

2012 - 2013 ANNUAL REPORT

Stopping Adult Abuse and Neglect...Together



BC Association of
Community Response
Networks

Stopping Adult Abuse and Neglect ...Together

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NOTICE OF ANNUAL GENERAL MEETING OF MEMBERS
OF
THE BC ASSOCIATION OF COMMUNITY RESPONSE NETWORKS

The Board of Directors of the Association hereby gives notice that the
Annual General Meeting of the Association
will be held at
5:00 p.m. on the day of Thursday, June 20, 2013

1. To receive the report of the Directors to the Members.
2. To receive and approve the financial statements (Review Engagement) of the Association for the period ended March 31, 2013.
3. To appoint an Auditor for the Association for the ensuing year.
4. To elect Directors of the Association to hold office until the next annual general meeting following the conclusion of their term of office.
5. To transact such other business as may properly come before the meeting.

CALL IN NUMBER FOR TELECONFERENCE AT 5:00 SHARP:
1-877-353-9184 or Locally: 604-681-0260
Pass Code: 9239214#

DATED the 6th day of June, 2013

BY ORDER OF THE BOARD OF DIRECTORS
Sue McIntosh
Secretary

Please RSVP to Linda Hall - administration@bccrns.ca



ANNUAL REPORT
2012-2013

BC ASSOCIATION OF COMMUNITY RESPONSE NETWORKS

ANNUAL GENERAL MEETING

AGENDA

DATE: Thursday, June 20, 2013
TIME: 5:00 pm
PLACE: By Teleconference (please RSVP)
administration@bccrns.ca

- 5:00** **Welcome**
- Introduction of current Board Members
 - Roll call of voting members and other participants
- 5:20** **Agenda of AGM - June 20, 2013**
- Minutes of Ninth Annual General Meeting - June 21, 2012**
- Financial Report**
- Audited Financial Statements for 2012/2013
(Separate Document)
- Norm Grdina, CGA
 - Appointment of the Auditor - motion
- Report of the Board to the Members - Leanne Lange**
- Report of the Executive Director - Sherry Baker**
- Report of the Nominating Committee - Sherry Baker in the
absence of the Chair**
- Election of Officers - Leanne Lange**
- 6:00** **Adjournment**

BC ASSOCIATION OF COMMUNITY RESPONSE NETWORKS

ANNUAL GENERAL MEETING

MINUTES

DATE: Thursday, June 21, 2012
TIME: 5:00 pm
PLACE: By Teleconference

1. Call to Order

The meeting was called to order by Co-chair Margaret Easton, who extended a welcome to everyone on the line.

2. Roll Call

Executive Director, Sherry Baker, conducted the roll call. There were 30 voting members present.

BOARD

Last Name	First Name
Easton	Margaret
Gerdes	Elsie
Brown	Amanda
McIntosh	Sue
Goth	Sandra
Lange	Leanne

STAFF (Non - Voting)

Last Name	First Name
Struthers	April
Kirby	Barb
Gust	Shirley
Barg	Debb
Tremblay	Louise
Hall	Linda
Baker	Sherry

CRNs

Bella Coola

McCausland Teresa

Castlegar

McCreight Sandi

Krantz Linda

Chilliwack

Armstrong Denise

Wilson Pam

McGrath Geri

Hope

Paolini Kim

Kaslo

Smith Elaine

Kelowna

Wood Sheri

Langley

Schouten Teunis

Paulhus Marie

North Shore

Osborne Jane
Cartwright Dolly

Penticton

Ericson Joyce
Reimer Anne
Eberle Carmen

Prince George

Davis Maureen

Quesnel

Sutton Dave

Revelstoke

Brown Otti
Richardson Nelli

OTHER

Andersen Debbie (MOH)
Syverson Lauren (MOH)
Myers Linda (IHA)

Salmo

Graeper Betty

Smithers

Seychuk Carol

Summerland

DeColle MaryAnne

Victoria

de Champlain Dianne

Regrets from Voting Members

Hope

Pankew Joyce

Kelowna

Sorenson Vi

Penticton

Millar Kathy
Myers Laurie

Smithers

Woolsey Katherine

Summerland

Banman Moira

Surrey

Sidhu Karen Reid

Vancouver

Kacir Pamela

Vernon

Dennis Kelly

3. Quorum was confirmed.

4. Agenda for the ninth Annual General Meeting - June 21, 2012

Norm Grdina of Morrow and Company will present the Financial Statements - not Jim Poole as stated.

