

# 2011 - 2012 ANNUAL REPORT

*Stopping Adult Abuse and Neglect...Together*



BC Association of  
Community Response  
Networks

*Stopping Adult Abuse and Neglect ...Together*

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**NOTICE OF ANNUAL GENERAL MEETING OF MEMBERS**  
**OF**  
**THE BC ASSOCIATION OF COMMUNITY RESPONSE NETWORKS**

The Board of Directors of the Association hereby gives notice that the  
Annual General Meeting of the Association  
will be held at

**5:00 p.m. on the day of Thursday, June 21, 2012**

1. To receive the report of the Directors to the Members.
2. To receive and approve the financial statements (Review Engagement) of the Association for the period ended March 31, 2012.
3. To appoint an Auditor for the Association for the ensuing year.
4. To elect Directors of the Association to hold office until the next annual general meeting following the conclusion of their term of office.
5. To transact such other business as may properly come before the meeting.

**CALL IN NUMBER FOR TELECONFERENCE AT 5:00 SHARP:**  
**1-877-353-9184 or Locally: 604-681-0260**  
**Pass Code: 9239214#**

DATED the 6<sup>th</sup> day of June, 2012.

BY ORDER OF THE BOARD OF DIRECTORS  
Amanda Brown  
Secretary

Please RSVP to Linda Hall - [administration@bccrns.ca](mailto:administration@bccrns.ca)

# BC ASSOCIATION OF COMMUNITY RESPONSE NETWORKS

## ANNUAL GENERAL MEETING

### AGENDA

**DATE:** Thursday, June 21, 2012  
**TIME:** 5:00 pm  
**PLACE:** By Teleconference (please RSVP)  
[administration@bccrns.ca](mailto:administration@bccrns.ca)

- 5:00**      **Welcome**
- Introduction of current Board Members
  - Roll call of voting members and other participants
- 5:20**      **Agenda of AGM - June 21, 2012**
- Minutes of Eighth Annual General Meeting - June 21, 2011**
- Financial Report - Jim Poole**
- Review Engagement (Financial Statements for 2011/2012)  
(Separate Document)
  - Appointment of the Auditor
- Report of the Board to the Members - Leanne Lange**
- Report of the Executive Director - Sherry Baker**
- Report of the Nominating Committee - Elsie Gerdes**
- Election of Officers - Elsie Gerdes**
- 6:00**      **Adjournment**

BC Association of Community Response Networks  
Annual General Meeting  
Minutes

**Date:** Thursday June 21, 2011

**5:30 pm** Welcome & Roll Call - Leanne Lange, Co Chair

**Voting Members Present in Person or by Teleconference:**

Banman, Moira, Summerland	Kohler Raymond, Castlegar
Brown, Amanda, Vancouver	Lange, Leanne, Coquitlam
Cartwright, Dolly, North Shore	Osborne, Jane, North Shore
Cyr, Beth, Quesnel	Petrala, Pat, Surrey/White Rock
Dowden, Cheryl, Nelson	Poole, Jim, Delta
Easton, Margaret, Coquitlam	Ragneborg, Christina, Abbotsford
Eberle, Carmen, Penticton	Reimer, Anne, Penticton
Gerdes, Dr. Elsie, Armstrong/Enderby	Richardson, Nelli, Revelstoke
Goth, Sandra, Cobble Hill	Smith, Elaine, Kaslo
Gradnitzer, Mary, Quesnel	Sorenson, Vi, Kelowna
Graeper, Betty, Salmo	Steele, Barb Surrey
Harper, Wendy, Revelstoke	Stein, Janet, Okanagan
Kassam, Salma, Abbotsford	Sutton, Dave, Quesnel
	Wood, Sheri, Kelowna

**Voting Member Regrets**

Janice Beck, Salmo  
Mary Anne De Colle, Summerland  
Randy Goosen, Abbotsford  
Linda Krantz, Castlegar  
Sue McIntosh, Surrey  
John Oostenbrink, Abbotsford  
Yvonne Shewfelt, Nelson  
Brian Zeiner, Langley

**Staff/Consultants and Guests in Person or Present:**

Archer, Heather, Kamloops, (Mentor)	Schultz, Char, Penticton (Mentor)
Sherry Baker, Executive Director	Struthers, April, Sechelt, (Mentor)
Doerkson, Kathy, Abbotsford (Mentor)	von Ilberg, Heather, Nelson, (Mentor)
Hall, Linda, (Administrative Assistant)	Norm Grdina, (Auditor)

**Co Chairs:** Leanne Lange and Margaret Easton

**Recorder:** Amanda Brown

**Quorum**

26 voting members were present. Quorum was confirmed for today's meeting.

