



Local Community Contact List

Name of CRN/Community: **Vancouver Downtown Eastside Community Response Network**

Date Submitted/Updated: **08/14/2026**

Submitted By: **Ryan McCallum 12366886826 programs@ghxcpc.ca**

Where there are no local services, list the closest community that has services available under "NOTES". Add rows or use the back of the page if needed to create a complete list for your community.

EMERGENCY NUMBERS

SERVICE	CONTACT NUMBER	NOTES
Police, Fire and Ambulance	911	Numbers to call if no 911 service
Crisis Line	988	Suicide & Crisis Line
Poison Control	1 800-567-8911	
Lifeline (or similar service)		

ADULT ABUSE SERVICES

SERVICE	CONTACT NUMBER	NOTES
Health Authority contact(s) – for reporting abuse	Vancouver Coastal Health REACT Program: 1-877-732-2899 or 604-904-6173	See regional resources list for each CRN
Police-based Victim Services	VPD Victim Services Unit: 604-717-2737	The ReAct Adult Protection Program receives reports, provides consultation and coordinates responses to abused, neglected and self-neglected vulnerable adults who cannot seek support and assistance on their own.
Community- based Victim Services	Family Services of Vancouver Victim Support Services: 604 731 4951	DTES Womens Centre Victim services & sexual assault response: 236-862-7582
Community Living BC	604-664-0101 1-877-660-2522	Local Vancouver Toll free
Transition House (s)	604-872-5651	927 Main Transitional Housing
Emergency Shelter (s)	604-255-0340	Al Mitchell Shelter 47 beds in the Downtown Eastside of Vancouver. 346 Alexander Street Vancouver, B.C., V6A 1C3 Gateway Shelter 40 beds in Surrey. 10677 - 135A Street Surrey, B.C. V3T 4E3 Guildford Shelter 40 beds in Surrey. 14716 104 Avenue, Surrey, B.C. V3R 1M3 The Russell Shelter 16 beds in New Westminister. 740 Carnarvon Street New Westminister, B.C., V3M 1E7 North Shore Shelter 40 beds in North Vancouver. 705 West 2nd Street North Vancouver, B.C., V7M 1E6 Parkway Shelter 40 beds in Surrey. #104 - 10660 City Parkway Surrey B.C., V3T 4C7 Yukon Shelter 80 beds in the Mount Pleasant area of Vancouver. 2088 Yukon St. Vancouver, B.C., V5Y 4B1

BCCEAS – SAIL (Seniors Abuse and Information Line) – for information about abuse and for emotional support	604-437-1940 1-866-437-1940	Toll free
Victim Link	1-800-563-0808	
bc211	211	Lower Mainland only
LGBTQ Contact	604-684-5307 1-800-566-1170	Toll free

INFORMATION AND REFERRAL

(Local services – often grouped in one multi-service agency – listed below)

SERVICE	CONTACT NUMBER	NOTES
Seniors Outreach	Neighbourhood Helpers Project - Downtown Eastside: 604-254-2194	Address 509 East Hastings Street Vancouver, BC, V6A 1P9
Community Services	211	
Geriatric and Other programs for Seniors	Downtown Eastside Seniors Centre: 604.254.2194	Address 509 East Hastings Street Vancouver, BC V6A 1P9 Hours Monday to Friday: 8:30AM-3PM Saturday & Sunday: Closed
Problem Gambling Helpline	1-888-795-6111	
Alcohol and Drug Referral	Central Addiction Intake Team (CAIT): (604) 675-2455	Open 8:30 a.m. to 4:30 p.m., Monday to Friday
Veterans Affairs Canada	1-866-522-2122	

HEALTH/MENTAL HEALTH

SERVICE	CONTACT NUMBER	NOTES
Mental Health/Geriatric Outreach	Older Adult Outreach Program (OAOP): 778-894-3200	38075 2nd Avenue, P.O. Box 220 Squamish, BC V8B 0A2 Monday: 8:30 a.m. to 4:30 p.m. Tuesday: 8:30 a.m. to 4:30 p.m. Wednesday: 8:30 a.m. to 4:30 p.m. Thursday: 8:30 a.m. to 4:30 p.m. Friday: 8:30 a.m. to 4:30 p.m. Saturday: Closed Sunday: Closed
Mental Health and Addiction Services	Mental health and substance use adult access and assessment centre: 604-675-3700	803 W 12th Ave, Vancouver, BC V5Z 1N1 Hours: 7:30am - 9:30pm
Home and Community Health		
Adult Day programs	Downtown Eastside Seniors Centre: 604.254.2194	Address 509 East Hastings Street Vancouver, BC V6A 1P9 Hours Monday to Friday: 8:30AM-3PM Saturday & Sunday: Closed
Hospital		
MSP and PharmaCare	604-683-7151 1-800-663-7100	Vancouver Toll Free
BC Nurse/Pharmacist Line	811	
Assisted Living Registry	1-866-714-3378	
Online Medical Support - Medeo	1-888-297-2973	

HOUSING

SERVICE	CONTACT NUMBER	NOTES
BC Housing	604-433-1711 1-866-465-6873	Vancouver Toll Free
Home Adaptations – Canada Mortgage & Housing	1-800-668-2642	
Advocacy and Appeals re Housing		

