

# 2010 - 2011 ANNUAL REPORT

*Stopping Adult Abuse and Neglect...Together*



*Stopping Adult Abuse and Neglect ...Together*



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**NOTICE OF ANNUAL GENERAL MEETING OF MEMBERS**  
**OF**  
**THE BC ASSOCIATION OF COMMUNITY RESPONSE NETWORKS**

The Board of Directors of the Association hereby gives notice that the  
Annual General Meeting of the Association  
will be held at  
**5:30 p.m. on the day of Tuesday, June 21, 2011,**  
at the offices of the Public Guardian and Trustee of BC  
and via teleconference for the following purposes:

1. To receive the report of the Directors to the Members.
2. To receive and approve the financial statements of the Association for the period ended March 31, 2011.
3. To appoint an Auditor for the Association for the ensuing year.
4. To elect Directors of the Association to hold office until the next annual general meeting following the conclusion of their term of office.
5. To transact such other business as may properly come before the meeting.

**CALL IN NUMBER FOR TELECONFERENCE AT 5:30 SHARP:**  
**1-866-596-5278**  
**Pass Code: 5782231#**

DATED the 6<sup>th</sup> day of June, 2011.

BY ORDER OF THE BOARD OF DIRECTORS  
Amanda Brown  
Secretary



ANNUAL REPORT  
2010-- 2011

# BC ASSOCIATION OF COMMUNITY RESPONSE NETWORKS

## ANNUAL GENERAL MEETING

### AGENDA

**DATE:** Tuesday, June 21, 2011  
**TIME:** 5:30 pm to 6:30 pm  
**PLACE:** By Teleconference or in person (please RSVP)  
at the offices of the Public Guardian and Trustee of BC

5:30

#### Welcome

- Introduction of current Board Members
- Roll call of voting members and other participants

Agenda of AGM - June 21, 2011

Minutes of Seventh Annual General Meeting - June 24, 2010

#### Financial Report - Jim Poole

- Review Engagement (Financial Statements for 2010/2011)  
(Separate Document)
- Appointment of the Auditor

Report of the Board to the Members - Leanne Lange

Report of the Executive Director - Sherry Baker

Report of the Nominating Committee - Elsie Gerdes

6:30

#### Adjournment

## BC ASSOCIATION OF COMMUNITY RESPONSE NETWORKS

Minutes of Annual General Meeting 2009 – 2010

Thursday, June 24, 2010

1:30 pm to 3:00 pm

15008 26th Avenue, South Surrey, BC

### 1:30 Welcome

Introduction of current Board Members

Roll call of voting members and other participants

#### Voting Members Present in Person or By Teleconference

Amanda Brown, VCH

Elsie Gerdes, Vernon/Armstrong

Jim Poole, Delta

Leanne Lange, FHA

Margaret Easton, Director

Sue McIntosh, White Rock

Dolly Cartwright, North Shore

Beth Cyr, Quesnel

Maryanne Decolle, Summerland

Debb Enyinnah, Penticton

Lyliss Feniuk, Prince George

Randy Goosen, Abbotsford

Mary Gradnitzer, Quesnel

Raymond Koehler, Castlegar

Jennifer Neubeck, Revelstoke

John Oostenbrink, Abbotsford

Christina Ragneborg, Abbotsford

Elaine Smith, Kaslo

David Sutton, Quesnel

Moira Tait, Victoria

Rona Park, Nelson

#### Voting Member Regrets

Moira Banman, Summerland

Diane de Champlain, Victoria

Ann Henderson, Salmo

Barbara McConville, Mission

Kathy Millar, Vernon

Janice Beck, Salmo

Linda Krantz, Castlegar

Gladys Schmidt, Summerland

Robert Wright, Vernon

Mary-Lou McCausland, Surrey

#### Other Participants in Person or by Teleconference

Marlene Allan, Summerland

Heather Archer, Kamloops (Mentor)

Susan Barr, Comox Valley

Kathy Doerksen, Abbotsford (Mentor)

Dayle Drury, Vernon

Elaine Gallacher, Vernon

Alison Leaney, Executive Director

April Struthers, Sechelt (Mentor)

Sylvie Lear, Chilliwack

Jane Osborne, North Shore

Pat Petrala, White Rock

Anne Reimer, Penticton

Heather von Ilberg, Nelson (Mentor)

Sherry Baker, incoming Executive Director

**Recorder:** Amanda Brown, Secretary

**Co Chairs:** Margaret Easton and Leanne Lange

## 1. Welcome and Introductions – Alison Leaney

**Alison Leaney** took roll call for all participants separating voting from non-voting participants. Some were present by teleconference and some were present in person.