It was moved by **Elsie Gerdes** and seconded by **Sandi McCreight** that the Agenda for the AGM - June 21, 2012 be accepted as amended. There being no opposition, the motion was carried.

5. Minutes of Eighth Annual General Meeting - June 21, 2011

It was moved by **Sandra Goth** and seconded by **Carol Seychuck** that the minutes of the AGM held on June 21, 2011 be accepted as circulated. There being no opposition, the motion was carried.

6. Appointment of the Auditor

It was moved by **Elsie Gerdes** and seconded by **Jane Osborne** that Morrow and Company be appointed Auditors for the 2012 - 2013 year. There being no opposition, the motion was carried.

7. Co-chairs' Report

Co-chair, **Margaret Easton** presented the report from the Board of Directors. It was moved by **Sandi McCreight** and seconded by **Dolly Cartwright** that the report be accepted as circulated. There being no opposition, the motion was carried.

8. Executive Director's Report

Executive Director, **Sherry Baker** presented a summary of her report which was circulated in the Annual Report. It was moved by **Elsie Gerdes** and seconded by **Joyce Ericson** that the report be accepted as circulated. There being no opposition, the motion was carried.

9. Financial Report

In the unexpected absence of Norm Grdina from Morrow and Company, the Executive Director, Sherry Baker presented the year-end Financial Statements. It was moved by **Amanda Brown** and seconded by **Sue McIntosh** that the Financial Statements be accepted as circulated. There being no opposition, the motion was carried.

10. Nominating Committee Report

Nominating Committee Chair, Elsie Gerdes made the following motion:
"On behalf of the Nominating Committee I would like to move that the following candidates be elected to the Board of Directors of the BC Association of Community Response Networks for two years, starting on June 21, 2012.

Elsie Gerdes
Margaret Easton
Heather Campbell
Glenn Hope
Phil Hall
Joe Scaletta

It was moved by **Elsie Gerdes** and seconded by **Dolly Cartwright** that the Nominating Committee be accepted and that Elsie Gerdes, Margaret Easton, Heather Campbell, Glenn Hope, Phil Hall and Joe Scaletta be elected for a two-year term by acclamation. There being no opposition, the motion was carried.

11. Adjournment

It was moved by **Sue McIntosh** and seconded by **Denise Armstrong** that the ninth AGM of the BCACRN be adjourned. There being no opposition, the motion was carried.

Meeting adjourned at 5:40 pm.

BC ASSOCIATION OF COMMUNITY RESPONSE NETWORKS

Report of the Chairperson, Board of Directors To the Tenth Annual General Meeting

June 20, 2013

It is with great pleasure that we provide this year's report from the Board of Directors of the BC Association of Community Response Networks.

As you know, the past year has been full of tremendous accomplishments by the organization's volunteers, staff, and the Board.

We are all very thankful for the ongoing financial support from the Ministry of Health and the BC Gaming Branch which has helped us take our organization to the next level. We are also very lucky to have had strong executive leadership from Sherry Baker.

Over the last year the BC CRN has accomplished a lot. These accomplishments include infrastructure development through the creation of Board Governance Policies, updates to the website, and a process is underway to evaluate the impact of our work. BC CRN continues to build partnerships with First Nations Communities across BC and the First Nations Protocol will formalize this work.

BC CRN has taken on a leading role this year in the creation and distribution of materials in honor of World Elder Abuse Awareness Day.

Opportunities to network across the organization took place at the first annual Summit meeting in April and continue monthly at the provincial teleconferences. The first annual Summit was held in April and provided an opportunity for the Board and Staff to meet face to face to plan for the future. Several opportunities to showcase the organization occurred at conferences, gatherings, and local CRN events.

Finally, all of these efforts have culminated in the growth of 74 communities who are active in the CRN movement. This is an incredible accomplishment and reflects everyone's hard work and dedication.

