



Local Community Contact List

Name of CRN/Community: **Cranbrook BC**

Date Submitted/Updated: **09/02/2026**

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Where there are no local services, list the closest community that has services available under "NOTES". Add rows or use the back of the page if needed to create a complete list for your community.

EMERGENCY NUMBERS

SERVICE	CONTACT NUMBER	NOTES
Police, Fire and Ambulance	911	Numbers to call if no 911 service
Crisis Line	1 888 353 2273	
Poison Control	1 888 353 2273	
Lifeline (or similar service)	1 888 832 6071	
Police, Fire, Ambulance	As in notes	RCMP 250-489-3471 Fire 250-426-2325 Ambulance 250-344-6266 or 250-374-4511

ADULT ABUSE SERVICES

SERVICE	CONTACT NUMBER	NOTES
Health Authority contact(s) – for reporting abuse	1 888 353 2273	See regional resources list for each CRN
Police-based Victim Services	250 417 4225	See regional resources list for each CRN Cranbrook RCMP
Community- based Victim Services	Local: 250-426-7588	Vancouver: 604-664-0101 Toll Free: 1-877-660-2522
Community Living BC	604-664-0101 1-877-660-2522	Local Vancouver Toll free
Transition House (s)	250-426-4887	Kootenay Haven
Emergency Shelter (s)	Local: 250-426-2976	Toll Free: 1 800 257 7756
Victim Link	1-800-563-0808	
bc211	211	Lower Mainland only
LGBTQ Contact	604-684-5307 1-800-566-1170	Toll free
BCCEAS – SAIL (Seniors Abuse and Information Line)	1-604-437-1940 Toll Free: 1-866-437-1940	SAIL (Seniors Abuse and Information Line) – for information about abuse and for emotional support

BC211 LGBTQ2S+ Women's Health Resources	211 1-800-566-1170 811	BC 211 for help with housing, employment, health, government resources, etc. LGBTQ2S+ - Government website: gov.bc.ca
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INFORMATION AND REFERRAL

(Local services – often grouped in one multi-service agency – listed below)

SERVICE	CONTACT NUMBER	NOTES
Seniors Outreach	1 877 487 0803	
Community Services	250 426 2912	Women's Resource Centre local
Geriatric and Other programs for Seniors	250-426-3618	Seniors Hall Cranbrook Seniors in Partnership, Seniors Advocate Advisory - 250-417-9376
Alcohol and Drug Referral	250 489 4344. 250-426-3383	East Kootenay Addiction Services Ankors Cranbrook - Harm reduction and overdose prevention
Veterans Affairs Canada	1-866-522-2122	
Seniors in Partnership	250-417-9376	Information for seniors
Seniors Advocate - Council of Advisors (COA)	250-417-9376	EK member

HEALTH/MENTAL HEALTH

SERVICE	CONTACT NUMBER	NOTES
Mental Health/Geriatric Outreach	250-420-2210	Interior Health Mental Health
Mental Health and Addiction Services	250-919-4835	
Home and Community Health	250-489-1734	
Adult Day programs	250-420-2451	Daybreak program
Hospital	250-426-5281	
MSP and PharmaCare	604-683-7151 1-800-663-7100	Vancouver Toll Free
BC Nurse/Pharmacist Line	811	
Assisted Living Registry	1-866-714-3378	
Online Medical Support - Medeo	1-888-297-2973	
Home and Community Care	250-421-8912 Local	

HOUSING

SERVICE	CONTACT NUMBER	NOTES
BC Housing	604-433-1711 1-866-465-6873	Vancouver Toll Free
Home Adaptations – Canada Mortgage & Housing	1-800-668-2642	
Advocacy and Appeals re Housing	1-604-646 7051	Advocacy, Housing and Prevention Services - 604-596-2311
BC Housing	Toll Free: 1-800-407-7757	
Community Connections Society	778-687-1979	Concerns about behaviour, state of property, health, safety, etc.