**Quorum:** 21 members confirmed in attendance. Quorum was obtained for today's meeting.

## 2. Approval of the Agenda:

**Jim Poole** suggested that we bring the Financial Report and Report from the Auditor to the first item of business.

### Motion #1:

**Jim Poole** moved acceptance of the Agenda as revised.

**Second: Elsie Gerdes**

## 3. Financial Report – Jim Poole

**Jim Poole** introduced the representative, **David Leung** from Morrow And Company who conducted the Review Engagement.

### Motion #2:

**Dolly Cartwright** moved to accept the Review Engagement as circulated and presented. **Jim Poole** seconded the motion. The motion was carried unanimously by all voting members in attendance

## Appointment of Auditor for 2010-2011

### Motion #3

**Jim Poole** moved that BCACRN retain Morrow & Company as the Auditor for the 2010/2011 fiscal year subject to receiving a fair and reasonable quote. **Sue McIntosh** seconded the motion. Carried unanimously.

**Jim Poole** thanked **Norm Grdina, Alison Leaney, Dorothy Buckland** and **Rosalyn Hansen** for their work in getting the financial information ready for the Audit.

## 4. Approval of the Minutes of the Last AGM

### Motion #4

**Jennifer Neubeck** moved to accept the previous AGM Minutes, which are dated June 26, 2009. Carried unanimously.

## 5. Report of the Board to the Members – Co-chairs **Leanne Lange** & **Margaret Easton** – presented by **Leanne Lange**

**Leanne Lange** updated the membership on the activities of the Board, and thanked **Alison Leaney** for her leadership and commitment

**Motion #5 Jennifer Neubeck** moved to accept the report of the Board of Directors Carried unanimously.

**6. Report of the Executive Director, Alison Leaney**

**Alison Leaney** acknowledged the hard work done by all CRN members, coordinators, most of whom are now all volunteering. Alison acknowledged the work of the Mentors Team. Thanks to the **Board of Directors, Ros Hansen** (Executive Assistant), **Dorothy Buckland** (Financial Advisor), **Janice Dack** (Bookkeeper), and **Norm Grdina** (Auditor).

**Motion #6**

**Moira Tait** moved to accept the Report of the Executive Director, **Alison Leaney**. Passed unanimously.

**7. Report of the Nominating Committee – Elsie Gerdes**

**Elsie Gerdes**, of the Nominating Committee highlighted the slate of individuals running for election to the board for the upcoming year – **Amanda Brown** (returning), **Elsie Gerdes** (returning), **Jim Poole** (returning), **Sue McIntosh** (returning), and **Lyliss Feniuk** (new).

**Motion #7**

**Elsie Gerdes** moved to adopt the Report of the Nominating Committee. **Dolly Cartwright** seconded the motion. The motion was passed unanimously by the voting members with the above mentioned individuals being elected as directors for the next two years. They join continuing directors, **Leanne Lange** and **Margaret Easton**.

**8. Confirmation of Voting Members for the Coming Year**

**Motion #8**

**Jim Poole** moved that all voting members as of today are the voting members of the BCACRN until the close of next year's AGM. Passed unanimously.

**9. Motion for Adjournment –**

**Motion #9**

**Sue McIntosh** moved the adjournment of the AGM at 2:14 pm. Passed unanimously.

**AGM Adjourned at 2:14 pm**

## BC ASSOCIATION OF COMMUNITY RESPONSE NETWORKS

### Report of the Chairperson, Board of Directors To the eighth Annual General Meeting

June 21, 2011

I have enjoyed another exciting year in my role as the co-chair with Margaret Easton of the Board of Directors of the BC Association of Community Response Networks. I appreciate the opportunity to reflect on a few of the successes and challenges that we have faced in the organization over the last year.

