



**BEST**

**BETTER ENVIRONMENTALLY  
SOUND TRANSPORTATION**

***Mission:  
to activate better  
transportation  
options through  
initiatives,  
collaboration and  
leadership***

**BC CRN Webinar  
Nov. 20th, 2018**

**Presented by:  
Stephanie Williams &  
Janette McIntosh**

# Current Programs

- [WalkSide](#)
- [Living Streets](#)
- [Commuter Challenge](#)
- [Parkbus](#)
- [The Bicycle Valet](#)
- [STAR](#)



A map of Vancouver, British Columbia, showing a grid of streets. A white rectangular box highlights a specific area in the central-western part of the city. The word "WalkSide" is written in blue text with a red underline inside this box. The map shows major roads like Burrard St, W Broadway, and E 12th Ave, as well as a large body of water in the top left. The highlighted area is roughly bounded by W Broadway to the north, W 41st Ave to the south, and Oak St to the west.

# WalkSide



Walkability Audits


WORLD  
NCE™

# I TRAVEL BY BUS.

Join the Canada-wide competition and  
Celebrate sustainable commuting in BC!

GET INVOLVED

WELCOME TO THE BC COMMUTER CHALLENGE!

A group of people are seated on a bus, looking towards the camera. A large dark circle is overlaid on the center of the image, containing text and a logo. The bus interior is visible, with overhead luggage racks and windows showing a green landscape outside. An "EMERGENCY EXIT" sign is visible on the right window.

Parkbus: Your Ride  
to the Great  
Outdoors!



**PARKBUS**





# Seniors Transportation Access and Resources (STAR)

**Improving Transportation Options for Seniors**

# History of STAR (started in 2011)

- Needs Assessments
- Feasibility Analyses
- Business Plans
- Resources for seniors and their families



## ***Keep Moving!***

**Older Driver Assessment  
and Mobility Planning**

Activities for  
seniors, their family  
and friends, who  
want to make wise  
decisions about  
driver retirement





ALLIES IN  
aging  
CONNECTING SENIORS

# *SENIORS* on the **MOVE**

Improving and Increasing Transportation Options for Seniors

# Steering Committee

- Burnaby Community Services
- Collingwood Neighbourhood House
- Silver Harbour Seniors Centre
- SHARE Society - Tri-Cities
- United Way of the Lower Mainland
- bc211
- ICBC
- BEST
- TransLink
- HandyDART
- Immigrant Services Society
- MODO the Car Co-op
- Fraser Health
- Vancouver Coastal Health
- SFU Gerontology
- Nurse Next Door and more

# Seniors Advisory Committee



**Lead Contributors for project design, direction, planning and evaluation.**

**Discussion group findings**



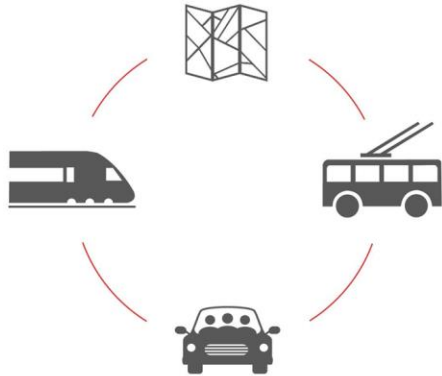
+ bc211 =

# Metro Vancouver Seniors Transportation Hotline and Hub



Need Help Getting Around Metro Vancouver?  
For Seniors Transportation Information

# Call 211



Free 24/7  
Multilingual

Funded in part by the Government of Canada's  
New Horizons for Seniors program.



- BC Bus Pass
- Transit Information
- HandyDART information
- Volunteer Ride Programs
- And more!

bc211

# Launch - 211 hotline (Metro Vancouver) for seniors transportation information

BC Seniors' week  
June 4-8, 2018





Getting around town?  
Transportation options  
for seniors in your  
community



## BC Bus Pass Program

Available for Low-income seniors and  
Persons with Disabilities (PWDs)

Valid for one year (Jan.-Dec.)

Valid in (46) communities served by BC  
Transit or Translink.\*

\*Metro Vancouver TransLink users  
require a BC Transit sticker to use BC  
Transit system outside of Metro  
Vancouver.

