



BC ASSOCIATION OF

Community Response Networks

Stopping Adult Abuse and Neglect ...Together.

Local Community Contact List

Name of CRN/Community: **GOLDEN**

Date Submitted/Updated: **07/24/26**

Submitted By: **MICKEY BALAS 250 344-6866 mickeybalas22@outlook.com**

Where there are no local services, list the closest community that has services available under "NOTES". Add rows or use the back of the page if needed to create a complete list for your community.

EMERGENCY NUMBERS

SERVICE	CONTACT NUMBER	NOTES
Police, Fire and Ambulance	911	Numbers to call if no 911 service
Crisis Line	911	
Poison Control	1-800-567-8911	
Lifeline (or similar service)	1-800-543-3546	

ADULT ABUSE SERVICES

SERVICE	CONTACT NUMBER	NOTES
Health Authority contact(s) – for reporting abuse	260 344-3026	See regional resources list for each CRN
Police-based Victim Services	250 344-3920	GOLDEN DETACHMENT RCMP
Community- based Victim Services	250 344-5317	GOLDEN WOMEN'S CENTRE
Community Living BC	604-664-0101 1-877-660-2522	Local Vancouver Toll free
Transition House (s)	250 344-2101	GOLDEN WOMENS CENTRE SAFE HOMES
Emergency Shelter (s)	250 344-2101	GOLDEN WOMENS CENTRE SAFE HOMES
BCCEAS – SAIL (Seniors Abuse and Information Line) – for information about abuse and for emotional support	604-437-1940 1-866-437-1940	Toll free
Victim Link	1-800-563-0808	
bc211	211	Lower Mainland only
LBGTQ Contact	604-684-5307 1-800-566-1170	Toll free

INFORMATION AND REFERRAL

(Local services – often grouped in one multi-service agency – listed below)

SERVICE	CONTACT NUMBER	NOTES
Seniors Outreach	250 233-6866	GOLDEN SENIORS NAVIGATOR

Community Services	250 344-2311	GOLDEN COMMUNITY RESOURCES SOCIETY
Geriatric and Other programs for Seniors	250 344-6866	GOLDEN SENIORS NAVIGATOR
Problem Gambling Helpline	1-888-795-6111	
Alcohol and Drug Referral	250 344-2000	
Veterans Affairs Canada	1-866-522-2122	

HEALTH/MENTAL HEALTH

SERVICE	CONTACT NUMBER	NOTES
Mental Health/Geriatric Outreach	250 344-3015	GOLDEN & DISTRICT GENERAL HOSPITAL - INTERIOR HEALTH
Mental Health and Addiction Services	250 344-3015	GOLDEN & DISTRICT GENERAL HOSPITAL - INTERIOR HEALTH
Home and Community Health	250 344-3005	HOME & COMMUNITY CARE - GOLDEN & DISTRICT GENERAL HOSPITAL
Adult Day programs	250 344-3005	HOME & COMMUNITY CARE IN CONJUNCTION WITH DURAND MANOR LONG TERM CARE FACILITY
Hospital	250 344-5271	GOLDEN & DISTRICT GENERAL HOSPITAL
MSP and PharmaCare	604-683-7151 1-800-663-7100	Vancouver Toll Free
BC Nurse/Pharmacist Line	811	
Assisted Living Registry	1-866-714-3378	
Online Medical Support - Medeo	1-888-297-2973	

HOUSING

SERVICE	CONTACT NUMBER	NOTES
BC Housing	604-433-1711 1-866-465-6873	Vancouver Toll Free
Home Adaptations – Canada Mortgage & Housing	1-800-668-2642	
Advocacy and Appeals re Housing		

HOME SUPPORT

SERVICE	CONTACT NUMBER	NOTES
Better at Home	250 344-272-0291	LYNNE ROMANO COORDINATOR
Grocery Shopping	250272-0291	BETTER AT HOME
Home repairs and Maintenance	250 272-0291	Only agencies that provide volunteers who have undergone a criminal record check.