This time last year, the decision was made to hire Sherry Baker as the Executive Director. Sherry is a tireless leader who has worked hard to develop her vision for the organization that will take us into the future. Sherry has been working to secure funding from government and non-government sources. During the last year we also transitioned from one administrative support person to another with the retirement of Rosalyn Hansen and the hiring of Linda Hall.

The funding received from the Government of Canada's New Horizons for Seniors Fund has been invaluable in supporting the organization's growth over the last year. By all accounts the Knowledge Exchanges have been very well received around the province and have provided a platform to spawn the growth of new CRNs across BC.

The organization has continued to be successful in building partnerships with government and non-governmental organizations. Initiatives include involvement with the development of the First Nations Re:act Resource Manual that has been updated for use in First Nation Communities across Canada. Sherry and the Mentors are working hard to network and partner with the provincial government, foundations, funders and municipalities.

I would like to thank everyone who has contributed to the success of the BCACRN over the past year. Specifically, I would like to acknowledge Sherry and all the administrative and accounting support provided by Ros, Linda, Dorothy, Janice and Board Treasurer, Jim Poole. I would also like to acknowledge the work of the Mentors who have made the Knowledge Exchanges so successful by co-facilitating the forums and continuing to support



the local CRNs. I would also like to acknowledge the volunteer commitment of all of the Board Members who meet regularly to make decisions which support the direction of the organization. Last but not least, I would like to acknowledge the tremendous contribution of the volunteers who work to support all the local CRNs.

I am looking forward to what the next year has to offer as we continue to work to keep the most vulnerable members of our communities safe from abuse, neglect and self-neglect.

Respectfully Submitted,

Leanne Lange, Co-Chairperson.

## BC ASSOCIATION OF COMMUNITY RESPONSE NETWORKS

### Report of the Executive Director To the eighth Annual General Meeting

June 21, 2011

#### INTRODUCTION, CRNs AND CORE ACTIVITIES

I would like to preface my report with an acknowledgement and appreciation for the incredible work that has been done by the Board of Directors and our former Executive Director, Alison Leaney, in the establishment of important community-based networks to coordinate the response to adult abuse, neglect and self-neglect. It has been 15 years of dedication and commitment to bring the BCACRN to the place it is today. We are providing important and valued services wherever we are active and would be in many more communities if more funding were available. I am honoured to carry on the tradition and hope to convince the powers that be that our work is valuable, cost-effective and worthy of support.

When I joined the BCACRN in July 2010, we had completed our first quarter of a New Horizons for Seniors grant which has provided \$100,000 over an 18 month period to take our message to each of the regions in our province. By the end of March, 2011, we had facilitated six of the ten planned Knowledge Exchanges and the results have exceeded all our expectations. So now the challenge is to find the funding to respond to this increased interest and solidify the work in many more communities. This is a good place to be! Our success shows how needed our networks are.

We have managed to maintain some level of CRN activity in 35 communities, thanks to the work being done by our dedicated Mentors and a host of volunteers. From Use of Funds and Activity Reports filed by the individual CRNs the Association has received \$200,000 worth of volunteer labour, gifts in kind and donations in the last year. We know that there are many, many more uncounted hours being spent on this work. Thank you one and all.

We were saddened to hear of the sudden passing of one of our most stalwart supporters in Victoria, Rosa Goldstein. During this past year we said good-bye to Yvonne Kennedy who was the Mentor for the Okanagan and we were thrilled to recruit Char Schultz to fill this role. Char brings great passion to the work and we are all enjoying working with her. The five mentors and Elsie Gerdes as board liaison meet by teleconference every month. It is a wonderful opportunity for us to stay connected and for me to be able to discuss future plans with such a knowledgeable and committed group. I want to thank Heather von Ilberg, Heather Archer, Char Schultz, Kathy Doerksen and April Struthers for the respectful and significant mentorship they provided to me as I learned about BCACRN. They have each prepared a report which reflects the activities in their region.

We had a two-day retreat in September and had a chance to meet one another face-to-face. The final outline for the Knowledge Exchanges was one of the products that emerged from this working meeting.

