



BC ASSOCIATION OF

Community Response Networks

Stopping Adult Abuse and Neglect ...Together.

Local Community Contact List

Name of CRN/Community: Nelson CRN

Date Submitted/Updated: August 15, 2026

Submitted By:

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(Name)

(Phone)

(Email)

Where there are no local services, list the closest community that has services available under "NOTES".
Add rows or use the back of the page if needed to create a complete list for your community.

EMERGENCY NUMBERS

SERVICE	CONTACT NUMBER	NOTES
Police, Fire and Ambulance	911	Numbers to call if no 911 service
Crisis Line	1-888-353-2273	
Poison Control	1-800-567-8911	
Lifeline (or similar service)	1-800-543-3546	

ADULT ABUSE SERVICES

SERVICE	CONTACT NUMBER	NOTES
Health Authority contact(s) – for reporting abuse	1-844-870-4754	See regional resources list for each CRN
Police-based Victim Services	(250)354-5175	
Community- based Victim Services	(250)505-5657	
Community Living BC	604-664-0101 1-877-660-2522	Local Vancouver Toll free
Transition House (s)	(250)354-4357	
Emergency Shelter (s)	(250)352-9875	
BCCEAS – SAIL (Seniors Abuse and Information Line) – for information about abuse and for emotional support	604-437-1940 1-866-437-1940	Toll free

Victim Link	1-800-563-0808	
bc211	211	Lower Mainland only

LBGTQ Contact	604-684-5307 1-800-566-1170	Toll free
ANKORS	(250)505-5506	

INFORMATION AND REFERRAL

(Local services – often grouped in one multi-service agency – listed below)

SERVICE	CONTACT NUMBER	NOTES
Seniors Outreach	(250)352-6008	Seniors Coordinating Society
Community Services	(250)352-3504	
Geriatric and Other programs for Seniors	(250)352-1444	
Problem Gambling Helpline	1-888-795-6111	
Alcohol and Drug Referral	(250)352-3391	
Veterans Affairs Canada	1-866-522-2122	

HEALTH/MENTAL HEALTH

SERVICE	CONTACT NUMBER	NOTES
Mental Health/Geriatric Outreach	(250)505-7248	
Mental Health and Addiction Services	(250)505-7248	
Home and Community Health	(250)352-1401	
Adult Day programs	(250)352-1444	
Hospital	(250)352-3111	
MSP and PharmaCare	604-683-7151 1-800-663-7100	Vancouver Toll Free
BC Nurse/Pharmacist Line	811	
Assisted Living Registry	1-866-714-3378	
Online Medical Support - Medeo	1-888-297-2973	

HOUSING

SERVICE	CONTACT NUMBER	NOTES
BC Housing	604-433-1711 1-866-465-6873	Vancouver Toll Free

Home Adaptations – Canada Mortgage & Housing	1-800-668-2642	
Advocacy and Appeals re Housing	(250)352-5777	
Nelson and District Housing Society	(250)352-1608	

HOME SUPPORT

SERVICE	CONTACT NUMBER	NOTES
Better at Home	(250) 352-6001	homesupport@nelsoncares.ca
Grocery Shopping	(250) 352-6008	Seniors Coordinating Society
Home repairs and Maintenance	(250)352-6008	Only agencies that provide volunteers who have undergone a criminal record check.
Peer Counselling	(250) 352-6008	
Friendly Visiting	(250) 352-6001	Often unavailable

TRANSPORTATION

SERVICE	CONTACT NUMBER	NOTES
Handy Dart/Taxi Saver/Handy Card	778-463-5247	West Kootenay Seniors Transportation
Health Connections – bus service		
Bus Pass Program	(250)352-5511	
Taxi (s)	(250)354-1111	
Parking Permit (disabled)	1-800-718-7733	
Translink Trip Planner	604-953-3333	Lower Mainland

LEGAL

SERVICE	CONTACT NUMBER	NOTES
BC CEAS (SAIL)	604-437-1940 1-866-437-1940	Legal Advocacy Program and Elder Law Clinic
Legal Aid	1-866-577-2525	
Family Justice Clinic	(250)354-6433	
Crown Counsel	(250)354-6511	
NIDUS – Representation Agreements	1-604-408-7414	
Public Guardian and Trustee	1-604-660-4444	
Peoples Law School	604-331-5400	
Lawyer Referral Services	1-800-663-1919	

Access Pro Bono Legal Services – in person only	1-877-762-6664	
Community Advocacy Services	(250)352-5777	

SUPPORT GROUPS

SERVICE	CONTACT NUMBER	NOTES
Dementia Help Line	604-681-8651	
AA	(250)352-3391	
NA	(250)352-3391	
Al-Anon	(250)352-3391	
Nar-Anon	(250)352-3391	
Alzheimer Society of BC	(250)365-6769	
Caregiver support groups	(250)505-7248	
MS Society	1-866-352-3997	
Arthritis	(250)352-3111	
Diabetes	(250)352-3111	
Deaf and Hard of Hearing	(250)352-3111	
BC Schizophrenia Society	250-409-5025	westkootenay@bcss.org

FIRST NATIONS/INDIGENOUS SERVICES

SERVICE	CONTACT NUMBER	NOTES
Friendship Centre		
Band Office		
Métis Services	(250)505-1372	
First Nations Health Authority	1-777-220-1372	
COINS (Circle of Indigenous Nations Society)	1-877-904-2634	

IMMIGRANT SERVICES

SERVICE	CONTACT NUMBER	NOTES
Health and Seniors Information Line	211	Lower Mainland
Local Immigrant Services	(250)352-3218	
Settlement Services	(250)352-3218	
Translation Services	(250)352-3218	

MUNICIPAL SERVICES

SERVICE	CONTACT NUMBER	NOTES
Parks and Recreation - facilities	(250)354-4386	

Parks and Recreation - programs	(250)354-4386	
Library(s)	(250)352-6333	

INCOME AND BENEFITS

SERVICE	CONTACT NUMBER	NOTES
CPP, OAS, GAIN	1-800-622-6232	Service Canada
Employment and Income Assistance	1-866-866-0800	Service BC
Community Volunteer Income Tax Prep.	(250)352-6008	
Community Futures	(250) 352-1933	

DEATH, DYING AND GRIEF SERVICES

SERVICE	CONTACT NUMBER	NOTES
Hospice	(250)352-3331	
Grief Counselling	(250)505-7248	

FOOD PROGRAMS

SERVICE	CONTACT NUMBER	NOTES
Food Bank	(250)352-1633	
Grocery Delivery	(250)352-6008	
Meal Delivery	(250)352-7053	
Our Daily Bread	(250)352-1722	

GOVERNMENT REPRESENTATIVES

SERVICE	CONTACT NUMBER	NOTES
Brittany Anderson	(250)354-5944	MLA
Rob Morrison	(250)417-2250	MP
Services Canada	1-800-622-6332	