We have enjoyed the opportunity to act as the Co-Chairs of the Board. Leanne will be retiring from the Board this year after six years. Margaret will remain on the Board but will relinquish her Co-Chair seat as she begins her Doctorate Program in the fall. We would also like to acknowledge the contribution of Sue McIntosh who will also be retiring from the

Board this month after six years. We would like to welcome Susan Harland, Jill Hightower, Linda Myers, and Kathleen Cunningham to the Board.

Thank- you again for everyone's contributions. It has been an incredible year and the future is very bright!

All the best from the Board Chairs,

Leanne Lange & Margaret Easton

BC ASSOCIATION OF COMMUNITY RESPONSE NETWORKS

Report of the Executive Director To the Tenth Annual General Meeting

June 20, 2013

INTRODUCTION

The 2012-2013 year was the year that the BC CRN was able to provide a mentor in every region in the province. There are now 14 Regional Mentors being supported by 2 Team Leaders. We were fortunate to find exceptionally well-qualified people to fill these positions. We shall be eternally grateful for the financial support provided by the Ministry of Health to give us three years to prove that what we do makes a difference in our communities. Debbie Anderson and Kelly Acker from the Seniors' Secretariat have been a great help as we have worked together to find ways to report back to our funder.

With all the new mentors coming into our organization, I would be remiss not to recognize the valuable work and commitment which was made by two mentors who left us this year. Debb Barg was the mentor for the Okanagan and has been replaced by Micki Smith. Sandra Goth was the mentor for the South Island and has been replaced by Pam Alcorn. Thank you to both of you for your passion for this work.

HIGHLIGHTS

- In order to document the effects of the growth of the CRN movement, we hired Ben Kadel of Emotus Operandi to do a three year developmental evaluation on our work as we grow and mature. Ben presented his first year findings at our board/staff meeting in April and the results are very promising. Mentor, April Struthers, was assigned to work with Ben.

- Last year we hired Eric Greenwood to develop a comprehensive database and then to link it with the website. Once the database was in place, Mentor, Heather von Ilberg was engaged to work with the management team and Eric to streamline the look of the website - and to find a way to make the resources more accessible. Our webmaster, Bonnie Nilsen, worked closely with Eric and Heather to implement the recommendations. By Christmas, all the CRNs and their member communities were on the website, along with their contact persons. Linda is able to add to and change this information through the database so the information is always up to date. By the end of March, 2013 there were 74 communities listed. By the end of May, the number has increased to almost 90.
- We attended the Elders Gathering in Abbotsford in July and did a presentation with representation from the Tsleil-Waututh Nation. It was a great opportunity for some of our newer mentors and administration staff from the Lower Mainland to get a chance to know one another. As we continue to understand the CRN role in First Nations communities, we came to the conclusion that all of the mentors needed to have training and skills in doing this work 'In a Good Way'.
- In the new year we set up a committee with Christine Spinder and April Struthers leading the way to put together a First Nations protocol which could be used for training the mentors - and as a reference. Phil Hall from the board proved to be an invaluable member of this committee. He is a member of the Sto-lo nation and is working on getting the Aboriginal Health Authority up and running. Other mentors who worked on this project include Louise Tremblay, Jane Osborne and Kathy Doerksen. It was launched at the board/staff in-person meeting on April 5 when Christine and April facilitated a full day workshop. We were also graced with the attendance of Elder, Teresa Neel.
- During the year I worked closely with Sandra Goth to develop a Board Governance Policy Manual. By February, the board had approved all the policies. With the expert help of word processing expert, Noreen Straker, in figuring out how to best present this manual on a memory stick, we were able to distribute it to the board members at the board/staff meeting in the beginning of April. We have started to work on developing operating policies and procedures at a staff level.
- Shirley Gust, our coordinator of programs has been invaluable in developing tracking documents which document mentor hours, CRN project and start-up grants, contractor hours and volunteer activities and donations. With so many communities involved, it is important that we keep track of this information and plan the budgets accordingly.
- Our Provincial Teleconferences are beginning to attract more and more participants from around the province. Alison Leaney from the Public Guardian and Trustee of

BC presented a program on the new legislation which attracted 64 folks. We have had presentations from bc211; COSCO; the YWCA Community Action on Elder Abuse; Better at Home; Navigating the Website; BC CEAS; Gatekeepers; Neighbours, Friends and Families; Karen Kenny with “Being Inclusive”. All the presentations are posted on the www.bccrns.ca website and earlier presentations are archived for easy access.

