

Local Community Contact List

Name of CRN/Community: Fort St John _____

Date Submitted/Updated: **2026**

A Comprehensive List of Community Contacts is available in the Fort St. John and Area Community Health Guide 2026 created by the Fort St. John CRN and is found here: https://bccrns.ca/wpcontent/uploads/2019/08/FSJ_Community_Health_Guide_2026_Revised.pdf

EMERGENCY NUMBERS

SERVICE	CONTACT NUMBER	NOTES
Police, Fire and Ambulance	911	
Crisis Line	1-888-562-1214	
Poison Control	1-800-567-8911	
Lifeline (or similar service)	1-800-851-0184	Northern Health
SEE LAST PAGE FOR A COMPLETE LISTING		

ADULT ABUSE SERVICES

SERVICE	CONTACT NUMBER	NOTES
Health Authority contact(s) – for reporting abuse	1-844-465-7414	See regional resources list for each CRN
Police-based Victim Services	250 787-8138	
Community- based Victim Services	250-793-0012	
Community Living BC	250-784-2262 1-877-660-2522	Dawson Creek Vancouver Toll free
Transition House (s)	250-785-5208	Meaope House
Emergency Shelter (s)	250-785-0372	Northern Center of Hope
BCCEAS – SAIL (Seniors Abuse and Information Line) – for information	604-437-1940 1-866-437-1940	Toll free

about abuse and for emotional support		
Victim Link	1-800-563-0808	
bc211	211	Lower Mainland only
LGBTQ Contact	604-684-5307 1-800-566-1170	Toll free

INFORMATION AND REFERRAL

(Local services – often grouped in one multi-service agency – listed below)

SERVICE	CONTACT NUMBER	NOTES
Seniors Outreach	250-793-9614	Senior's Care Foundation
Social Prescribing	250-784-5392	Senior's Community Connector
Community Services	250-785-6021 250-785-8566	Community Bridge Friendship Center
Geriatric and Other programs for Seniors	250-785-8880 250-785-7897	Better at Home Fort St. John Senior's Hall
Problem Gambling Helpline	1-888-795-6111	
Alcohol and Drug Referral	250-785-8566 250-263-6080	Fort St. John Friendship Center Fort St. John Mental Health & Addiction
Veterans Affairs Canada	1-866-522-2122	

HEALTH/MENTAL HEALTH

SERVICE	CONTACT NUMBER	NOTES
Mental Health/Geriatric Outreach	250-263-6080	
Mental Health and Addiction Services	250-263-6080	
Home and Community Health	250-263-6000	Fort St. John Health Unit
Adult Day programs	250-263-6000	Fort St. John Health Unit
Hospital	250-262-5400	Fort St. John Hospital
MSP and Pharmacare	604-683-7151 1-800-663-7100	Vancouver Toll Free
BC Nurse/Pharmacist Line	811	
Assisted Living Registry	1-866-714-3378	
Northern Health Virtual Clinic	1-844-645-7811	

HOUSING

SERVICE	CONTACT NUMBER	NOTES
BC Housing	1-800-257-7756	Toll Free Heritage 1 Heritage 3
Home Adaptations – Canada Mortgage & Housing	1-800-668-2642	
Northern Health Long Term Care	250-262-5200	Peace Villa
Northern Health Assisted Living	250-787-2376	Heritage 2
Independent Living for Seniors	250-787-6640	Abbeyfield House
Independent Living for Seniors	250-785-8983	North Peace Seniors Housing
Seniors Housing Information & Navigation Ease	1-604-520-6621	SHINE
Fort St. John Affordable Housing	250-787-7177	Connective
Shelter Aid for Elderly Renters	1-800-257-7756	SAFER

HOME SUPPORT

SERVICE	CONTACT NUMBER	NOTES
Better at Home	250-785-8880	
Grocery Shopping	250-785-8880	
Friendly Visiting	250-787-2814	Palliative Care
In Home Care	250-263-6040	Northern Health
Private Home Support	250-793-5043	Wings of Care
Private Home Support	250-329-6772	Ashley's Home Care

TRANSPORTATION

SERVICE	CONTACT NUMBER	NOTES
Handy Dart/Taxi Saver/Handy Card	250-787-9373	
Northern Health Connections	1-888-647-4997	Bus
BC Bus North	1-844-564-7494	Bus

BC Transit Fort St. John	250-787-7433	
BC Bus Pass Program	1-866-866-0800	
Taxi (s)	250-787-0641 250-261-8888 250-800-7100 250-785-3342	Teco Taxi Energetic Super Cabs Fort St. John Cabs
Parking Permit (disabled)	1-888-718-7794	
TransLink Trip Planner	604-953-3333	Lower Mainland
Hope Air	1-877-346-4673	

LEGAL

SERVICE	CONTACT NUMBER	NOTES
BC CEAS (SAIL)	604-437-1940 1-866-437-1940	Legal Advocacy Program and Elder Law Clinic
Legal Aid	1-866-577-2525	
Family Justice Clinic	250-787-3503	
Crown Counsel	250-787-3276	Local
NIDUS – Representation Agreements	1-604-408-7414	
Public Guardian and Trustee	1-604-660-4444	
Peoples Law School	1-604-331-5400	
Lawyer Referral Services	1-866-577-2525	
Access Pro Bono Legal Services – in person only	1-877-762-6664	
Community Advocacy Services	250-787-1121	Fort St John Women's Resource Center