**Motion #1:** Approval of Agenda of AGM - June 21, 2011.

Moved: Jim Poole

Second: Elsie Gerdes

Carried: Unanimously

**Motion #2:** Accept the minutes with the change noting that Kathy Millar was representing the Penticton CRN not Vernon.

Moved: Pat Petrala

Second: Moira Banman

Carried: Unanimously

**Financial Report - Norm Grdina** presented the Financial Statements and Review Engagement.

**Motion #3:** Accept the Review Engagement as circulated and presented by Norm Grdina from Morrow & Co.

Moved: Jim Poole

Second: Pat Petrala

Carried: Unanimously

Jim Poole acknowledged and thanked the support and dedication of Dorothy Buckland who has been our Consultant Accountant since the beginning of the Association. Dorothy will be leaving at the end of June.

Jim Poole also acknowledged Linda Hall, our new Administrative Assistant and Sherry Baker, our Executive Director for their work in keeping the financial affairs of the organization in such good order.

**Appointment of the Auditor**

**Motion #4:** Appoint Morrow and Co. as the Auditor for the 2011/2012 fiscal year subject to receiving a fair and reasonable quote.

Moved: Jim Poole

Second: Amanda Brown

Carried: Unanimously

**Report of the Board to the Members** - Co Chairs Leanne Lange and Margaret Easton - presented by Leanne Lange

**Motion #5:** Accept the Report of the Board to the Members as presented.

Moved: Amanda Brown

Second: Dolly Cartwright

Carried: Unanimously

**Report of the Executive Director** - Sherry Baker

**Motion #6:** Accept the Report of the Executive Director as presented.

Moved: Jim Poole

Second: Elsie Gerdes

Carried: Unanimously

**Report of the Nominating Committee** - Elsie Gerdes

**Motion #7:** Accept the Report of the Nominating Committee as presented including the election of the following Board Members: Leanne Lange from Port Moody, Margaret Easton from Port Coquitlam, Sandra Goth from Cobble Hill and Brian Zeiner from Langley all for a two-year term

Moved: Elsie Gerdes

Second: Moira Banman

Carried: Unanimously

**6:30 pm**

**Motion #8:** Adjourn the BCACRN Annual General Meeting.

Moved: Jim Poole

Second: Jane Osborne

Carried: Unanimously

BCACRN AGM Adjourned at 6:30 pm.

## BC ASSOCIATION OF COMMUNITY RESPONSE NETWORKS

### Report of the Chairperson, Board of Directors To the Ninth Annual General Meeting

June 21, 2012

As Co-chairs of the Board of Directors, Leanne Lange and I are delighted to have this opportunity to briefly share the many exciting challenges and successes the BC Association of Community Response Networks has experienced this past year.

In last year's report Leanne described Sherry Baker, our Executive Director, as a tireless leader who worked relentlessly throughout 2010/11 to secure additional funding for the BCACRNs in order to ensure a strong future. We are delighted to report that in addition to completing the 2010 \$100,000 grant from New Horizons, obtaining an additional \$100,000 from Gaming, and a \$15,000 developmental grant from the Vancouver Foundation to develop BCACRNs in greater Vancouver, Sherry's focused vision for the welfare of older adults in this province has resulted in a grant of \$1.4 Million from the Ministry of Health to support prevention and education activities to end abuse and neglect of older adults in BC over the next three years. Sherry has already brought the Board and mentors together for a planning session on March 30-31 to develop a strategy for the next three years and is working on designing an evaluation for the grant project to support on-going funding. 2012 promises to be an exciting year for the BCACRNs.

However, even prior to receiving these funds Sherry and her team of mentors and volunteers were working hard on a number of important initiatives. Under Sherry's guidance, the BCACRNs played a significant role in Vancouver's World Elder Abuse Awareness Day on June 21, 2011 called "Spotlight on Financial Abuse," along with the PGT, BCCEAS, NICE, and SFU's Gerontology Research Center. This year plans are already underway to have the BCACRNs play a key role in SFU's hosting of the Canadian Association of Gerontology annual conference, by participating, along with other local stakeholders, in a pre conference day of study focused on the prevention of elder abuse.