## **MENTORS' REPORTS**

### Kootenay and Boundary Regions

In the East and West Kootenay and Boundary regions we have four very active CRNs, three CRN partner communities and numerous contacts in communities around the two regions.

Our Castlegar CRN has been very active, participating and hosting numerous educational events on topics such as Legislation, Financial Abuse, Scams and Frauds, Hoarding as well as hosting the first New Horizons Knowledge Exchange. Castlegar was one of the original CRN Pilot Project communities and have very well developed partnerships and support in the community. They are one of few CRNs with active support from their City Council.

In Nelson we have had several workshops, including Scams and Frauds, Hoarding and Working with People Who Live at Risk, which were great successes and assisted in developing some new partnerships in the community. As well, Nelson CRN is a partner of the Elder Abuse Prevention Resource Centre, sharing resource materials, invitations to events and working toward Proclamation of Elder Abuse Awareness Day.

Salmo has been quite quiet but has had a couple of educational and outreach events looking at financial abuse and legislative information. They have had some changes in both staff of supporting organizations as well as within the CRN so they are in a rebuilding phase.

Kalso continues to have their weekly drop in hosted by the CRN. They distribute hundreds of brochures and informational pamphlets each year, as well as providing referrals and further resource information to folks. As well, they recently hosted Gate Keepers training for community members.

Our regional coordinators work in collaboration, attending each other's events and sharing invitations with each other's communities to any events they organize or support. Our Coordinator's team meets several times a year in person and we are in very regular contact through e-mail and phone.

Respectfully Submitted by,

Heather von Ilberg, Regional Mentor

## Okanagan Region

I am excited to submit this report on behalf of the Okanagan area. I officially started in January this year and already I am seeing what I feel are great strides in the awareness within the communities to the fact that adult abuse, neglect and self neglect happen in "our back yard".

The goal of facilitating the education and awareness of vulnerable adults is certainly what we are pursuing. The Okanagan CRNs are gaining members. They are also gaining the ability to reach out to the community members who are either concerned about our vulnerable adult population or are victims themselves. People and communities keeping each other safe is everyone's responsibility.

By popular demand and a wait list, there is another financial abuse workshop scheduled this fall in Summerland. They continue to educate a different sector of community members each time we do this. Summerland also facilitated a workshop entitled, "Care for the Caregivers" which was hugely successful and received requests for future similar workshops. Again they have a wait list and are in the planning stages of offering it again.

Four areas of the Okanagan are actively involved in activities for the World Elder Abuse Awareness Day this month. They include Vernon, Kelowna, Summerland and Penticton. I am hoping to make some inroads into Oliver and Osoyoos in the coming year.

I look forward to the continued effort to develop increasing awareness in every community member and to eventually bring about the prevention of any type of adult abuse, neglect and self-neglect.

Respectfully submitted,

Char Schultz, Regional Mentor

## Thompson Cariboo Shuswap (TCS) Region

Certainly a highlight over this past year has been the hosting of a Knowledge Exchange under the New Horizon's project/contract. It has infused new energy into the existing CRNs in the area (Revelstoke and Kamloops) as well as generated new contacts in the region and interest in resuming CRN activity in Williams Lake and Merritt in particular.

The email databases I have been developing over the past few years for most of the communities in the TCS have allowed us to distribute (by email) awareness and education materials to diverse contacts that we might otherwise not have contact with. Promotion of the resources available on our BCACRN website has been a key component of that outreach as well.

The provision of the terrific World Elder Abuse Awareness Day materials by the BCACRN has also been appreciated and helped to maintain contact with former CRN communities such as Ashcroft.

Respectfully submitted,

Heather Archer, Regional Mentor

### Fraser Valley Region

This past year has been a difficult one for Fraser Valley CRNs. After many years, the Mission CRN folded this year, after Suzanne Vermeer resigned her position as Coordinator. Suzanne had coordinated the CRN since the mid-90s, but due to additional duties added to her work at Mission Community Services and the ever-increasing struggle to balance budgets, she had to step away.

Abbotsford CRN continues to flourish under the coordination of Karen Kenney and participated in WEAAD and the Multi-cultural Health Fair last June. They developed a simple Elder Abuse teaching module for ESL classes with Vanguard project funding, organized the Knowledge Exchange in February and continue to meet with local CRN members.

