BC's Coordinated Response to Adult Abuse and Neglect. He put the issue, responders under Part 3 of the Adult Guardianship Act and Community Response Networks - all of us, all of you - on the map in the midst of many government initiatives worthy of acknowledgment. Check out the video which to me is about all of us....

<http://www.youtube.com/BCPublicService#p/u/11/guLFzbrQNUY>

4. The Year Ahead

Working with all of you has been the most important and meaningful part of my career, and my life, because this is a Movement in which people become friends. I have learned sooo much from all of you, and hope to share those thoughts with you soon because I really want to make sure you know it.

The CRN Movement is very dear to me, and I will be around continuing to support it as the best example of how to shine a light on human rights and build safe inclusive communities at all levels of prevention. This is a field in which even when there are changes no one is ever that far away.

Soon you will have a new Executive Director, as you really deserve someone who can be more available than I. They will lead in new and different ways, with all of you as a very strong foundation. This is a time of anticipation and fabulous opportunity. Here's a sneak preview of what's ahead....

- A new and gifted ED
- A strong committed board and contracted staff team with seasoned experience and new energy
- All of you
- A new and supportive colleague at the Public Guardian and Trustee of BC - Kathleen Cunningham - welcome Kathleen!!!
- A new Strategic Plan to help you reach your dreams
- Ten New Horizons funded regional conferences
- Confirmed funds as noted above at least until March 31, 2011
- At least two upcoming conferences to feature your work at:
 - o The next national conference we've been asked to present at in Winnipeg in late Oct 2010
 - o BC Association of Social Workers annual provincial conference in November

Yours in community,

Alison Leaney, MSW, RSW
Executive Director
June 10, 2010

**Report of the Nominating Committee
Of the BC Association of Community Response Networks
Regarding the Next Year's Board of Directors
June 10, 2010**

Possible Slate for Board of Directors
2010 - 2011

There are:

- 2 continuing directors who will be completing the second year of their two-year terms and
 - 4 current directors, who have each agreed to stand for re-election for a new two-year term and
 - 1 or more proposed new candidates for directors
- for a total of 7 directors in all, running as a slate for election to next year's Board

An expanded version of this slate may be brought to the AGM

Continuing Directors

The following 2 Board Directors have one year left in their two year terms of office and are therefore continuing on the Board:

1. Leanne Lange

Leanne works as the Clinical Specialist, Adult Abuse & Neglect at Fraser Health. In this role she provides clinical consultation, support, and education to staff across Fraser Health who respond to situations of abuse and neglect of vulnerable adults. Leanne is half way through her second term on the Board. She will be sharing the role of chairperson with Margaret Easton beginning in July 2010. When Leanne is not at work she enjoys spending time with her daughters, husband, and dog.

2. Margaret Easton

Margaret Easton has over 30 years experience in Financial Institutions working with Canadian Chartered Banks, Trust Companies and Credit Unions. In addition, Margaret has obtained her Bachelor of General Studies, a Baccalaureate of Women's Studies, a BC Instructors Certificate, her Master's in Liberal Studies and her Elder Planning Certificate. Margaret's experience with her customers over the years has increased her awareness of the importance of providing education, policies, and appropriate products to meet the evolving needs of Canadians for tools that will address life planning issues, fraud prevention, capacity issues, and assisted decision making. Margaret has worked with a number of community agencies to provide public awareness seminars, has

worked closely with the Canadian Center for Elder Law Studies, and has been accepted into SFU's Gerontology degree program commencing in 2009.

Current Directors to be Elected for Possible Re-election

The following have agreed to stand for election as new directors or for a new two-year term:

1. Amanda Brown - Amanda was the Secretary of the Board of Directors for 2009/2010 and previously completed two years as Co-Chair. BCACRN's link to Vancouver Coastal Health, Amanda, a social worker, is VCH's lead on issues related to the Adult Guardianship Act and with a specific focus on abuse, neglect and self-neglect of vulnerable adults. Her role is to support staff, provide education, develop and roll out materials related to VCH responsibilities and to work and partner with community agencies working in this area. Amanda was one of the founding members of the North Shore's CRN, and was their co-chair from 2001 - 2004. Amanda has a particular interest in integrating less formal supports into community responses in keeping with the spirit of least intrusive most effective in the legislation so that all resources are used most appropriately. She lives and plays in North Vancouver with her husband and two sons.

2. Elsie Gerdes - Armstrong/Vernon

Dr. Elsie Gerdes is currently a member of the Age-Friendly Leaders Partnership as well as a member of the Senior's Healthy Living Advisory Network. She is Past President of the BC Old Age Pensioners Organization (BCOAPO). In this capacity she served as a member of the Premier's Senior's Council from Oct/ '05 to Nov '06 at which time the Council presented its report, 'Aging Well in BC' to the provincial government. Since then, she has tried to keep the Council's 16 main recommendations in the public forum, working through the BCOAPO to promote and defend the best interests of elder citizens of BC. She is a member of the Lumby/Vernon/Armstrong Community Response Network, a former municipal councilor and previous chair of the North Okanagan Regional Health board. With over 36 years of community health experience, Elsie has received many awards, including a UNBC honorary doctoral degree of laws from the UNBC, where she played an instrumental role in bringing to fruition and the James Robinson Memorial award from UBC for 'significant contributions' to Public Health. During her public health nursing experience she was regional rep to the Registered Nurses Association of BC, a board member of the BC Public Health Association, and the BC Healthy Communities Association. In all these capacities she developed collaborative relationships with many diverse players.

3. Jim Poole -Delta

Jim is a member of the current BC Association of CRNs Board and has acted in the role of founding treasurer and ongoing treasurer to the BC CRN Foundation/BC Association of CRNs Board giving excellent guidance and support throughout. Jim has served as

chairperson of the Delta CRN, since its inception in 1997 until 2003. He is now a community member of the Delta CRN. As well as his work with the Delta CRN Jim, along with others, helped revitalize the Surrey CRN. Jim has been involved in social services for all of his working career and has been involved in various aspects of fundraising, public relations and other related activities

4. Sue McIntosh (formerly Thomson) - White Rock

Incumbent Sue McIntosh is standing for election to the BCACRN board. Over the past 32 years in the role of Executive Director Sue has been working for the White Rock/Surrey Come Share Society, a non-profit society. During Sue's tenure with the Society she has expanded the services and programs to better meet the growing needs of seniors in the Surrey/ White Rock area. Current programming is designed to support seniors and their families through combination of on-site programs such as the Day Programs for Older Adults and community programs such as the Senior Connectors, Meal Programs and the 140 Friendly Visitor Volunteers. Trained originally in Sociology/Psychology, Sue has continually augmented her skills and training to ensure that the growing population of people 65+ have programs and services that empower and educate them. She identifies skills in "developing grant applications, organizational issues, education and a passion to go beyond the status quo". In her off time, Sue is a member of Backroads Hiking Club, and Toastmasters. To balance her life she enjoys her family, hiking, skiing, scuba diving, gardening, winemaking, traveling and, best of all, reading.

Proposed New Directors to be Elected

1. Lyliss Feniuk - Prince George

Prince George Lyliss is Program Manager at AimHi, Prince George Association for Community Living, which is focused on supporting people with developmental disabilities. She is the Chair for the committee on Aging with Developmental Disabilities. The committee looks at current resources, resources that are needed, access to resources, and understanding how to best support people with developmental disabilities as they age. She has lived in Prince George for 31 years; when she is not working, she enjoys spending time with her husband, grandson and her daughter.