SUPPORT GROUPS

SERVICE	CONTACT NUMBER	NOTES
Dementia Help Line	1-800-936-6033	Northern Region
AA	250-785-8866	

NA	1-855-444-2262	
Al-Anon	1-888-425-2666	
Nar-Anon	1-800-477-6291	
Alzheimer Society of BC	1-800-667-3742	
Caregiver Support Groups	1-877-520-3267	Family Caregivers of BC
Caregiver Support Group	250-785-8880	Better at Home
MS Society	1-800-268-7582	MS Society of Canada
Arthritis	1-800-321-1433	Arthritis Society Canada
Diabetes	1-800-226-8464	Diabetes Canada
Deaf and Hard of Hearing	1-866-518-0000 1-866-888-2442	Canadian Hearing Services Canadian Hard of Hearing Association

FIRST NATIONS/INDIGENOUS SERVICES

SERVICE	CONTACT NUMBER	NOTES
Friendship Centre	250-785-8566	
Band Office	250-785-0612	Treaty 8 Tribal Association
Métis Services	250-785-1541	Fort St John Metis Society
First Nations Health Authority	250-787-0298	Local
Northeast Native Advancing Society	250-785-0887	NENAS
Fort St. John Native Housing Society	250-785-4900	
Metis Crisis Line	1-833-638-4722	
KUU-US Crisis Line Society	1-800-588-8717	
National Indian Residential School Crisis Line	1-866-925-4419	

IMMIGRANT SERVICES

SERVICE	CONTACT NUMBER	NOTES
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Health and Seniors Information Line	211	Lower Mainland
Local Immigrant Services	250-785-5323	S.U.C.C.E.S.S.
Settlement Services	250-785-5323	S.U.C.C.E.S.S.
Translation Services	250-785-5323	S.U.C.C.E.S.S.

MUNICIPAL SERVICES

SERVICE	CONTACT NUMBER	NOTES
Parks and Recreation - facilities	250-787-8150	City of Fort St. John
Parks and Recreation - programs	250-787-8150	City of Fort St. John
Library(s)	250-785-3731	Fort St John Public Library

INCOME AND BENEFITS

SERVICE	CONTACT NUMBER	NOTES
CPP, OAS, GIS	1-800-622-6232	Service Canada
Employment and Income Assistance	1-866-866-0800	BCEA (Employment and Assistance)
Community Volunteer Income Tax Prep.	250-785-8566 250-787-1121	Fort St John Friendship Center Women's Resource Center

DEATH, DYING AND GRIEF SERVICES

SERVICE	CONTACT NUMBER	NOTES
Hospice	250-787-2814	Fort St John Palliative Care Society
Grief Counselling	250-787-2814	Fort St John Palliative Care Society
Fort St. John Grief Support Mental Health & Substance Use	250-264-2804	

FOOD PROGRAMS

SERVICE	CONTACT NUMBER	NOTES
Food Bank	250-785-0500	Salvation Army Food Bank
Grocery Delivery	250-785-8880	Better at Home
Meal Delivery	250-785-8880	Better at Home
Food Bank	250-787-1121	Women's Resource Center

GOVERNMENT REPRESENTATIVES

SERVICE	CONTACT NUMBER	NOTES
Jordan Kealy	250-263-0101	MLA
Bob Zimmer	250-787-1192	MP
Service Canada	1-800-622-6332	

Emergency 9-1-1

- Fort St. John Police Non-Emergency Line: 250-787-8140
- BC Nurse Line 8-1-1 or 7-1-1 for the deaf and hard of hearing
- Poison Control: 1-800-567-8911
- BC's Mental Health Line: 310-6789
- 9-8-8 Suicide Crisis Helpline (call or text)
- 1-800 Suicide Line: 1-800-784-2433
- Veteran's Crisis Line: 800-273-8255
- 24-hour Crisis Line: 1-888-562-1214
- Crisis Response Team (CRU) 250-263-6080 Fort St John Hospital
- Emergency Department at 8407 112 Avenue if you or someone else's safety is at risk
- Racist Incident Helpline: 1-833-457-5463
- Kid's Help Phone: Text CONNECT to 686868
- First Link Dementia Helpline: 1-800-936-6033 (English), 1-833-674-5007 (Cantonese & Mandarin), or 1-833-674-5003 (Punjabi) Monday to Friday, 9 a.m. to 4 p.m.
- KUU-US Crisis Response Service: 1-800-588-8717 for culturally aware support for Indigenous peoples
- National Indian Residential School Crisis Line: 1-866-925-4419
- Metis Crisis Line: 1-833-638-4722
- Canada-wide Telus Health Community Crisis Support Line: 1-844-751-2133
- Bereavement and Grief Support Line: 1-877-779-2223 Homewood Health
- Support Center (open to anyone): 1-833-375-0269
- Northern Health virtual and community mental health services: 1-844-645-7811
- NH Virtual Clinic Phone: 1-844-645-7811 (10am to 10pm daily PST including weekends and statutory holidays)
- PRRD Emergency Information Line: 250-219-5210
- BC Wildfire Services: 1-888-336-7378
- Peace Region Evac Helpline: 250-784-3200
- BC Conservation Officer: 1-800-663-9453
- BC Hydro Outage Line: 1-800-224-9376 or 1-888-769-3766