Other successful initiatives include: the completion of 10 Knowledge Exchanges throughout the province; the creation of 23 new CRN's across the province including one in Bella Coola; the introduction of the Re:act program in Bella Coola and Bella Bella; a workshop on financial awareness in Summerland in October and, with a \$4,000 grant from BC CEAS, Sherry's team was also able to host five Financial Literacy workshops put on by BC CEAS around the province this year. In addition, work is continuing on developing an Information Management system, ongoing support and development of the Website, development of a Board Policy Governance initiative, and personnel development including the development



of a Coordinator of Programs position, additional mentors, and a contracted Financial Advisor. Sherry was also invited to attend the Public Policy Institute for six weekends this year, which is bringing even greater management and administrative strength to the organization.

Unfortunately we are losing two long term Board members this year. Amanda Brown has completed her three terms with us and must say goodbye now. She will be greatly missed as she brought a deep commitment to the CRN movement and in addition was an outstanding secretary. Jim Poole is also leaving us to pursue new career objectives and will also be greatly missed. Jim has provided outstanding financial guidance to the organization over the past 9 years as Treasurer. We are, however, delighted to have him remain with us in a contract position as Financial Advisor to help with investment and financial guidance over the next several years. Unfortunately, Brian Zeiner who joined us this past year, is also leaving due to competing commitments but worked extremely hard with new board member Sandra Goth to leave us with the beginnings of a new Board policy initiative.

In conclusion, and on behalf of the Board, Leanne and I would like to extend our sincere gratitude and appreciation to the entire team of board directors, ED, mentors, administrative support staff, and tireless volunteers who have worked so hard this year to allow the BCACRN to succeed and grow. BC's vulnerable adults continue to be well served by this group of extraordinarily committed individuals.

Respectfully submitted,

Margaret Easton, Co-Chairperson

## BC ASSOCIATION OF COMMUNITY RESPONSE NETWORKS

### Report of the Executive Director To the Ninth Annual General Meeting

June 21, 2012

#### INTRODUCTION

#### GROWTH

This year has been a watershed year for the BCACRN. After spending the summer and fall working on getting ongoing government support for the work we do in building a local coordinated response to abuse, neglect and self-neglect of vulnerable adults, we were successful in being awarded a three-year grant for \$1.4 million to “support the BCACRN’s local, community-based work and its collaborative efforts to raise the awareness about abuse and neglect, and promote safety and security, for older adults”. The cheque was deposited in March and a joint staff/board strategic planning session was held on March 31 to set the wheels in motion.

Our New Horizons grant to conduct 10 Knowledge Exchanges was completed on September 30, 2011. This project raised the profile of CRNs around the province and has helped us to identify where the support for our work is already building. By all accounts, this project was extremely successful and we are grateful to Human Resources and Skills Development Canada for their ongoing support for the BCACRNs work in community.

In December, we were awarded a \$15,000 grant from the Vancouver Foundation to prove that there is support for the establishment of CRNs in the City of Vancouver and adjacent communities. We were delighted to engage **Barb Kirby** to lead this project. A planning meeting with key service providers in the city was held in March and Barb started the process of building awareness and support for the CRNs. She will finish this project in June, 2012 and another grant application will be made to the Vancouver Foundation to continue the work.

We have also strengthened our relationship with the BC Centre for Elder Advocacy and Support (BC CEAS). We received a small (\$4,000) grant from them to host Financial Literacy Workshops around the province. We are looking at other opportunities for providing this kind of service to enable BC CEAS to bring their expertise to the service providers and grass roots folks wherever we have a CRN in place.

Last July we attended the Elders Gathering in Abbotsford and were warmly received. We are making some inroads in being able to offer our mentoring services in First Nations Communities. We will continue this relationship building at the Elders Gathering again in July 2012.

## OPERATIONS

We have started to set new systems in place to streamline our operations.

- a) We have a one-page agreement in place which requires CRNs to sign before they can receive any funding from the BCACRN. The following communities signed up by March 31, 2012:  
Abbotsford, Bella Coola, Castlegar, Chilliwack, Comox/Courtney, Hope, Kamloops, Kaslo, Kelowna, Langley, Mt. Waddington/Port Hardy, Nelson, North Shore, Penticton, Quesnel, Revelstoke, Salmo, Shuswap/Salmon Arm, Smithers, Summerland, Sunshine Coast, Vernon, Victoria and Williams Lake.
- b) We are now offering a one-time only grant to new CRNs to help them get up and running.
- c) In addition to the BC CEAS workshops, we also offered a \$500 grant to all CRNs to be used in any way they wish (following basic eligibility criteria), including providing honoraria for their Coordinators.
- d) We started a one-page bulletin - BCACRN POST - which is intended to be used to send out information and grant offerings.
- e) We engaged a consultant, **Eric Greenwood**, to start putting together a Management Information System and databases to better account for all our operations. Further, we are linking this system to our updated website.
- f) Our webmaster, **Bonnie Nilsen** is working closely with one of our mentors, **Heather von Ilberg**, to modernize, improve and make the website more relevant and user-friendly. [www.bccrns.ca](http://www.bccrns.ca)
- g) We hired an evaluator, **Ben Kadel**, who put together a plan to monitor the progress of the Ministry of Health grant, and to accumulate evidence which will be used to persuade the government to continue the funding beyond the current three years.
- h) We held a planning weekend in June to affirm our strategic direction and to look at how we can maximize our impact in the community. It was good to have all the mentors and board come together in person - a rare event!
- i) We said good-bye to **Dorothy Buckland**, our long-standing accountant and **Janice Dack**, our most accommodating bookkeeper. **Colleen Thompson** has ably taken over as bookkeeper and we are using our own resources supplemented by our auditor, Morrow and Company, to advise on accounting issues.