- We hired Ros Hansen and Jim Poole to collaborate on putting together a guide to assist the BC communities to create ways to celebrate World Elder Abuse Awareness Day- WEAAD (June 15). We continue to provide posters and other promotional materials to community groups and services and were pleased to include the Guide in the packages. The RCMP “E” Division ordered 150 packages, including the Guide for every detachment in BC and another 150 for every RCMP based Victim Services office. We appreciate the support of the RCMP on many of the local CRNs.
- We were also able to bring all the mentors, team leaders, administrative staff, special project facilitators and board together at the beginning of April for three days of orientation and training. The team leaders did an amazing job of preparing for a one-day workshop for the mentors. They put together a memory stick with all kinds of orientation materials and forms which can be updated as materials become available or change.

The second day was spent working with the First Nations Protocol which was prepared by a team of mentors and board member, Phil Hall. It was decided that every mentor needed to have the skills to work with First Nations communities in their region. This is ground-breaking work and provides a platform for further “work in a good way”.

The third day was spent with all the board and contracted staff together to update the Strategic Plan and work on the 3-year budget.

GAMING BRANCH FUNDING

The last Gaming grant ended in November, 2012 and we did not receive our next \$100,000 grant until February 2013. The headway that we had made with the overlap of the two grants prior to this was erased. Fortunately, we were able to re-focus our gaming operations to concentrate solely on providing support to the volunteer CRNs throughout the province. This has meant that we have had funds to provide the CRNs with small project grants - and to be able to help them be serviced from time to time in person by their mentors and team leaders.

We truly appreciate the support of the Gaming Branch for this ongoing funding. Without it, we would have a difficult time working with our existing CRNs and helping them provide support for the volunteers in their communities.

We will continue to apply for this funding in the years to come as it provides a richness to our services which could not be provided otherwise.

PEACE ARCH HOSPITAL FOUNDATION GRANT

In 2012, we were granted \$15,000 to support the development of a CRN in South Surrey/White Rock - and another one in Newton. We were pleased to hire Louise Tremblay, first as the contractor and then later to extend her work as a CRN mentor for all of Surrey (funded with the MOH grant). I am pleased to report that the Peace Arch Hospital Foundation is pleased with the work that has been done to date and has extended the time allowed for this work for another year.

PROVINCIAL AND NATIONAL INVOLVEMENT

- Working with the BC Adult Abuse/Prevention Collaborative we took part in a pre-conference day “Spotlight on Elder Abuse” prior to the start of the annual Canadian Association of Gerontology in Vancouver in October. The room was filled to overflowing and the feedback was very positive.
- The “Together to Reduce Elder Abuse” (TREA) strategy was released by the Minister of State for Seniors in March 2013. I was asked to sit on the Start-up Group to develop some guidelines for the Elder Abuse Council which will guide the TREA implementation, engage people and make it come alive. It is expected that, now that the election is over, the work will continue to put this council in place by the fall of 2013.
- I have been acting as chair of the BC Adult Abuse/Prevention Collaborative. This is an important opportunity for the provincial providers to network and support one another. There are about 4 meetings each year. They are hosted by the Public Guardian and Trustee of BC and are held mainly by teleconference.
- As Treasurer of the Canadian Network for the Prevention of Elder Abuse (CNPEA) and with the BC CRN being co-sponsor, it has been my honour to sit on the management team of the proposed “Discovery: Promising Practices and Successful Strategies to Prevent and Address Elder Abuse in Canada” project which is under consideration through the New Horizons for Seniors funding arm of HRSDC. This three-year project promises to bring together all the projects, programs and research on elder abuse into one interactive hub on the internet. If we are successful, the BC CRN will be the financial manager for the project.

- I have been serving on the advisory committee for the national “Neighbours, Friends and Families” project which has developed some exciting new video vignettes which will be so useful for helping our communities understand abuse and what they can do about it.