Both the Chilliwack and Agassiz communities have members interested in CRNs and Elder abuse issues but no one willing yet to take the lead. Hope has been involved in celebrating WEAAD for the past 3 years but there is no one willing or able to take the lead in that community as well.

Initial networking is underway in Surrey and Langley to rejuvenate their CRNs. There is talk underway to increase the number of CRNs in Surrey to accommodate its large population and diversity. Certainly, the growing awareness of adult abuse is increasing the interest.

It is my opinion that if the BCACRN had the funds to pay for CRN coordination more and deeper CRN activity could be developed. The communities are relatively close together and share many of the same resources and are in the same Health region.

Respectfully Submitted,

Kathy Doerksen, Regional Mentor

### Sunshine Coast, Sea to Sky, parts of the Lower Mainland and Vancouver Island Regions

This region has seen renewed interest in CRN activity from 6 former CRNs, 2 new areas, and ongoing activity in a number of others. The two regional New Horizons events on Vancouver Island certainly reinvigorated existing locations, added new potential members to the mix, and served to answer people's curiosity as to what was happening in the field regionally, provincially and nationally.

Significant First Nations, Metis and aboriginal connections have been sustained with joint presentations, some collaborative work jointly funded with the Intertribal Health Authority, a roundtable with the North Shore CRN and Tsleil Watuth Nation, and ongoing collaboration with the Kwakiutl District council health department and VIHA Home and Community Care in Campbell River.

Because of the "Being Least Intrusive" tool (which grew partly out of CRN research and work under the Vanguard project ) being chosen for national testing, training and distribution by NICE (National Initiative for Care of the Elderly), the CRN practices, principles and approaches have been carried to conference presentations provincially, territorially and nationally by the regional Mentor. Some of these conferences also involved the regional Mentor presenting on the "Ideal Community Response" tool also chosen by NICE-developed from 15 years of CRN experience.

Respectfully Submitted,

April Struthers, Regional Mentor

### Other Regions not served by a Mentor at this time

With the scheduling of the Knowledge Exchanges throughout the province, we have had the opportunity to make connections in Vancouver, the North East, North West and North Central parts of our province.

I owe a great debt of gratitude to Regional Mentor, Heather Archer, for stepping up and helping to organize and co-facilitate the Knowledge Exchanges in each of those Regions. We have made some valuable contacts which will help us support the CRNs as they work together in their communities to deal with adult abuse, neglect and self-neglect.

I would also like to acknowledge the fine work undertaken on our BCACRN's account by Sherry Shaw, Dave Sutton and Mary Gradnitzer in Quesnel, Morgen Baldwin and her team of colleagues in Terrace and Judi McGowan, Brigitta Ratschler, Jeannie Lindgren, Maxine Erickson, Margaret Sutton, Jane Harper and Sharon Miller in Dawson Creek.

We have also had wonderful support from each of the Health Authorities, many of the police detachments and from all the Public Guardian and Trustee of BC offices around the province. Special thanks to Leanne Lange (Fraser Health), Amanda Brown Vancouver Coastal Health), Linda Myers (Interior Health) and Kathleen Cunningham (Public Guardian and Trustee) for their ongoing support for our work.

Funds are being sought to set up several CRNs in Vancouver and the Lower Mainland. At the moment there are no networks in place in our province’s largest city. It needs a concerted and sustained effort to ensure that the vulnerable adults living within its boundaries have access to services close to where they live.

Other CRN Activities funded by BCACRN

In the new year, we were able to offer each CRN \$500 to hold an event or provide materials in their community. The following CRNs took us up on our offer:

CRN	PROJECT
Kelowna	Updating and printing directory
Revelstoke	Protocol development
Castlegar	Hoarding Workshop
Nelson	Hoarding Workshop
Kaslo	Gate Keeper Training
North Vancouver	Disability Training Tsleil-Waututh Nation workshop
Surrey	Community Education - ads
Penticton	Banker Education
Kamloops	Workshop concepts, website & materials
Summerland	Care for Caregivers Workshop
Vernon	WEAAD event
Abbotsford	Creating Safe Communities Follow-up

**FUTURE PLANS AND RESOURCE DEVELOPMENT**

Gaming

We are so grateful to the BC Ministry of Public Safety and Solicitor General, Gaming Policy and Enforcement Branch for their ongoing support of our programs. We received \$100,000 for the 2010 - 2011 year and have the same amount approved for the 2011 - 2012 year. The only way we can qualify for this ongoing funding is because of the extremely high level of volunteer support we are receiving from the communities throughout the province. Thank you everyone.