Our Mentors continue to amaze us all with their energy, wisdom and commitment to the work of the CRNs. With the new Ministry of Health funding, we will be recruiting and supporting mentors in 13 regions of the province. Two seasoned mentors, **Heather Archer** and **Kathy Doerksen** will become Team Leaders and will be supporting the rest of the mentors with **Heather** taking on the Interior and Northern Health Regions and **Kathy** looking after Fraser Health, Vancouver Coastal Health and Vancouver Island. This will start in the fall of 2012.

We were sorry to see **Char Schultz** resign for health reasons as mentor in the Okanagan and we were fortunate to be able to replace her with **Debb Barg**. **Jane Osborne** was hired after this fiscal year-end as a ½ time mentor to help support the North Shore and Sea to Sky corridor.

Each of the mentors has provided their own report to provide a flavor of the year's activities in their region.

## **MENTORS' REPORTS**

### **East and West Kootenay and Boundary Regions**

In the Kootenay Boundary region the active CRNs work as a team. We do all events and presentations with the understanding that folks from the entire region are welcome; people from about twelve communities receive information and opportunities to attend.

We have active CRNs in Nelson, Castlegar, Kaslo and Salmo and folks or agencies with whom we connect, partner or work on occasion in Trail, Grand Forks, Creston, Cranbrook and Fernie. I am working to foster CRNs in those communities as well as several others.

Over the past year, we presented or hosted a number of workshops and educational events including a Legislation Updates workshop, Advanced Care Planning, GateKeeper Training, Building Age Friendly Communities, Financial Literacy 102 and Building Community Connections. We look forward to World Elder Abuse Awareness Day activities in each of our active CRN communities, plus awareness raising in some of our partner communities.

The Coordinators in the region, **Sandi McCreight**, **Elaine Smith**, **Betty Graeper** and I also work in and for our local communities. We all undertake activities, such as Elaine's weekly Open House, and we represent the CRN on numerous committees, groups etc. Sandi McCreight had some serious health issues this year but, because we work as a team, she has had a lot of support from other CRN members along the way.

It is such a joy for me to work with the people I meet doing CRN work. I could not be prouder or more impressed with the Coordinators in this region. They have all been with the CRN movement for most of ten years; they all volunteer their time which amounts for hundreds of hours a year; they are champions of vulnerable people and are incredibly skilled and passionate about what they do. Without their commitment, knowledge and credibility, we would not be able to do this work.

Respectfully Submitted by,

**Heather von Ilberg**, Regional Mentor

## Okanagan Region

With the increase in violence and abuse in the Okanagan the importance of having a network of resources to address these issues, and education regarding appropriate ways to deal with it, has once again been reinforced. The CRNs have been busy and active in Vernon, Kelowna, Summerland and Penticton. The goal of facilitating the education and awareness of vulnerable adults is certainly what we are pursuing. As we gain the ability to reach out to the community members who are either concerned about our vulnerable adult population or are victims themselves we focus on our responsibilities to keep each other safe.

Four Okanagan communities are actively involved in the World Elder Abuse Awareness Day during the next week. The activities will include display tables, community festivals, workshops on hoarding and financial literacy, and handing out CRN information.

During this coming year we would like to focus on developing CRNs in the Oliver/Osoyoos area and with the Okanagan Nation Alliance in the South Okanagan. I have had the opportunity to meet with all the coordinators and a number of the key resource people in this area and what a pleasure it has been. I look forward to serving this community as a CRN mentor and working together with the other Provincial mentors to help create an environment toward an end to abuse, neglect and self-neglect of adults in BC.