ACKNOWLEDGEMENTS

- To the Board of Directors who have been so supportive of the work of the Association and continue to mentor and encourage me.
- To Linda Hall and Shirley Gust who work tirelessly to keep the administrative side of the BC CRN running smoothly. Linda is responsible for preparing all the cheques each month and putting together the materials for the bookkeeper - no small job now that we have grown to three times the size we were a year ago.
- To Sue McIntosh and the Come Share board for the use of the office space.
- To the Team Leaders and the Mentors’ team for bringing such depth and passion to our work.
- To Jim Poole, our dedicated Financial Advisor, who continues to pay attention to all the financial and investment details for us.
- To all the CRNs who do the work “on the ground” to make their communities safe.
- To the CRN Coordinators who are the Champions and who, without them, we could not exist.
- To the funders who make our work possible.
- To all of you who are making our communities safer for the vulnerable adults who live amongst us.

The team leaders have each prepared a report which follows this report so I invite you to take a look at their reports and meet the special folks who are working so diligently for the BC CRN and for their communities.

Respectfully Submitted,

Sherry Baker
Executive Director

TEAM LEADER REPORTS

1. Fraser Health, Vancouver Coastal & Vancouver Island

This year has been a year of growth and new development for the BC CRN. With the Ministry of Health funding, the BC CRN has been able to develop new CRNs and revitalize

existing CRNs across the Province. This resurgence of CRNs and the continued interest by communities to come together to deal with the issues of adult abuse, neglect and self-neglect has meant that the Association has had to restructure to accommodate and support this growth.

In October 2012, I took over the role of Team Leader for the Fraser Health, Vancouver Coastal and Vancouver Island regions, joining Heather Archer who was already established as the Team Leader for the Interior and the North. I continued to support the 4 CRNs in Fraser Valley East while in the process of hiring a new mentor for that area.

During the winter of 2013, the Association began to search for 2 new Mentors for my regions. Ellen Boyes was hired as the Mentor for Fraser Valley East, and Pam Alcorn was hired to replace Sandra Goth for Vancouver Island South. Both of these new Mentors began their work as of April 1, 2013 and participated in a 3-day training workshop in the beginning of April. It was a great way for these new Mentors to join new and seasoned Mentors from the rest of the province and be oriented to the work and the policies of the Association.

Heather Archer and I joined the BC CRN Management team and have also participated in the Management Information Systems (MIS) teleconferences. Together with Executive Director Sherry, we continue to work on developing policies, processes and procedures that will support our work.

In preparation for the April 2013 training event, Heather Archer and I spent many hours developing the training agenda, resource lists and information that would assist our new Mentors as they learned about their role and the scope of their work. It was a very good way to establish relationships between the Mentors who are scattered across the Province and usually only “meet” by way of teleconference.

The CRNs and mentors in my region are:

Fraser Valley East:

Mentor: Ellen Boyes

CRNs: Chilliwack, Abbotsford, Hope, Mission

Fraser Valley West:

Mentors: Christine Spinder, Louise Tremblay

CRNs: White Rock/South Surrey, Langley, North Shore, Bella Coola

In progress: Tri-Cities, Newton

Vancouver Coastal:

Mentors: Barb Kirby (Vancouver), Jane Osborne (North Shore), April Struthers (Bella Coola & Sunshine Coast)

CRNs: North Shore, Bella Coola, West End, Downtown Eastside, South Granville, Kitsilano, Vancouver Aboriginal, Sunshine Coast

Vancouver Island:

Mentors: Pam Alcorn (South), April Struthers (North)

CRNs: Mt. Waddington/Port Hardy, Comox/Courtenay, Victoria, Cowichan Valley, Lake Cowichan

This coming year will be full of new possibilities as the BC CRN continues to grow and make connections that span the Province. Together we can empower communities and individuals to stop adult abuse and neglect and build communities where all adults are valued and respected.

Respectfully submitted,

Kathy Doerksen

Team Leader - Fraser Health, Vancouver Coastal and Vancouver Island

2. Interior Health and Northern Health

April 2012 brought us an exciting new strategic plan and budget allowing reconfiguration of our staffing structure and the opportunity for me to take on a role as Team Leader for the Regional Mentors in the Interior and North of BC. Since then my Regional Mentor team has expanded from 3 to 7.

