

Local Community Contact List

Name of CRN/Community: **Marpole, Oakridge and Kerrisdale**

Date Submitted/Updated: **July 21, 2026**

Submitted By: **Andrea Krombein**

EMERGENCY RESPONSE

SERVICE	CONTACT	DESCRIPTION
Police Fire Ambulance:	911	Emergency call
Suicide Crisis Helpline	988	24/7 suicide response line Call or text
BC Drug & Poison Info Centre	604-682-5050 1-800-567-8911	Poison, medicine, substance ingestion
Fortis BC Emergencies	1-800-663-9911	Natural gas leaks
Police Non-Emergency	604-717-3321	Report crimes
Transit Police Non-Emergency	604-515-8300 Text 87 77 77	Report issues on transit
City of Vancouver	311	City Services

MENTAL HEALTH EMERGENCY RESPONSE

SERVICE	CONTACT	DESCRIPTION
Suicide Crisis Helpline	988	24/7 suicide response line - Call or text

Crisis Intervention and Suicide Prevention Centre of BC	604-872-1234 Hard of hearing 1-866-872-0113	Dedicated Seniors Line for issues causing distress to seniors
Missing and Murdered Indigenous Women and Girls Crisis Line	1-844-413-6649	24-hour crisis line for people impacted by MMIWG crises and situations
Crisis Intervention and Suicide Prevention Centre of BC Mental Health Crisis Line	310-6789 Hard of hearing 1-866-872-0113 24 hours No area code necessary	Mental Health Emergency
Access and Assessment Centre (AAC) at Vancouver General Hospital Crisis Line	604- 675-3700 Joseph and Rosalie Segal Family Health Centre, 803 West 12th Avenue, Vancouver	Phone or walk-in for mental health and substance use services. Referral by family, caregiver or self
Vancouver Coastal Health Mental Health Emergency - Street Response by Car 87 and Car 88	604- 675-3700	Emergency mental health support for clients at home or in community with police and mental health personnel
Rape Crisis Line at Salal Sexual Violence Support Centre Society	604-255-6344 1-877-392-7583	24- hour crisis line for victims of rape
Shelter and Street Help Line	Call or text 211 www.BC211	Assistance to find shelter and transition places
S.U.C.C.E.S.S. Crisis Lines	Mandarin Line: 1-(888)-721-0596 / Ext.1 Cantonese Line: 1-(888)-721-0596 / Ext.2 Korean Line: 1-(888)-721-0596 / Ext.3 Farsi-Dari Line: 1-(888)-721-0596 / Ext.4 Ukrainian Line: 1- (888)-721-0596 / Ext.5	Culturally sensitive crisis lines answered by fully trained volunteers. S.U.C.C.E.S.S is a non-partisan, non- profit multicultural Canadian organization serving newcomers, seniors, youth and families.

ADULT ABUSE AND NEGLECT RESPONSE

SERVICE	CONTACT	DESCRIPTION
Marpole-Oakridge Chapter of the BC Community Response Network. Also serving Kerrisdale.	604-263-1405 Marpole Oakridge Family Place at 8188 Lord Street, Vancouver.	Confidential guidance for situations of adult abuse and neglect. Request a virtual or in-person consult.
Seniors First: Seniors Abuse and information Line (SAIL)	604-437-1940 Lower Mainland only 1-866-437-1940 Canada-wide	Legal crisis Intervention for seniors experiencing abuse or neglect.
Vancouver Coastal Health ReAct Program	1-877-732-2899 604-904-6173 react@vch.ca	VCH program responding to adult abuse and neglect
Victim Link BC	1-800-563-0808 VictimLinkBC@bc211.ca	Multi-language support line for victims of crime, domestic violence and human trafficking.
Vancouver Police Department -Victim services	604-717-2737	Police Department assistance for victims of crime and violence
Vancouver Rape Relief and Women's shelter	604-872-8212 24 hours	For women and children escaping violence
Battered Women' Support Services	604-687-1867 1-855-687-1868	Abused women's support services
Public Guardian and Trustee of BC	604-660-4444 www.trustee.bc.ca	Protects the legal, financial, personal and health care interests of adults who require assistance in decision making and administers estates of deceased persons and missing persons.

HELP AND SUPPORT LINES

SERVICE	CONTACT	DESCRIPTION
Alcoholics Anonymous (AA)	604-434-3933	Support for those struggling with alcohol addiction
Narcotics Anonymous (NA)	604-873-1018 1-866-683-6819	Support for drug and medicine addiction

Alzheimer Society of BC and Yukon: First Link Dementia Hotline	English:604-681-8651 and 1-800-936-6033 Cantonese & Mandarin: 1-833-674-5007 Punjabi, Hindi & Urdu: 1-833-674-5003	Hotline for Dementia patients, caregivers and families.
Family Caregivers of BC	1-877-520-3267	Support line for caregivers
Qmunity	604-684-5307 604-684-5307 x 102 (seniors) reception@qmunity.ca	Support organization for the Lesbian, Gay, Bisexual, Transgender, two- Spirited and Queer community.