Respectfully submitted,

**Char Schultz and Debb Barg, Regional Mentors**

## Thompson Cariboo Shuswap (TCS) Region and Northern BC (NBC)

It was a pleasure to be part of the 2011 New Horizon's Knowledge Exchange project which culminated with June workshops in Terrace and Dawson Creek and the inclusion of the north in my Mentor's portfolio. As I mentioned in my last year's AGM report, this project infused new energy into existing CRNs as well as regenerating CRN activity in other areas. As a Mentor it served to regenerate me as well!

The Revelstoke, Quesnel and Kamloops CRNs have not only survived but continue to do valuable work for their communities. Smithers, Shuswap (Salmon Arm & area) and Williams Lake have all rejoined the CRN family with Ashcroft and Prince George expected to soon be part of us again. Dawson Creek is working hard to find the right person to move their community back onto the CRN movement. Smithers and Revelstoke have new coordinators and we have a new key contact in Queen Charlotte/Haida Gwaii. The 2 - \$500 grant opportunities from the BCACRN this year are appreciated by all who have accessed them.

My work this past year has also involved supporting the delivery of the BC CEAS Financial Literacy Workshop; connecting with the BC Aboriginal Friendship Centres in my 2 regions; promoting WEAAD; sharing, learning, planning and more with my Mentor colleagues and Sherry and Linda; and of course staying connected to my TCS and NBC communities through email and telephone contact as well as participating in the Provincial Teleconferences.

I expect many more exciting developments over this next year with the implementation of the Ministry of Health contract activities which are sure to generate even more meaningful work within the CRN movement for the benefit of adults vulnerable to abuse and neglect.

Respectfully submitted,

Heather Archer, Regional Mentor

### Fraser Valley Region

This year has been busy re-engaging with CRNs that have been dormant for some time, helping to develop the Langley CRN and continuing to work with the Abbotsford CRN. WEAAD event planning with various CRNs and community groups also kept me busy, especially in the early part of 2011 and again in 2012. Monthly Mentor teleconferences, participating in the monthly provincial CRN teleconferences, when I can and dealing with the many telephone and email inquiries, also keep me busy.

#### **Some of the highlights this past year:**

- June 6 - WEAAD event in Abbotsford
- June 15 - attended launch of the Aboriginal RE:ACT manual on Tsleil-waututh Reserve in North Vancouver
- June 19 -20 - BCACRN planning meetings
- June 21 - Spotlight on Financial Abuse WEAAD conference - Vancouver
- July 12 - 14 Elder's Gathering at Tradex in Abbotsford
- July 28 - visited Maple Manor Seniors Centre in Maple Ridge re: CRN development
- Sept. 13 - Spoke at Evergreen Village, Abbotsford - Adult abuse
- Sept. 26 - inaugural meeting of the Langley CRN
- Nov.14, Dec.5, Jan.9, Feb. 27 - Langley CRN meetings
- Jan. 2012 - began working on re-organizing Chilliwack CRN
- Feb. 20 - meeting with Coquitlam Community police office
- February 24 - inaugural Chilliwack CRN meeting
- March 23, 2012 Chilliwack CRN meeting
- February 27 - BCCEAS meeting with Abbotsford CRN

- March 27 - meeting with Hope Healthy Communities Committee regarding re-organizing the Hope CRN
- March 31 - BCACRN Mentors and Board planning meeting

Respectfully Submitted,

**Kathy Doerksen**, Regional Mentor

### Sunshine Coast, Sea to Sky, parts of the Lower Mainland and Vancouver Island Regions

#### **CRNS**

- Discussions with Powell River, Port Alberni, Port Hardy, Campbell River, Comox / Courtenay, Ladysmith, Squamish.
- Commitment from Courtenay, Port Hardy, Sunshine Coast to re-build
- Continued liaison Victoria, Duncan, North Shore and former CRNS

**New Horizons Regional Events:** Planned and presented / facilitated at Duncan in February, planned mid-Island event for April. Prepared material.

**Other presentations:** 4 powerpoint presentations prepared.

**Liaison with VIHA:** teleconferences with Matt Scott – ANSN Lead for Vancouver Island Health Authority. Contacts with other VIHA offices.

**Aboriginal Contacts:** Kwakiutl health staff, Intertribal Health Authority – Home and Community Care, Cowichan Tribes, individual contacts Powell River and North Shore, Aboriginal Health Branch VIHA, Aboriginal Working Groups through VIHA staff, attended Elders Gathering in Abbotsford.