Heather von Ilberg continues as Mentor for the West Kootenay-Boundary, Jeannie Boyce (North West) joined us in September, Tim Rowe (North Interior) in February and then Erin Evans (North East), Keri Rinehart (East Kootenay), Micki Smith (Okanagan) and Marian Anderberg (Thompson Cariboo Shuswap) all joined us effective April 1st. Together with the growth of the Regional Mentor team in Vancouver Island, Vancouver Coastal and Fraser regions under Kathy's leadership, we now truly have a CRN Regional Mentor presence in every area and an awesome team to develop, support and assist CRNs in their work to keep adults safe in their communities.

CRNs are active in the North West (1), North Interior (2), West Kootenay-Boundary (4), Okanagan (4) and Thompson Cariboo Shuswap (3); in each area we have potential for growth in this next year whether reactivating former CRNs or starting new ones. In the West Kootenay, Okanagan, TCS and North West we were able to access some of this potential through the work of the Mentors with CRNs reactivated in Smithers, the Shuswap and Prince George specifically. We are cognizant of the need to reactivate or develop new CRNs respecting community/regional capacity and realities in carrying out the work of a CRN.

In preparation for our role as Team Leader, Kathy and I have developed more formal hiring processes as well as policies and procedures to standardize our human resources actions and provide the required administrative supports for the Mentors team. In addition we now take part in the Management Team activities to ensure coordination of all our efforts and to continue the forward movement of this organization. Much of our work continues to be done electronically and by phone with a few face to face meetings (usually linked to other activities/events).

Other duties have included participating in the revamping of the BC CRN web site, working in partnership with the Public Guardian and Trustee of BC and local CRNs to bring a workshop to 4 communities in my regions to date (Penticton, Kelowna, Prince George and Kamloops) and being part of the team that presented the 2013 Summit for Mentors, Staff and the Board.

I look forward to increased BC CRN and CRN activity in 2013-2014 at all levels to increase the safety of adults vulnerable to abuse, neglect and self neglect.

Kootenay West

Mentor: Heather von Ilberg

CRNs: Nelson, Salmo, Kaslo, Castlegar

Kootenay East

Mentor: Keri Rinehart

CRNs: Under development

Okanagan

Mentor: Debb Barg (Replaced by Micki Smith, April 1, 2013)

CRNs: Penticton, Summerland, Kelowna, Vernon

Thompson, Cariboo, Shuswap

Mentor: Marian Anderberg

CRNs: Kamloops, Revelstoke, Shuswap, Williams Lake

North West

Mentor: Jeannie Boyce

CRNs: Smithers

North Central

Mentor: Tim Rowe

CRNs: Prince George, Quesnel

North East

Mentor: Erin Evans

CRNs: Under development

Respectfully submitted,

Heather Archer

Team Leader - Interior and North

BC Association of Community Response Networks

Proposed Board of Directors 2013 - 2014

Heather Campbell, who was elected at the 2012 AGM, had to leave the board shortly afterwards as she was hired by the Ministry of Health's Seniors' Healthy Living Secretariat - our funder.

During January to March, 2013, four more board members were appointed to the board to sit until the AGM in 2013. They are Kathleen Cunningham, Susan Harland, Jill Hightower and Linda Myers. We were delighted to welcome all of them and pleased that they were all able to attend the board/staff meeting in April to get a comprehensive orientation into the BC CRN. They have all agreed to stand for election in June.

We are all sorry to be saying good bye to Leanne Lange who has been serving as a co-chair for the last 4 years. She has been on the board for 6 years and is required to step down. Sue McIntosh has also completed 6 years. She has served as Public Relations director and Secretary on the board. Both of these long-standing champions will be sorely missed. We do know that they will continue to advocate on behalf of the CRN movement.

There are 5 Continuing directors who will be completing their 2nd term of their two-year terms. The date of their first election is recorded with their biography.

1. Elsie Gerdes - Armstrong/Vernon

2008

Dr. Elsie Gerdes was a member of the Age-Friendly Leaders Partnership which has now been integrated into the Seniors' Healthy Living Advisory Network of which she is a member. She is Past-President of the BC Old Age Pensioners Organization (BCOAPO). In this capacity she served as a member of the Premier's Council from October 2005 to November 2006, at which time the Council presented its report, "Aging Well in BC" to the provincial government. Since then, she has tried to keep the Council's 16 main recommendations in the public forum, working as an advocate to promote and defend the best interests of elder citizens in BC. She is a member of the Vernon/Lumby/Armstrong Community Response Network.