HOME SUPPORT

SERVICE	CONTACT NUMBER	NOTES
Better at Home		
Grocery Shopping		
Home repairs and Maintenance		Only agencies that provide volunteers who have undergone a criminal record check.
Peer Counselling		
Friendly Visiting		

TRANSPORTATION

SERVICE	CONTACT NUMBER	NOTES
Handy Dart/Taxi Saver/Handy Card		
Health Connections – bus service		
Bus Pass Program		
Taxi (s)	Vancouver Taxi: 604-871-1111 or 604-255-5111	
Parking Permit (disabled)		
Translink Trip Planner	604-953-3333	Lower Mainland

LEGAL

SERVICE	CONTACT NUMBER	NOTES
BC CEAS (SAIL)	604-437-1940 1-866-437-1940	Legal Advocacy Program and Elder Law Clinic
Legal Aid	1-866-577-2525	
Family Justice Clinic		
Crown Counsel	(604) 660-4353	222 Main St, Vancouver, BC V6A 2S8 Monday to Friday 8:30am - 4:30pm
NIDUS – Representation Agreements	1-604-408-7414	
Public Guardian and Trustee	1-604-660-4444	
Peoples Law Schoo	604-331-5400	
Lawyer Referral Services		
Access Pro Bono Legal Services – in person only	1-877-762-6664	
Community Advocacy Services		

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SUPPORT GROUPS

SERVICE	CONTACT NUMBER	NOTES
Dementia Help Line	604-681-8651	
AA	Alcoholics Anonymous (AA) - Greater Vancouver Intergroup Society: 604-434-3933	3457 Kingsway Avenue Vancouver, BC, V5R 5L5 Open 24hr
NA	Narcotics Anonymous Vancouver Area: 604-873-1018 or 1-866-683-6819	
Al-Anon		
Nar-Anon		
Alzheimer Society of BC	Alzheimer Society of BC and Yukon - Vancouver Resource Centre: (604) 681-6530	828 W 8th Ave #300, Vancouver, BC V5Z 1E2
Caregiver support groups		
MS Society		
Arthritis		
Diabetes		
Deaf and Hard of Hearing		

FIRST NATIONS/INDIGENOUS SERVICES

SERVICE	CONTACT NUMBER	NOTES
Friendship Centre	Vancouver Aboriginal Friendship Centre Society: (604) 251-4844	1607 E Hastings St, Vancouver, BC V5L 1P4 Monday to Friday 9am - 5pm
Band Office	Musqueam Indian Band (X'Muzk'l'Um): 604-263-3261	6735 Salish Drive, Vancouver, BC, V6N 4C4
Métis Services		
First Nations Health Authority	First Nations Health Authority: 1-855-550-5454	1166 Alberni St #701, Vancouver, BC V6E 3Z3

IMMIGRANT SERVICES

SERVICE	CONTACT NUMBER	NOTES
Health and Seniors Information Line	211	Lower Mainland
Local Immigrant Services	S.U.C.C.E.S.S. BC Settlement & Integration Services (BCSIS): 236-668-4953 or 236-880-7078	28 W Pender Street, Vancouver, BC Mon - Fri, 9 am - 5 pm
Settlement Services		
Translation Services		

MUNICIPAL SERVICES

SERVICE	CONTACT NUMBER	NOTES
Parks and Recreation - facilities	Carnegie Community Centre: 604-665-2220	401 Main St Vancouver, BC V6A 2T7 Monday to Sunday 9am to 11pm
Parks and Recreation - programs	Carnegie Community Centre: 604-665-2220	401 Main St Vancouver, BC V6A 2T7 Monday to Sunday 9am to 11pm
Library(s)	néća?mat ct Strathcona Branch: 604-665-3967	730 East Hastings Street Vancouver BC V6A 1R5 Canada
Carnegie Community Centre	604-665-2220	401 Main St Vancouver, BC V6A 2T7 Monday to Sunday 9am to 11pm

INCOME AND BENEFITS

SERVICE	CONTACT NUMBER	NOTES
CPP, OAS, GAIN	1-800-622-6232	Service Canada
Employment and Income Assistance	Ministry of Social Development and Poverty Reduction: 1-866-866-0800	Service BC
Community Volunteer Income Tax Prep.	First United: 604.681.8365	180 Main Street, Vancouver, BC (Available 9:00 AM to 4:00 PM, Monday to Friday) 320 E Hastings St, Vancouver, BC V6A 1P4

DEATH, DYING AND GRIEF SERVICES

SERVICE	CONTACT NUMBER	NOTES
Hospice	May's Place Hospice: (604) 606-0380	333 Powell Street Vancouver, BC V6A 1G5
Grief Counselling		

FOOD PROGRAMS

SERVICE	CONTACT NUMBER	NOTES
Food Bank	Carnegie Community Centre - Cafeteria: (604) 665-2220	401 Main St, Vancouver, BC Meals served daily. Breakfast (\$2.25) at 9- 11am, Lunch (\$2.75) at 12-4pm, Dinner (\$3.50) at 5-8pm. Wheelchair accessible. Low cost
Grocery Delivery		
Meal Delivery		

GOVERNMENT REPRESENTATIVES

SERVICE	CONTACT NUMBER	NOTES
Joan Phillip (BC NDP)	(604) 660-0707	MLA
Jenny Kwan	604-775-5800	MP

Services Canada	1-800-622-6332	

Please contact info@bccrns.ca with any questions regarding this form.

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