**Seniors Secretariat Consultations:** Participated in March 2012 consultations in Parksville.

**Mentors retreats:** New Horizons project planning and Ministry of Health planning for 3 year project.

**Consultation /Development:** Communities of Practice championing and proposal, Community Readiness assessment identification, championing. Background paper to copyright situation for BCACRN publications.

**Conference Presentations:** CRN 'Ideal response' Tool- Halifax, Regina, NFLD and Labrador, Winnipeg. NICE Events.

Snapshot 2009-PHAC / BCACRN national paper on updated promising approaches in Canada; Toronto, ONPEA Conference.

CRN approach / links presented in Being Least Intrusive video training package.

Respectfully Submitted,

**April Struthers**, Regional Mentor

### Vancouver/Richmond/Burnaby

In January 2012 the BCACRN was granted \$15,000.00 from the Vancouver Foundation to contract a Program Development Coordinator. **Barbara Kirby** was hired to determine if there is CRN support in Vancouver and Richmond. The task was to confirm the viability of CRNs by receiving as many letters of support as possible, from the communities by the end of June 2012.

An advisory committee of 15 key local non-profit service providers as well as representatives from the Vancouver Police, Vancouver Coastal Health and the Public Guardian and Trustee met on March 13<sup>th</sup> and was hosted at the Vancouver Crisis Centre. Through this meeting, facilitated by **Sherry Baker**, a consensus was reached that the service providers were very interested in having CRNs in Vancouver and Richmond. The service providers and community agencies said they would write letters of support. They made it clear that a full time person would be required eventually to work as a mentor to support the complex needs of 5 or 6 diverse Community Response Networks within Vancouver and Richmond as well as an overarching network of specialized services. The task will be to amass these letters of support by the end of June 2012 to present to the Vancouver Foundation to help strengthen the BCACRN's position to acquire another grant to supplement the cost of a full time Mentor and move to establish and support the new networks.

We will then move forward with establishing the specific CRN locations, sign agreements with the BCACRN, and support host agencies, coordinators and contact persons with the support of the BCACRN and further funding from the Vancouver Foundation.

Respectfully Submitted,

**Barb Kirby**, Program Development Coordinator



## GAMING BRANCH FUNDING

A grant for \$100,000 was received from the Gaming Branch in November 2011. This supplemented the Grant for \$100,000 which was received in March, 2011. This gave us a one-time only four-month overlap in funding which helped to increase the Mentors' hours and to spend more time in building support in the north.

Another application for \$100,000 will be submitted in September, 2012 and it is expected that it will be received in November, 2012.

While the Ministry of Health funding is very important and appreciated, in order to serve the whole province properly, we need to have about \$700,000 a year to keep up to 100 communities well supported and so will continue to depend on the Gaming support to reach that threshold.

## PROVINCIAL AND NATIONAL INVOLVEMENT

As Executive Director, I have continued to represent BCACRN as often as possible to raise the awareness of the abuse of older adults and to challenge our communities to take some responsibility for its response to this phenomenon.

1. Elder Abuse Prevention Consultations In February, the Ministry of Health's Seniors Secretariat conducted consultations around the province to address issues concerning Elder Abuse which were outlined in a Discussion Paper which was widely circulated. Many of our CRN members were part of this public process and were able to suggest prevention measures to the Ministry, including the importance of the CRNs in the communities.
2. Adult Abuse/Neglect Prevention Collaborative We were pleased to co-host a "Spotlight on Financial Literacy" day-long workshop with the Public Guardian and Trustee, BC CEAS and the National Initiative for the Care of the Elderly (NICE). I was privileged to MC the event and we were able to have all the mentors and board attend.

The Public Guardian and Trustee under the leadership of Alison Leaney is working with the Collaborative to plan a pre-conference day on "Addressing Abuse of Older Adults: Connecting the Dots" to be held at the Canadian Association of Gerontology in Vancouver in October, 2012.

3. Canadian Network for the Prevention of Elder Abuse The CNPEA is growing and maturing. An application was made to New Horizons for a three-year grant to implement a national project entitled “Discovery: Promising practices and successful strategies to prevent and address elder abuse in Canada”. The BCACRN partnered with CNPEA on the application to provide the financial management for the project.

I was elected Treasurer of the CNPEA at the May, 2012 meeting of the Board.