She is also a former Municipal Councilor and past chair of the North Okanagan Regional Health Board. With over 36 years of community health experience, Elsie has received many awards, including a UNBC Honourary Doctoral degree of Laws, where she played an instrumental role in bringing the University to fruition. As well, she received the James Robinson Memorial award from UBC for significant contributions to Public Health. During her public health experience she was regional representative to the Registered Nurses' Association of BC, a board member of the

BC Public Health Association, and the BC Healthy Communities Association. In all these capacities she developed collaborative relationships with many diverse players. In her time off she grows orchids and enjoys walks with her dog.

Elsie lost her husband in the fall of 2012 and chose to move to Victoria. She accomplished this on May 31, 2013 and we all wish her well in her new home.

Elsie continues to serve on the United Way “Better at Home” Advisory Committee. She serves as the Board Liaison to the Mentor team.

2. Margaret Easton - Port Coquitlam

2008

Margaret has over 30 years experience in Financial Institutions, working with Canadian Chartered Banks, Trust Companies and Credit Unions. In addition, Margaret has obtained her Bachelor of General Studies, a Baccalaureate in Women’s Studies, a BC Instructors’ Certificate, a Master’s degree in Liberal studies and an Elder Planning Certificate. Margaret’s experience with her customers over the years has increased her awareness of the importance of providing education, policies and appropriate products to meet the evolving needs of Canadians for tools that will address life planning issues, fraud preventions, capacity issues, and assisted decision making. Margaret has worked with a number of community agencies to provide public awareness seminars, has worked closely with the Canadian Centre for Elder Law Studies, and was accepted into SFU’s Gerontology degree program commencing in September 2011. She has now completed her Master’s degree and is working on her PhD.

Margaret has agreed to be the Secretary on the board for the 2013 - 2014 year.

3. Glenn Hope - Surrey

2012

Glenn Hope has worked in Credit Unions for over 20 years, with much of that time spent helping families find the right mortgage for their situation.

Glenn has lived in the City of Surrey for over 12 years and has an in-depth knowledge of the local community. In addition to his experience in the financial industry, Glenn has a wealth of knowledge obtained through his business background, which includes managing both his own business and leading several non-profit organizations to success.

He has been an active volunteer, lending his expertise to many worthwhile local charities, and is past-president of the Surrey Fraser Heights Rotary Club.

Glenn has agreed to continue as Treasurer of the BC CRN for another year.

4. Phil Hall - Chilliwack

2012

Phil started working for the Stolo people 39 years ago as the Administrator of the Chilliwack Area Indian Council which was one of the first Tribal organizations to provide federally run programs and staff service (20) here in BC.

Memberships and Affiliations

- Past President of BC Coalition for Safer Communities
- Alderman (two terms November 1988 - November 1993) District of Chilliwack
He was the first ever First Nations person to be elected to public office in Chilliwack
- Past Chief and Council member of Skowkale First Nation
- Chairman/Vice-Chairman of the National Native Drug and Alcohol Advisory Board in Ottawa and BC region
- Member of the BC Medical Association of First Nations Board

Phil has two adult married children and one grandson.

Phil has agreed to continue to act as an advisor to our mentors on First Nations interventions.

5. Giuseppe(Joe) Scaletta - Victoria

2012

Joe is a retired Social Worker. He is the Grandfather of 4 plus one granddog.

During his career, he worked in child welfare, adult psychiatry and geriatric psychiatry. In 1989, he started the Elderly Outreach Service, the first BC Mental Health Services community mental health program for seniors and coordinated that program for the last 21 years of his social work career.

He was active in the Adult Guardianship Legislation from early on and was a member of the steering committee that developed the Practice Guidelines for Designated Assessors under the AGA and the Practice Guidelines for Health Care Consent under the Health Care Consent and Care Facility Admissions Act. The AGA is used to protect vulnerable adults. Joe has presented extensively on elder abuse and the use of legislative options to protect vulnerable seniors.

There are 4 board members who were appointed to the board in 2013 and are now letting their names stand for election for a 2 year term.