## New Horizons for Seniors

The New Horizons for Seniors program of the Federal HRSDC department funded our Knowledge Exchanges and enabled me to travel throughout the province to co-facilitate each of these community forums. I was also pleased to present our project to a national meeting of New Horizons program recipients in Ottawa in January. Our model of community development and our strong principles of inclusion, meaningful participation, power sharing and assumption of capability/building of capacity are being appreciated across the country. This program will finish on September 30, 2011 and we will definitely be applying for another grant to continue this work!

## Other projects for which funding is being sought

1. Ongoing support for the basic operations of the association including an honorarium for each CRN.
2. The development of CRNs in Vancouver and the surrounding areas - excluding the North Shore which has a very active CRN. Recruitment of a mentor for Vancouver
3. The development of CRN Guidelines to be used in First Nations and aboriginal communities - in cooperation with elders, Friendship Centres and band councils. Recruitment of a mentor for these programs.
4. Other projects which fit the mandate of BCACRN

## **PROMOTIONS AND COMMUNICATIONS**

Our former Administrative Assistant, Ros Hansen has left us with an amazing suite of materials which we are proud to use whenever we are in community and telling our story. Thank you, Ros, for this great work.

## Website

During this past year, we moved our website to a new provider, Bonnie Nilsen, in Nelson. She has been working with our Mentor for the Kootenays, Heather von Ilberg, to update the content and make it much more responsive to our partners and the general public who are looking for information. There are articles and photos as well as links to other sites which share our passion for this work. It continues to be a work in progress. Thank you Bonnie and Heather for bringing this project to completion and keeping it going. Go to [www.bccrns.ca](http://www.bccrns.ca) and check us out.

## **PROVINCIAL AND NATIONAL INVOLVEMENT**

Following in the footsteps of Alison Leaney who is connected to many groups which are concerned with adult abuse, neglect and self-neglect, it has been a pleasure to meet so



many wonderful people and to be able to discuss this work with others who are as committed as we are to making our communities safe for all vulnerable adults who reside within them.

1. Adult Abuse/Neglect Prevention Collaborative This is a provincial group which meets about four times a year at the Public Guardian and Trustee offices, bringing together the designate responders (Health and Community Living), police, provincial agencies, government ministry representatives and others. The development of these relationships and the knowledge which is shared is invaluable in helping us all work together in the most effective way.
2. Canadian Network for the Prevention of Elder Abuse This group meets monthly by teleconference and provides us all with information as to what is being done across Canada to prevent abuse. It is also a wonderful source for advocacy opportunities, research results and discussions. I am honoured to sit on that board to represent our work in BC.
3. National Initiative for Care of the Elderly NICE is engaged in several research projects. One of them is the “Knowledge to Action” Project being led by Alison Leaney. She is heading up a team to develop 10-12 tools which can be used by service providers and professionals to detect, manage, prevent and raise awareness of Elder Abuse. I have been part of an advisory committee to help vet this ongoing work. Several of the tools are based on work that has been done by BCACRN.
4. Conferences Our mentor, April Struthers has been presenting work that has originated from BCACRN projects at conferences throughout the nation. These papers and resources include: “Being Least Intrusive”, “Promising Approaches”, and “Ideal Coordinated Response”. April has honed and expanded on this work and is using it in her presentations, while giving credit to BCACRN. Thank you April and keep up the good work!
5. WEAAD Several CRNs were able to put on special events in June 2010 to celebrate World Elder Abuse Awareness Day with a small grant from BCACRN. In 2011, we were not able to offer the same financial support but did see that all the CRNs and Host Agencies received a generous supply of promotional materials to help mark this important day.
6. Provincial Teleconferences Teleconferences were held with all the CRNs, mentors, board, advisory groups and host agencies invited to attend. We had presentations with the following topics: Vanguard and BCACRN Projects, Mental Health Vulnerabilities and Housing (Jane Osborne); Canadian Elder Abuse Training Conference (Alison Leaney and April Struthers); Knowledge Exchanges report; Finding Home (Jessie Sutherland); i2i Intergenerational Project (Sharon McKenzie), Re:act Project (Amanda Brown); Round Table.