INDIGENOUS SERVICES AND HELP-LINES

SERVICE	CONTACT	DESCRIPTION
Musqueam First Nation Band Office	604-263-3261 1-866-282-3261 6735 Salish Drive Vancouver, BC	Musqueam First Nation Reserve
First Nations Health Authority	604-693-6500 / 1-866-913-0033 info@fnha.ca	Health benefits and services in Metro Vancouver only
National Indian Residential School Crisis line	1 866 925-4419	Provides culturally appropriate emotional support and crisis referral 24 hours
Crisis line for Missing and Murdered Indigenous Women and Girls	1-844-413-6649	24-hour crisis line for those impacted by MMIWG crises and situations
First Nations, Inuit and Metis emotional wellness support line	1-855-242-3310 or online chat at: hopeforwellness.ca	Emotional support and wellness phone line and online chat for the Indigenous communities

COMMUNITY ADVOCACY AND SUPPORT

SERVICE	CONTACT	DESCRIPTION
Marpole Oakridge Family Place	604-263-1405	Advocacy and Support Clinic for information and referrals
The 211 Service	Telephone 211 www.bc211.ca	Free referral government, social, community services
Office of the BC Seniors Advocate	250-952-3181 1-877-952-3181 info@seniorsadvocatebc.ca www.seniorsadvocatebc.ca	Information and referral resources for seniors.
Taleeb Noormohamed (Member of Parliament: Vancouver-Granville)	604-717-1140 100-3077 Granville Street, Vancouver BC Taleeb.noormohamed@parl.gc.ca	Member of Parliament Vancouver-Granville
Veterans Affairs Canada	1-866-522-2122 Information@vac.acc.gc.ca	Veteran issues and enquiries
Jewish Family Services of Greater Vancouver	Main Office: Phone: 604-257-5151 Community Care Hotline: 604-558-5719 info@jfsvancouver.ca www.jfsvancouver.ca	Advocacy and support services and resources for seniors
Jewish Seniors Alliance of British Columbia	Main office 604-732-1555 Support services (604) 267-1555	Advocacy for seniors

HEALTHCARE, HOSPITALS, CLINIC AND HEALTH AIDS

SERVICE	CONTACT	DESCRIPTION
Health Link BC	811 Hard of hearing: 7-1-1	Reach a nurse, pharmacist dietitian or exercise professional.

Vancouver General Hospital 24 hours	604-875-4111 899 W 12th Avenue, Vancouver	Emergency department and full-service hospital
Mount St Joseph's Hospital	604-874-1141 2975 Prince Edward Street, Vancouver	Emergency department and hospital
St Paul's Hospital	(604) 806-9090 1081 Burrard Street, Vancouver	Emergency department and hospital
South Vancouver Medical Clinic	604- 323-0077 350 SE Marine Drive info@southvanmed.com	Medical Clinic at the Real Canadian Superstore at Marine Drive, Vancouver
Terranova Main and Marine Medical Clinic	604-322-3011 235 Southeast Marine Drive, Vancouver	Medical Clinic at Main and Marine, Vancouver
Marpole Medical Clinic	604-263-2646 8675 Granville Street, Vancouver, BC	Medical Clinic at Granville Street, Vancouver
South East Vancouver Urgent and Primary Care Centre (UPCC)	5880 Victoria Drive Vancouver, BC V5P 3W9 (604) 675-3210 (604) 327-0093	Urgent and Primary Care Centre for healthcare needed within 24 hours. Walk in only.
Canadian Red Cross Medical Equipment Loan Services	604-301-2566 209 West 6th Avenue Vancouver	Equipment available on loan for seniors and others in need.
Lifeline Canada	1-866-281-9322 www.lifeline.ca	An emergency button/fall detection service for seniors and disabled clients
Wavefront Centre for Communication Accessibility	604-736-7391 Hard of hearing: 604-736-2527 2005 Quebec Street, Vancouver info@wavefrontcentre.ca www.wavefrontcentre.ca	Support for persons who are deaf or hard-of-hearing
CNIB (Canadian National Institute for the Blind) Vision Loss programs	604-431-2121 200-5055 Joyce Street, Vancouver	Help with impaired vision and vision loss.

FOOD RESOURCES

SERVICE	CONTACT	DESCRIPTION
Greater Vancouver Food Bank	604- 876-3601 Website: foodbank.bc.ca reception@foodbank.bc.ca .	Free food services for low-income persons and families. Various locations. Registration required.
Jewish Family Services of Greater Vancouver	Main Office: Phone: 604-257-5151 Community Care Hotline: 604-558-5719 info@jfsvancouver.ca www.jfsvancouver.ca	Meal delivery or groceries
St. Augustines' Church Food Hub and Community Meal	604-263-9212 8680 Hudson Street, Vancouver.	Thursday mornings 10-12 Community Dinner "Bryn's Table" Thursdays 6pm. Food delivery to homebound persons.