1. Kathleen Cunningham - North Vancouver

2013

Kathleen Cunningham has 22 years' experience in the estate and trust industry. In 2009 she completed her Master's in Policy Studies at the University of New South Wales in Sydney Australia and in 2010 she joined the office of the Public Guardian and Trustee of British Columbia as the Provincial Coordinator, Vulnerable Adult Community Response. In 2011 she worked with the office to implement the new and amended personal planning and adult guardianship legislation. In her new role as Manager, Legal and Legislative Projects, she continues to work on projects related to abuse, neglect and self neglect, with a focus on financial abuse. In 2013 she will complete a Graduate Diploma in Social Innovation at the University of Waterloo.

Ms Cunningham's professional activities include a variety of local and national roles with the Canadian branch of the Society of Trust & Estate Practitioners. She is a member of the Law Society of British Columbia and is a past Director of the BC Law Institute, the parent organization of the Canadian Centre for Elder Law. Ms Cunningham has been an active participant in law reform initiatives in the field of adult guardianship, powers of attorney and trust law. Most recently, she was a member of the BC Law Institute Committee on the Recommended Practices for Wills Practitioners Relating to Undue Influence which released its report and guide in October 2011. She has written and spoken on a variety of related topics.

2. Susan Harland- White Rock

2013

Susan Harland brings a combination of social work management, financial business, and community development experience. Currently the President of Fraser Valley Water Polo Club, Founder and Executive Director of a micro board for the support of an adult to live independently. Previous board member of the Surrey Foundation where she started the Youth Advisory Council.

Her background in social work includes work with youth, families and adults with disabilities. With the Ministry of Children and Family Development she developed resources, participated in the development of policy and supported staff in the delivery of community services. She developed a business as a mortgage broker.

3. Jill Hightower - Sunshine Coast

2013

Jill Hightower, MA, started her professional career in Canada as a M.A student and sessional instructor at Simon Fraser University. While continuing as an instructor for a time, she began working for Forensic Psychiatric Services of the BC Ministry of Health, and became the senior policy analyst. From 1991 to 1998 she served as Executive Director of the BC Institute Against Family Violence. On her retirement she

partnered with Greta Smith and Henry Hightower PHD in a small research and educational consulting group with a specific focus on social and health issues affecting older adults. Jill has presented her research at North American, European conferences and community forums. In 2006 she co-authored a manual on programme standards for working with older abused women.

Jill has been honoured with the Senior Leadership Award of Simon Fraser University's Gerontology Research Centre. She was a member of the BC Premier's Council on Ageing and Seniors Issues. She is a Past President of the BC Centre for Elder Advocacy and Support, former Chair of the Sunshine Coast Seniors Network Action Group, a member on the United Nations Sub-Committee on Older Women (SCOW) of the NGO Committee on the Status of Women (CSW). She served a six year term as a member of the Inquiry Committee of the BC College of Psychologists. She also chaired the Sunshine Coast Community Health Council.

Currently she is a member of the Sunshine Coast Community Response Network, a member of the advisory committee for Older Women's Dialogue, a project of the Canadian Centre for Elder Law and serves on the advisory committee for the Atira House Participatory Evaluation of Ama House & Sava Centre-Ouest transition house services for older abused women fleeing abuse. She is working to establish a Friendship and Support Group on the Sunshine Coast for elderly women.

Jill continues to advocate personally and professionally for older adults. Jill lives in Wilson Creek on the Sunshine Coast with her husband Henry and their two basset hounds, Morgan and Evan.

4.Linda Myers - Kelowna

2013

Linda is a Registered Social Worker with 32 years experience in health care. She works in the Regional Professional Practice Office of Interior Health as a clinical specialist for adult guardianship and Designated Agency adult protection for adults who are vulnerable to abuse, neglect or self-neglect and unable to seek assistance on their own. Linda has been appointed as Interior Health's key contact on Adult Guardianship for the Public Guardian and Trustee of British Columbia.

She has served on the Board of the Social Workers in Health Society of BC and as Past President of the BC Psychogeriatric Association. She is also a member of the B.C. Association of Social Workers.

Linda earned a Certificate in Health Law at Osgoode Hall Law School in Toronto in 2011.

A motion to elect these nominees will be held at the AGM on June 20, 2013.