## ACKNOWLEDGEMENTS

- To the Board of Directors for their trust and support as I “learned the ropes”
- To our financial team: Janice Dack, Dorothy Buckland CGA, David Leung and Norm Grdina and Jim Poole, Board Treasurer with support from Ros Hansen and Linda Hall
- To our awesome Mentors for their hard work, mentorship and friendship
- To our New Horizons Advisory Committee and Lori Daignault, our Project Manager
- To the Gaming Branch and Ursula Cowland for her wise words
- To Ros Hansen and Linda Hall for all their support in keeping our organization together
- To Sue McIntosh and the Come Share board for the use of the office space
- To Alison Leaney for her generous and respectful “passing of the torch”
- To all the coordinators, host agencies and the army of CRN volunteers who make the work of the CRN so important to the vulnerable adults in their communities in helping to make them safer

To all of you I extend my heartfelt THANKS

Respectfully Submitted,

Sherry Baker  
Executive Director

**Report of the Nominating Committee  
Of the BC Association of Community Response Networks  
Regarding the Next Year's Board of Directors  
June 21, 2011**

**Possible Slate for Board of Directors  
2011 - 2012**

There are:

- 4 continuing directors who will be completing the second year of their two-year term, and
- 2 current directors who have each agreed to stand for re-election for a new two-year term, and
- 2 proposed new candidates for director for a total of 8 directors running for election to the Board of Directors for 2011 - 2012.

Current Directors

The following 4 Directors have one year left in their two-year terms of office.

**1. Amanda Brown - North Vancouver**

Amanda was Secretary of the Board of Directors for 2010 - 2011 and previously completed two years as Co-Chair. She is BCACRN's link to Vancouver Coastal Health Authority. Amanda, a social worker, is VCH's lead on issues related to the Adult Guardianship Act and with specific focus on abuse, neglect and self-neglect of vulnerable adults. Her role is to support staff, provide education, develop and roll out materials related to VCH responsibilities and to work and partner with community agencies in this area. Amanda was one of the founding members of the North Shore CRN, and was their Co-Chair from 2001 - 2003. Amanda has a particular interest in integrating less formal supports into community responses in keeping with the spirit of being least intrusive and most effective in the legislation so that all resources are used most appropriately. She lives and plays in North Vancouver with her husband and two sons.

**2. Elsie Gerdes - Armstrong/Vernon**

Dr. Elsie Gerdes was a member of the Age-Friendly Leaders Partnership which has now been integrated into the Seniors' Healthy Living Advisory Network of which she is a member. She is Past-President of the BC Old Age Pensioners Organization (BCOAPO). In this capacity she served as a member of the Premier's Council from October 2005 to November 2006, at which time the Council presented its report, "Aging Well in BC" to the provincial government. Since then, she has tried to keep

the Council's 16 main recommendations in the public forum, working as an advocate to promote and defend the best interests of elder citizens in BC. She is a member of the Vernon/Lumby/Armstrong Community Response Network. She is also a former Municipal Councilor and past chair of the North Okanagan Regional Health Board. With over 36 years of community health experience, Elsie has received many awards, including a UNBC Honourary Doctoral degree of Laws, where she played an instrumental role in bringing the University to fruition. As well, she received the James Robinson Memorial award from UBC for significant contributions to Public Health. During her public health experience she was regional representative to the Registered Nurses' Association of BC, a board member of the BC Public Health Association, and the BC Healthy Communities Association. In all these capacities she developed collaborative relationships with many diverse players. In her time off she grows orchids and enjoys walks with her dog.

