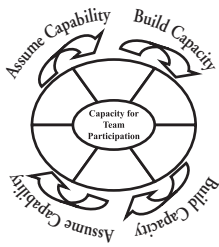


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Forward: Thanks for Being Part of the Team

TO EVERY COMMUNITY RESPONSE NETWORK MEMBER AND SUPPORTER IN BC

It is encouraging that so many people in communities throughout BC are engaged in Community Response Network (CRN) development— not because it's required, but simply because it is a good way to do things. Although the Adult Guardianship Legislation contains only one small phrase, 'the Public Guardian and Trustee may support networks of support', the learning, the community development approach and the wide range of activities that now radiate from this small phrase have mushroomed into a province-wide movement.

Thank you for working so hard to make a CRN a reality in your community.

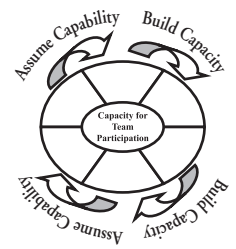
To the members of the Abuse, Neglect and Self-Neglect Planning Group who helped to set the course and vision for CRNs, and to all of you who have participated in the numerous other planning and working groups related to the implementation to Part 3 of the Adult Guardianship Act – Support and Assistance for Abused and Neglected Adults – thank you! Your generous contribution of thousands of hours and immense commitment has warmed our hearts!

To all of you who contributed your thoughts and experiences and Community Stories to this first edition, and to Tam Lundy and Heather von Ilberg who created this Tool Kit, a heartfelt hug for your amazing groundbreaking contribution to community capacity building in BC!

Our personal learning has been immeasurably strengthened by the opportunity to work with all of you. As interlocking teams, we have held workshops, created documents, and planned strategies. Throughout, we've engaged in lots of discussion and exploration. We've grown to view our connection with you not so much as a working relationship, but as a co-learning partnership. Many of the ideas and concepts in this Tool Kit began with you.

Linda Derkach, Alison Leaney, and Mary Sue
Adult Guardianship Implementation Project Team
Public Guardian and Trustee of BC

Fall 2001



Introduction

This Tool Kit is comprised of ten parts, conveniently tabbed to facilitate easy access to topics of particular interest. It can be read from beginning to end, and we hope you will read all of it at some point, but it can also be read in any way that meets your needs. Part One, though, is an important place to start.

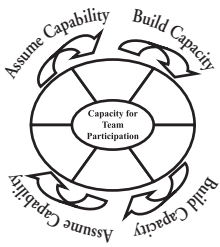
Part One – Building Relationships! Building Teams! Building Community! was written by Tam Lundy and is a first “must read”. It describes a helpful approach to all community building activities, not only CRN development. It reminds us to keep the ‘big picture’ in view, not just immediate goals or tasks. It outlines an approach to all CRN activities - education, awareness and prevention, advocacy, and community protocol development – that focuses on building relationships, building teams and building communities. Part One is a deliberate approach to working collaboratively together, no matter what you’re doing.

Parts Two Through Nine were written by Heather von Ilberg, based on all the great ideas we’ve collected so far, from all of you at community and regional workshops, conversations, and materials submitted in Use of Funds Reports. To the best of our ability, the source of the ideas, i.e. the community, is cited as well. If you want to talk with someone from a particular community about their idea, refer to the CRN Contact List in Part Ten for the person with whom to connect.

Part Two – Outreach to Involve and Liaise With a Broad Cross Section of the Community suggests a number of the most effective ways of involving everyone in the community concerned about adult abuse and neglect, and how to keep them engaged.

Part Three - Education, Awareness and Prevention includes descriptions of a number of creative workshops, events and materials devised to raise awareness and prevent abuse, neglect and self-neglect over the long term.

Part Four – Community Protocol Development includes some strategies used in various communities. As well it includes a description of some of the various steps involved in, and references types of protocols that comprise a Community Protocol, compiled by the Adult Guardianship Implementation Project Team.



Part Five – Approaches to Relationship and Team Building includes descriptions of some of the process issues communities have identified as being important to pay attention to while engaging in CRN activities.

Part Six – Effective Strategies for Working Together describes some of the strategies communities have used that can contribute to facilitating strong CRN relationships and teams. Strategies alone though, without attending to process will not be enough.

Part Seven – Supporting Advocacy and Taking on an Advocacy Role includes ways in which communities have worked to address these issues. In addition, it includes summary descriptions of the four Support and Assistance Demonstration Projects, and where to find materials they produced.

Part Eight – Community Stories and Locally Developed Resources is a good start, but incomplete in that it doesn't include all your stories. Hence the need for future Tool Kit editions.

Part Nine – Other Resources includes materials developed in some other communities where we have not yet documented a Community Story.

Part Ten – Contacts includes the list of CRN Contacts for BC.