HOME SUPPORT

SERVICE	CONTACT NUMBER	NOTES
Better at Home	250-426-2943	
Grocery Shopping	250-426-2943 250-426-8019	Better at Home, Canadian Mental Health
Home repairs and Maintenance	250-426-8019	Only agencies that provide volunteers who have undergone a criminal record check.
Peer Counselling	250-426-2943	
Friendly Visiting	250-426-2943	

TRANSPORTATION

SERVICE	CONTACT NUMBER	NOTES
Handy Dart/Taxi Saver/Handy Card	250-417-3178	
Health Connections – bus service	250-417-4636	
Bus Pass Program	Toll Free: 1-888-866-0800	
Taxi (s)	Key City 250-426-1111 Star 250-246-5511	
Parking Permit (disabled)	250-426-4211	
Translink Trip Planner	604-953-3333	Lower Mainland

LEGAL

SERVICE	CONTACT NUMBER	NOTES
BC CEAS (SAIL)	604-437-1940 1-866-437-1940	Legal Advocacy Program and Elder Law Clinic
Legal Aid	1-866-577-2525	
Family Justice Clinic	Local: 250-426-1660	Toll Free: 1-888-518-8822
Crown Counsel	Local: 250-426-1525	Toll Free: 1-888-249-9111
NIDUS – Representation Agreements	1-604-408-7414	
Public Guardian and Trustee	1-604-660-4444	
Peoples Law School	604-331-5400	
Lawyer Referral Services	1-866-946-4529	Family Law Services Various websites for BC such as: https://www.justanswer.com/law https://www.legalshield.ca
Access Pro Bono Legal Services – in person only	1-877-762-6664	

Community Advocacy Services	1-877-298-2211	Also Inclusion BC: advocacy@inclusionbc.org, or call 1-844-488-4321

SUPPORT GROUPS

SERVICE	CONTACT NUMBER	NOTES
Dementia Help Line	604-681-8651	
AA	250-426-9876, 250-426-3876	Ponderosa House - Private - 250-426-5064
NA	1-800-663-1441	
Al-Anon	250-342-8255	
Nar-Anon	1-800-663-1441	East Kootenay Addiction Services (Private) - 250-489-4344 Toll Free - Rehab 1-888-648-8226
Alzheimer Society of BC	Toll Free - 1 (833) 426-0534	250-426-0534 Dementia Help Line - 1-800-936-6033 Minds in Motion - (778) 761-2011
Caregiver support groups	1-877-489-0803	Local - 250.489.0802
MS Society	1-800-268-7582 Ext, 7254	Local: (250) 489-4740, 778-517-1338
Arthritis	1-800 321 1433	Local - 250-426- 4442
Diabetes	250 426 5281	
Deaf and Hard of Hearing	250 489 2551	

FIRST NATIONS/INDIGENOUS SERVICES

SERVICE	CONTACT NUMBER	NOTES
Friendship Centre	250-489-4563	Ktunaxa Kinbasket Family Services
Band Office	250-426-5717	Chief - Joe Pierre
Métis Services	250 417 3305	
First Nations Health Authority	250 489 2464	
Aqanttanam Housing	250 417 3774	
Street Angels	250-420-2756	Homeless Outreach and other services

IMMIGRANT SERVICES

SERVICE	CONTACT NUMBER	NOTES
Health and Seniors Information Line	211	Lower Mainland
Local Immigrant Services	1-250 342 2474	211 - Help and Seniors Information Line
Settlement Services	1-250342-2474	
Translation Services	1-250-342-2474	

MUNICIPAL SERVICES

SERVICE	CONTACT NUMBER	NOTES
Parks and Recreation - facilities	250-489-0267	
Parks and Recreation - programs	250-489-0267	Swimming, skating, all city programs
Library(s)	250-426-4063	
City Bylaw services	250-426-4211	Property conditions, noise, litter, etc.

INCOME AND BENEFITS

SERVICE	CONTACT NUMBER	NOTES
CPP, OAS, GAIN	1-800-622-6232	Service Canada
Employment and Income Assistance	1-866-866-0800 Local - 250-417-6100 Service BC	Service BC
Community Volunteer Income Tax Prep.	250-426-5222	
CPP, OAS, GAIN	Toll Free - 1-800-277-9914 Pensions	Local Service Canada - 250-489-4101

DEATH, DYING AND GRIEF SERVICES

SERVICE	CONTACT NUMBER	NOTES
Hospice	250-417-2019	Cranbrook Kimberley Hospice offers bereavement, companioning, and end of lifeservices
Grief Counselling	250-489-3114	Summit Community Services

FOOD PROGRAMS

SERVICE	CONTACT NUMBER	NOTES
Food Bank	250-426-7664	New larger location on Industrial Road 2 - open 7 days a week
Grocery Delivery	250-420-4120	Many Grocery stores deliver
Meal Delivery	250-420-4120	Pick up and delivery available from many restaurants

GOVERNMENT REPRESENTATIVES

SERVICE	CONTACT NUMBER	NOTES
Tom Shypitka	250-417-6022	MLA
Rob Morrison	250-417-2250	MP

Services Canada	1-800-622-6332	Local - 250-489-4101

Please contact info@bccrns.ca with any questions regarding this form.