



BC ASSOCIATION OF

Community Response Networks

Stopping Adult Abuse and Neglect ...Together.

Local Community Contact List

Name of CRN/Community: Campbell River BC

Date Submitted/Updated: August 8, 2026

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(Name) (Phone) (Email)

*Where there are no local services, list the closest community that has services available under "NOTES".
Add rows or use the back of the page if needed to create a complete list for your community.*

EMERGENCY NUMBERS

SERVICE	CONTACT NUMBER	NOTES
Police, Fire and Ambulance	911	Numbers to call if no 911 service
Crisis Line	1-888-494-3888 (250) 753-2495	For Vancouver Island
Poison Control	(604) 682-5050	
Lifeline (or similar service)	250-286-4888	

ADULT ABUSE SERVICES

SERVICE	CONTACT NUMBER	NOTES
Health Authority contact(s) – for reporting abuse	250-331-8570 1-866-928-4988	See regional resources list for each CRN
Police-based Victim Services	250 286-5606	RCMP
Community- based Victim Services	(250) 287-2421	Campbell River Family Services
Community Living BC	(250) 286-7542 604-664-0101 1-877-660-2522	Local Vancouver Toll free

Transition House – Ann Elmore	(250) 286-3666	Office of CRNITS 250-287-7384
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Evergreen Emergency Shelter	(250) 287-3791	Salvation Army
Seniors First SAIL For Information about abuse and for emotional support	604-437-1940	Toll free
Information Line	1-866-437-1940	
Victim Link	1-800-563-0808	
bc211	Call 211 Text (SMS) to 2-1-1	Lower Mainland only
LGBTQ Contact	604-684-5307 1-800-566-1170	Toll free

INFORMATION AND REFERRAL

(Local services – often grouped in one multi-service agency – listed below)

SERVICE	CONTACT NUMBER	NOTES
Seniors Outreach Kelowna	250-861-6180 info@seniorsoutreach.ca	Seems to be only one location in BC?
Community Services	Campbellriver.pathways.bc.ca	Community Services Directory Campbell River and area
Geriatric and Other programs for Seniors	250-331-5965	
Problem Gambling Helpline	1-888-795-6111	
Alcohol and Drug Referral	250-850-2620	Mental Health & Addiction Services
Veterans Affairs Canada	1-866-522-2122	

HEALTH/MENTAL HEALTH

SERVICE	CONTACT NUMBER	NOTES
Mental Health/Geriatric Outreach	250-331-5965	

Mental Health and Addiction Services	(250) 850-2620	Monday-Friday 9-am-3 PM *except Tuesday Mornings
Home and Community Health	(250) 850-2150	
Adult Day programs	250-923-0991	
CR/ NI Hospital	(250) 286-7100	
MSP and PharmaCare	604-683-7151 1-800-663-7100	Vancouver Toll Free
BC Nurse/Pharmacist Line	811	
Assisted Living Registry	1-866-714-3378	
Online Medical Support - Medeo	1-888-297-2973	
Community Connector SSNVI	250-203-8966	

HOUSING

SERVICE	CONTACT NUMBER	NOTES
BC Housing	604-433-1711 1-866-465-6873	Vancouver Toll Free
Home Adaptations – Canada Mortgage & Housing	1-800-668-2642	
Advocacy and Appeals re: Housing	(250) 286-3436	
John H Society North Island Housing Support	(250) 286-0611	

HOME SUPPORT

SERVICE	CONTACT NUMBER	NOTES
Better at Home	250-830-8709	bah@ssnvi.ca
Grocery Shopping	250-830-8709	bah@ssnvi.ca
Home repairs and Maintenance	250-830-8709	bah@ssnvi.ca
Friendly Visiting	250-830-8709	bah@ssnvi.ca

TRANSPORTATION

SERVICE	CONTACT NUMBER	NOTES
Handy Dart/Taxi Saver/Handy Card	(250) 286-3278	
Health Connections – bus service	(250) 286-3278	
Bus Pass Program	250-287-7433	
Waving Flags Taxi	<u>(250) 287-8294</u>	
Parking Permit (disabled)	1-888-718-7794	
Translink Trip Planner	604-953-3333	Lower Mainland
Patient Link-Island Health	1-844-940-6617	

LEGAL

SERVICE	CONTACT NUMBER	NOTES
Seniors First (SAIL)	604-437-1940 1-866-437-1940	Legal Advocacy Program and Elder Law Clinic
Legal Aid	1-866-577-2525 (250) 286-3436	CR Advocacy
Family Justice Clinic	(250) 286-7527	
Crown Counsel	(250) 286-7544	
NIDUS – Representation Agreements	1-604-408-7414	
Public Guardian and Trustee	1-604-660-4444	
Peoples Law School	604-331-5400	
Access Pro Bono Legal Services – in person only	1-877-762-6664	
Community Advocacy Services	(250) 286-3436	

SUPPORT GROUPS

SERVICE	CONTACT NUMBER	NOTES
Dementia Help Line	604-681-8651	
AA	(250) 287-4313	
NA	(250) 287-2911	Alano Club
Al-Anon	(250)287-7105 / (250)204-8093	
Nar-Anon		
Alzheimer Society of BC	(250) 734-4170	Nanaimo office
Caregiver support groups	250-286-1121	At CR Hospice
MS Society	250-286-09 99	
Arthritis	(866) 414- 7766	
Diabetes	250-286-7150	
Deaf and Hard of Hearing	604 660-1800	604 660-1807 (TTY)

FIRST NATIONS/INDIGENOUS SERVICES

SERVICE	CONTACT NUMBER	NOTES
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Friendship Centre	(250) 286-3430	Laichwiltach Family Life Society
Wei Wai Kum First Nation We Wai Kai First Nation Homalco First Nation	(250) 286-1440 (250) 285-3316 (250) 923-4979	
Métis Services (North Island Metis Ass0c)	(250) 287-7417	
First Nations Health Authority	604-693-6500	Office at Cape Mudge (We Wai Kai)

IMMIGRANT SERVICES

SERVICE	CONTACT NUMBER	NOTES
Health and Seniors Information Line	211	Lower Mainland
Local Immigrant Services IWC	(250) 830-0171	
Settlement Services	(250) 830-0171	
Translation Services	(250) 830-0171	

MUNICIPAL SERVICES

SERVICE	CONTACT NUMBER	NOTES
Parks and Recreation - facilities	(250) 286-1161	
Parks and Recreation - programs	(250) 286-1161	
Library(s)	(250) 287-3655	

INCOME AND BENEFITS

SERVICE	CONTACT NUMBER	NOTES
CPP, OAS, GAIN	1-800-622-6232	Service Canada
Employment and Income Assistance	1-866-866-0800	Service BC (250) 286-7555
Community Volunteer Income Tax Prep. Advocacy Services	(250) 286-3436	

DEATH, DYING AND GRIEF SERVICES

SERVICE	CONTACT NUMBER	NOTES
Hospice	(250) 286-1121	
Grief Counseling	(250) 286-1121	

FOOD PROGRAMS

SERVICE	CONTACT NUMBER	NOTES
Food Bank	(250) 286-3226	
Grocery Delivery	(250) 830-8709	bah@ssnvi.ca
Meal Delivery	(250) 830-8709	bah@ssnvi.ca

GOVERNMENT REPRESENTATIVES

SERVICE	CONTACT NUMBER	NOTES
Anna Kindy	778-902-8544	MLA
Aaron Gunn	250-434-0300	MP
Services Canada	1-800-622-6332	