### 3. Jim Poole - Delta

Jim is a long standing member of the BCACRN Board acting as the role of founding Treasurer, a position which he continues to hold. He has given continuous guidance and support to the board and staff with regard to the financial health of the Association. Jim has served as chairperson of the Delta CRN from 1997 to 2003. He is now a community member of the Delta CRN. Jim has been involved in social services for all his working career, being involved in various aspects of fundraising, public relations and other related activities.

### 4. Sue McIntosh (formerly Thomson) - White Rock

Sue is standing for re-election for the BCACRN board after serving one - two year term. Sue has been the Executive Director of the White Rock/Surrey Come Share Society for the past 32 years. During Sue's tenure with the Society she has expanded the services and programs to better meet the growing needs of seniors in Surrey/White Rock. Current programming is designed to support seniors and their families through a combination of on-site programs such as the Day Programs for Older Adults and community programs such as the Senior Connectors, Meal Programs and the 140 Friendly Visitors Volunteers. Trained originally in Sociology/Psychology, Sue has continually augmented her skills and training to ensure that the growing population of people 65+ have programs and services that empower and educate them. She identifies skills in developing grant applications, organizational issues, education, and a passion to go beyond the 'status quo'. In her off time she enjoys her family, hiking, skiing, scuba diving, gardening, winemaking, dancing, traveling and, best of all, reading.

## Current Directors



## 1. Leanne Lange - Port Moody

Leanne works as the Clinical Specialist, Adult Abuse & Neglect at Fraser Health Authority. In this role she provides clinical consultation, support, and education to staff across the Fraser Health Region who responds to situations of abuse and neglect of vulnerable adults. Leanne shares the role of chairperson with Margaret Easton. When Leanne is not at work she enjoys spending time with her daughters, husband and their dog.

## 2. Margaret Easton - Port Coquitlam

Margaret has over 30 years experience in Financial Institutions, working with Canadian Chartered Banks, Trust Companies and Credit Unions. In addition, Margaret has obtained her Bachelor of General Studies, a Baccalaureate in Women's Studies, a BC Instructors' Certificate, a Masters degree in Liberal studies and an Elder Planning Certificate. Margaret's experience with her customers over the years has increased her awareness of the importance of providing education, policies and appropriate products to meet the evolving needs of Canadians for tools that will address life planning issues, fraud preventions, capacity issues, and assisted decision making. Margaret has worked with a number of community agencies to provide public awareness seminars, has worked closely with the Canadian Centre for Elder Law Studies, and has been accepted into SFU's Gerontology degree program commencing in September 2011.

New Directors nominated for election. The following candidates have agreed to let their name stand for a two-year term

## 1. Sandra Goth - Cobble Hill, Vancouver Island

Sandra has worked for the last 20 years as a service provider and manager in the West Kootenays and on Vancouver Island. She is on the board of Cowichan Green Community and Abbeyfield Pennell House. She has served on the board of the United Community Services Cooperative and the BC/Yukon Society of Transition Houses. She is a member of the Cowichan Hospice Society, the House of Friendship Society and Women in Black. She has worked as a Board Development consultant. Her present involvement with Abbeyfield has piqued her interest in issues of concern to older adults. Sandra has experience in journalism, facilitation, writing letters of support and position papers, editing proposals and writing policy. She is the mother of six adult children and numerous grandchildren. Her special interests are writing, painting, reading and hiking.

## 2. Brian Zeiner - Langley

Brian is currently owner and “everything else” of S.M.A.R.T. Management Practices. He has extensive experience in Human Resource training and Coaching. He spent many years working for Pharmasave, London Drugs, uniPharm Wholesale Drugs, BC and Alberta in the Human Resources field. He currently teaches at BCIT, Langara College and Douglas College. His affiliations and interests are Rotary International, Volunteer Vancouver, Langley Community Services (past board member), past chair of the Professional Employee Group, and Human Resources Management Association of BC.

It has been my pleasure to serve as the CRN liaison, working with our dedicated mentors, our Executive Director, Sherry Baker, our Administrative Assistants Ros Hansen and Linda Hall and our hardworking Board of Directors. Thank you for this privilege.

Respectfully submitted,

Elsie Gerdes, RN, BSN, h.c. Doctor of Laws, UNBC