4. WEAAD (World Elder Abuse Awareness Day) 90 communities in BC received packages from the BCACRN which included posters, brochures, pens, magnets, flashlights, etc. to help advertise and celebrate this day on June 15. Several of the CRNs applied for and received grants to support WEAAD and/or Seniors week.
5. Provincial Teleconferences were held with all the CRNs, mentors, board, advisory groups and host agencies and others invited to attend. We had presentations with the following topics: RCMP “E” Division with Bernie Smandych; Bill 20 with Krista James from BC Law Institute; BC CEAS with Shelley McClenahan and Grace Balbutin; Promising Approaches in First Nations Communities with April Struthers; Public Guardian and Trustee with Alison Leaney; Website Overview with Heather von Ilberg and Bonnie Nilsen; “Being Least Intrusive” with April Struthers and Lindsay Neufeld and Lauren Syverson, Acting Executive Director for the Seniors Secretariat told us about their initiatives in addressing the issues raised by the recent Ombudsperson’s report.
6. Presentations The mentors and the Executive Director are increasingly being asked to present at conferences and local community groups. This is a great way to engage at the grass roots level and to spread the word

## ACKNOWLEDGEMENTS

- To the **Board of Directors** who have been so supportive of the work of the Association and have especially mentored and encouraged me.
- To **Jim Poole**, the outgoing Board Treasurer, who has guided the financial affairs of the BCACRN for many years with diligence and care.
- To **Sue McIntosh** and the Come Share board for the use of the office space.
- To **Linda Hall**, our Administrative Assistant, who has been a terrific support and has tirelessly worked to hold all the bits and pieces together.
- To the **Mentors'** team for bringing such depth and passion to our work.
- To all the **CRNs** who do the work on the ground and have always welcomed me so warmly whenever I have been able to visit them.
- To the **Coordinators** who are the Champions and who, without them, we could not exist.
- To the **funders** who make our work possible.
- To all of **you** who are making our communities safer for the vulnerable adults who live amongst us.

The best is yet to come.

THANKS SO VERY MUCH

Respectfully Submitted,

**Sherry Baker**  
Executive Director

## **BC Association of Community Response Networks Nominating Committee Report June 21, 2012**

Nominees for the BC Association of Community Response Networks' Board of Directors 2012-2013.

There are 2 Continuing directors who will be completing their 2<sup>nd</sup> term of their two-year terms.

### **1. Leanne Lange - Port Moody**

Leanne works as the Clinical Specialist, Adult Abuse & Neglect at Fraser Health Authority. In this role she provides clinical consultation, support, and education to staff across the Fraser Health Region who respond to situations of abuse and neglect of vulnerable adults. Leanne shares the role of chairperson with Margaret Easton. When Leanne is not at work she enjoys spending time with her daughters, husband and their dog.

Leanne has been the co-chair with Margaret Easton.

### **2. Sue McIntosh - White Rock**

Sue is standing for re-election for the BCACRN board after serving one - two year term. Sue has been the Executive Director of the White Rock/Surrey Come Share Society for the past 32 years. During Sue's tenure with the Society she has expanded the services and programs to better meet the growing needs of seniors in Surrey/White Rock. Current programming is designed to support seniors and their families through a combination of on-site programs such as the Day Programs for Older Adults and community programs such as the Senior Connectors, Meal Programs and the 140 Friendly Visitors Volunteers. Trained originally in Sociology/Psychology, Sue has continually augmented her skills and training to ensure that the growing population of people 65+ have programs and services that empower and educate them. She identifies skills in developing grant applications, organizational issues, education, and a passion to go beyond the 'status quo'. In her off time she enjoys her family, hiking, skiing, scuba diving, gardening, winemaking, dancing, traveling and, best of all, reading.

Sue sits on the Public Relations Committee.

There are 2 current directors who have each agreed to stand for re-election for a new 2 year term.

## 1. Elsie Gerdes - Armstrong/Vernon

Dr. Elsie Gerdes was a member of the Age-Friendly Leaders Partnership which has now been integrated into the Seniors' Healthy Living Advisory Network of which she is a member. She is Past-President of the BC Old Age Pensioners Organization (BCOAPO). In this capacity she served as a member of the Premier's Council from October 2005 to November 2006, at which time the Council presented its report, "Aging Well in BC" to the provincial government. Since then, she has tried to keep the Council's 16 main recommendations in the public forum, working as an advocate to promote and defend the best interests of elder citizens in BC. She is a member of the Vernon/Lumby/Armstrong Community Response Network.

She is also a former Municipal Councilor and past chair of the North Okanagan Regional Health Board. With over 36 years of community health experience, Elsie has received many awards, including a UNBC Honourary Doctoral degree of Laws, where she played an instrumental role in bringing the University to fruition. As well, she received the James Robinson Memorial award from UBC for significant contributions to Public Health. During her public health experience she was regional representative to the Registered Nurses' Association of BC, a board member of the BC Public Health Association, and the BC Healthy Communities Association. In all these capacities she developed collaborative relationships with many diverse players. In her time off she grows orchids and enjoys walks with her dog.