Phone: 1-866-866-0800 or  
email: [SDSIBUSPA@gov.bc.ca](mailto:SDSIBUSPA@gov.bc.ca)



Health Connections is a health authority based **regional travel assistance program** offering subsidized transportation options for **rural residents** who must travel outside their home communities to obtain non-emergency, physician-referred medical care.

The Travel Assistance Program (TAP) is in partnership with private transportation carriers to help alleviate some of the transportation costs for rural BC residents requiring non-emergency medical specialist services.

Contact: 1-800-661-2668  
24 hours/day, 7 days/week

# Health Connections & Travel Assistance Program

B.C. Ministry of Health

[BC Transit](#)

[Victoria Regional Transit System](#)

[TransLink](#) (Metro Vancouver)

[HandyDART](#) services are available in communities across British Columbia. To find services in your community visit: [BC Transit](#) or [TransLink](#)

Public  
Transportation



# Exploring other Ways to Get Around

Volunteer Ride programs-

e.g. [Better at Home program](#)

and other [Volunteer ride programs](#)

Ride sharing - [Ride Sharing network](#)

What are the options in your community?

# Community Outreach

- Transit Training for Seniors
- Driver Transitioning Workshops and Brochure
- Information sharing at Seniors' transportation forums
- Active Transportation events
- Cycling without Age

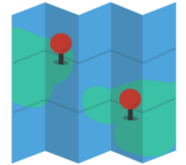


TransLink and  
Seniors on the  
Move presents

Call  
604-980-2474  
to register  
for free

## Transit Training for Seniors

at Silver Harbour  
Seniors Activity  
Centre, 144 22nd St E,  
North Vancouver-  
1:00pm-2:30pm



INTRODUCTION • TUES, OCT.  
23RD, 2018

How to use the transit  
system

ADVANCED • TUES, NOV.  
27TH, 2018

Topics include online  
trip-planning, Next Bus  
texting, advanced  
features of the system



Funded in part by the  
Government of Canada's  
New Horizons for Seniors  
Program

# Transitioning from driving



*Q: When is it time to hang up the keys?*

*A: When safe driving is compromised.*

- Is it becoming difficult to see at night?
- Do you miss signs or signals or other traffic?
- Not sure how you got that dent in your car?
- Are family or friends declining your offer to drive?

# Plan Now to Stay Active & Independent

1. Start the conversation
1. Assess Driving Fitness
1. Explore alternate options
1. Get a free B.C. I.D. card or B.C. Services Card at any driver licensing office across the province

**FREE Driver Licensing Workshop: Explore your Transportation Options**

Presentations on government's Enhanced Road Assessment for checking one's ability to drive safely, rules of the road, transit options and HandyDART FAQs

**WED. NOV. 7** 1:00-3:30pm  
Silver Harbour Seniors Activity Centre - call 604-980-2474 to register

Logos: AllIES IN aging, Canada, TRANS LINK, ICBC drive smart, city of north vancouver, FIRST CANADA, Canada

## Frequently Asked Questions:

What is the BC Bus Pass? Do I qualify?

I'm 65, can I apply for HandyDART?

How can I get to and from the hospital?

How can I get to the medical specialist's office downtown?

What low cost transportation options do I have to get to the airport?

Is there a driving service for non-medical appointments?

bc211.ca

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ICBC TRANS LINK

Canada

Yankee Council on Aging

# Sneak preview of new website- Seniors Transportation Hub



Seniors Transportation  
Access and Resources

DRIVER TRANSITIONING AGENCY SUPPORT

TRANSPORTATION OPTIONS FOR SENIORS

## OUR MISSION

To activate better transportation options **for seniors**, through initiatives, collaboration and leadership.

METRO VANCOUVER

BRITISH COLUMBIA

NEED HELP GETTING AROUND METRO VANCOUVER?

Call **211**

STAR's recent resource updates and [hotline project](#) have been made possible by the support of ICBC, Vancouver Coastal Health, TransLink and funded in part by the Government of Canada's New Horizons for

A decorative border made of teal triangles pointing towards the center, arranged in a repeating pattern around the edges of the slide.

**Questions?**

***Thank you for joining us!***

For more information please contact:

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[Stephanie.williams@best.bc.ca](mailto:Stephanie.williams@best.bc.ca) - all other transportation enquiries

Phone:

604-669-2860