Peer Counselling	250 272-0291 - SENIORS NAVIGATOR	
Friendly Visiting	250 272-0291	BETTER AT HOME

TRANSPORTATION

SERVICE	CONTACT NUMBER	NOTES
Handy Dart/Taxi Saver/Handy Card		
Health Connections – bus service	250 344-5237	GOLDEN TAXI SERVICE
Bus Pass Program		
Taxi (s)	250 344-5237	GOLDEN TAXI SERVICE
Parking Permit (disabled)	604 718-7744	SPARC BC
Translink Trip Planner	604-953-3333	Lower Mainland

LEGAL

SERVICE	CONTACT NUMBER	NOTES
BC CEAS (SAIL)	604-437-1940 1-866-437-1940	Legal Advocacy Program and Elder Law Clinic
Legal Aid	1-866-577-2525	
Family Justice Clinic		
Crown Counsel	250 426-1525	LOCATED IN CRANBROOK - SERVES GOLDEN
NIDUS – Representation Agreements	1-604-408-7414	
Public Guardian and Trustee	1-604-660-4444	
Peoples Law Schoo	604-331-5400	
Lawyer Referral Services	800 903-5300	LAW SOCIETY OF BC
Access Pro Bono Legal Services – in person only	1-877-762-6664	
Community Advocacy Services		

SUPPORT GROUPS

SERVICE	CONTACT NUMBER	NOTES
Dementia Help Line	604-681-8651	
AA	250 344-5166	
NA	855 444-2262	
Al-Anon	888 425-2666	
Nar-Anon	604 878-8844	
Alzheimer Society of BC	604 6530	

Caregiver support groups	250 344-6866	EAST KOOTENAY CAREGIVER SUPPORT NETWORK
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MS Society	604 689-3144	
Arthritis	250 519-4000	BC ARTHRITIS SOCIETY
Diabetes	800 226-8464	BC DIABETES ASSOCIATION
Deaf and Hard of Hearing	977 755-1595	BC HEARING IMPAIRED

FIRST NATIONS/INDIGENOUS SERVICES

SERVICE	CONTACT NUMBER	NOTES
Friendship Centre		
Band Office		
Métis Services	250 344-0015	NORTH COLUMBIA METIS SOCIETY
First Nations Health Authority		

IMMIGRANT SERVICES

SERVICE	CONTACT NUMBER	NOTES
Health and Seniors Information Line	211	Lower Mainland
Local Immigrant Services		SERVICE CANADA CRANBROOK
Settlement Services		SERVICE CANADA CRANBROOK
Translation Services		SERVICE CANADA CRANBROOK

MUNICIPAL SERVICES

SERVICE	CONTACT NUMBER	NOTES
Parks and Recreation - facilities	250 344-2271	TOWN OF GOLDEN
Parks and Recreation - programs	250 344-2271	TOWN OF GOLDEN
Library(s)	250 344-6516	OKANAGAN REGIONAL LIBRARY

INCOME AND BENEFITS

SERVICE	CONTACT NUMBER	NOTES
CPP, OAS, GAIN	1-800-622-6232	Service Canada
Employment and Income Assistance		Service BC
Community Volunteer Income Tax Prep.		

DEATH, DYING AND GRIEF SERVICES

SERVICE	CONTACT NUMBER	NOTES
Hospice	250 344-6000	GOLDEN HOSPICE SOCIETY
Grief Counselling	250 344-5756	

FOOD PROGRAMS

SERVICE	CONTACT NUMBER	NOTES
Food Bank	250 344-2113	GOLDEN FOOD BANK
Grocery Delivery	250 272-0291	BETTER AT HOME
Meal Delivery		

GOVERNMENT REPRESENTATIVES

SERVICE	CONTACT NUMBER	NOTES
DOUG CLOVECHOK	250 431-2300	MLA
ROB MORRISON	613 995-7246	MP
Services Canada	1-800-622-6332	

Please contact info@bccrns.ca with any questions regarding this form.

2021-06-17 19:39:18