Elsie has recently been appointed to the United Way "Better at Home" Advisory Committee. She serves as the Board Liaison to the Mentor team.

## 2. Margaret Easton - Port Coquitlam

Margaret has over 30 years experience in Financial Institutions, working with Canadian Chartered Banks, Trust Companies and Credit Unions. In addition, Margaret has obtained her Bachelor of General Studies, a Baccalaureate in Women's Studies, a BC Instructors' Certificate, a Masters degree in Liberal studies and an Elder Planning Certificate. Margaret's experience with her customers over the years has increased her awareness of the importance of providing education, policies and appropriate products to meet the evolving needs of Canadians for tools that will address life planning issues, fraud preventions, capacity issues, and assisted decision making. Margaret has worked with a number of community agencies to provide public awareness seminars, has worked closely with the Canadian Centre for Elder Law Studies, and has been accepted into SFU's Gerontology degree program commencing in September 2011.

There are 4 new candidates for the Board of Directors for a total of 8 directors to form the Board of Directors for the 2012-2013 year.

## 1. Heather Campbell - Vancouver

Heather Campbell is a lawyer in Vancouver, British Columbia. She is a graduate of Queen's University and has a law degree from the University of Saskatchewan. She articulated at the British Columbia Law Institute & Canadian Centre for Elder Law.

Her private practice focuses on elder law, human rights, and labour and employment matters. She is also a lawyer at the Elder Law Clinic, a program of the B.C. Centre for Elder Advocacy & Support.

Heather is the founding editor-in-chief of the Canadian Journal of Poverty Law. She is also a member of the Advisory Committee for the Alzheimer Society of British Columbia, and has volunteered with other various organizations related to older adults and access to justice.

## 2. Glenn Hope - Surrey

Glenn Hope has worked in Credit Unions for over 20 years, with much of that time spent helping families find the right mortgage for their situation.

Glenn has lived in the City of Surrey for over 12 years and has an in-depth knowledge of the local community. In addition to his experience in the financial industry, Glenn has a wealth of knowledge obtained through his business background, which includes managing both his own business and leading several non-profit organizations to success.

He has been an active volunteer, lending his expertise to many worthwhile local charities, and is past-president of the Surrey Fraser Heights Rotary Club.

## 3. Phil Hall - Chilliwack

Phil started working for the Stolo people 39 years ago as the Administrator of the Chilliwack Area Indian Council which was one of the first Tribal organizations to provide federally run programs and staff service (20) here in BC.

### Memberships and Affiliations

- Past President of BC Coalition for Safer Communities
- Alderman (two-terms November 1988 - November 1993) District of Chilliwack. He was the first ever First Nation person to be elected to public office in Chilliwack.

- Past Chief and Council member of Skowkale First Nation
- Chairman/Vice-Chairman of the National Native Drug and Alcohol Advisory Board in Ottawa and BC region
- Member of the BC Medical Association of First Nation Board

Phil has two adult married children and one grandson.

### 3. Guiseppe(Joe) Scaletta - Victoria

Joe is a retired Social Worker. He is the Grandfather of 4 plus one granddog.

During his career, he worked in child welfare, adult psychiatry and geriatric psychiatry. In 1989, he started the Elderly Outreach Service, the first BC Mental Health Services community mental health program for seniors and coordinated that program for the last 21 years of his social work career.

He was active in the Adult Guardianship Legislation from early on and was a member of the steering committee that developed the Practice Guidelines for Designated Assessors under the AGA and the Practice Guidelines for Health Care Consent under the Health Care Consent and Care Facility Admissions Act. The AGA is used to protect vulnerable adults. Joe has presented extensively on elder abuse and the use of legislative options to protect vulnerable seniors.

It has been my pleasure to serve as the CRN liaison, working with our dedicated mentors, our hard working Executive Director, Sherry Baker, our Administration Assistant, Linda Hall, and our committed Board of Directors.

*On behalf of the Nominating Committee I would like to move that the following candidates be elected to the Board of Directors of the BC Association of Community Response Networks for two years, starting on June 21, 2012.*

*Elsie Gerdes  
Margaret Easton  
Heather Campbell  
Glenn Hope  
Phil Hall  
Joe Scaletta*

Respectfully submitted,

Elsie Gerdes, RN, BSN, h.c Doctor of Laws, UNBC.