SUPPORT AT HOME

SERVICE	CONTACT	DESCRIPTION
Better at Home Serving Marpole Oakridge and Kerrisdale and Dunbar	604-637-3310	Assists seniors with non-medical, day-to-day tasks to enable independent living at home in the community
Tonari Gumi Japanese Community Volunteers Association	604-687-2172 info@tonarigumi.ca https://www.tonarigumi.ca	Services, home support and programs for seniors
Jewish Seniors Alliance of British Columbia	Main office 604-732-1555 Support services (604) 267-1555	Peer support, friendly visiting and accompanied walks for seniors aging-in- place

Vancouver Coastal Health Home support – Central Intake line for referrals for home services	(604) 263-7377	Central line to access support at home in the community
ElderDog Canada Pet support for seniors with dogs	1-855-336-4226 info@elderdog.ca www.elderdog.ca	Help for seniors with daily dog care activities/care for dogs while a senior is in hospital

TRANSPORTATION OPTIONS FOR NON-DRIVERS

SERVICE	CONTACT	DESCRIPTION
Access Transit Customer Care Line for HandyDart Services/	604.953.3680	Customer line for HandyDart Services – a transport service for persons with a physical or cognitive disability. Doctor application required
HandyDart Services Booking Line	604-575-6600 1-844-475-6600	Booking line for registered HandyDart customers to order a ride
Taxi Saver Vouchers - purchase	604-953-3680	Taxi Saver service discounted taxi services are for ability challenged seniors who are registered HandyDart customers. Call HandyDart to purchase.
Taxi Saver Vouchers – how to use: book a Taxi and present the Taxi Saver vouchers	Yellow Cab 604-681-1111 Vancouver Taxi 604-871-1111 Black Top & Checker Cabs 604-681-3201	Call a taxi service directly to book your trip. Seniors can use the taxi saver discount vouchers applied for through HandyDart
Compass Card enquiries	Customer Service 604-398-2042 1 888 207-4055	Compass Card is the BC transit Card for buses and trains
Trans Link Information Line Coast Mountain Bus Company	604-953-3333	Lower Mainland transit advice to help with trip planning

Ministry of Social Development / Poverty Reduction Senior Bus Pass Program 1-866-866-0800 For hard-of- hearing clients 604-775-0303 Discount bus pass	1-866-866-0800	Discount bus pass
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LEGAL SUPPORT AND ADVANCE CARE PLANNING

SERVICE	CONTACT	DESCRIPTION
Seniors First: Seniors Abuse and Information Line (SAIL)	604-437-1940 1-866-437-1940	Legal Advocacy Program for seniors,
Legal Aid BC	604-408-2172 1-866-577-2525 www.legalaid.bc.ca	Assistance with legal issues
NIDUS Personal Planning Resource Centre and Registry	1-604-408-7414 877 267-5552 toll free info@nidus.ca	Assistance with documents for Advance Care planning
Peoples Law School	604-331-5400 www.publiclegaled.bc.ca info@publiclegaled.bc.ca	Free and reliable legal information including how to make a Will and information on estates
Access Pro Bono Society of British Columbia	604-878-7400 1-877-762-6664	Free legal advice for low or modest- income persons including how to make a Will

IMMIGRANT SERVICES

SERVICE	CONTACT	DESCRIPTION
S.U.C.C.E.S.S Immigrant and Settlement Services	28 West Pender Street Vancouver, 604-684-1628 info@success.bc.ca #220 - 7000 Minoru Boulevard Richmond 604-279-7180 isiprichmond@success.bc.ca	Citizenship training, English Language classes, Settlement Services, employment and Housing assistance and senior services

DYING, DEATH AND BEREAVEMENT

SERVICE	CONTACT	DESCRIPTION
BC Hospice and Palliative Care Association	604-267-7024 1-877-410-6297 office@bchpca.org https://bchpca.org	Find out about palliative care options for end- of -life care
BC Bereavement Help Line	604.738.9950 Outside Lower Mainland: 1.877.779.2223 contact@bcbh.ca	Emotional and psychological support for bereaved families and victims of homicide
Pet Loss Support Group	604-924-1160 info@untilwemeetagain.ca	Until We Meet Again Pet Cremation and Memorials

LIBRARIES AND COMMUNITY GATHERING SPACES

SERVICE	CONTACT NUMBER	DESCRIPTION
Marpole Oakridge Community Centre	604-257-8180 990 West 59th Avenue www.marpoleoakridge.org	Community Centre
Marpole Oakridge Family Place	604-263-1405 8188 Lord Street, Vancouver	Emergency response, advocacy and social programs for Marpole and Oakridge Communities
Marpole Neighbourhood House	604-628-5663 at 8585 Hudson Street, Vancouver	Community support and programs
Marpole Library	8386 Granville Street, Marpole, Vancouver 604- 665-3978	Vancouver Public Library branch
Oakridge Library	Oakridge Park, Vancouver (604) 665-3980	Vancouver Public Library branch
Jewish Community Centre	(604) 257-5111 950, West 41 st Avenue, Vancouver	Community Centre