



Local Community Contact List

Name of CRN/Community: **Abbotsford CRN**

Date Submitted/Updated: **11/01/2023**

Submitted By: **Prabhjot Kaur 7782419868 pk.abbotsfordcrn@gmail.com**

Where there are no local services, list the closest community that has services available under "NOTES". Add rows or use the back of the page if needed to create a complete list for your community.

EMERGENCY NUMBERS

SERVICE	CONTACT NUMBER	NOTES
Police, Fire and Ambulance	911	Numbers to call if no 911 service
Crisis Line	604-951-8855 / 1-877-820-7444	Fraser Health Crisis Line
Poison Control	604-682-5050 / 1-800-567-8911	
Lifeline (or similar service)	604-854-5991 / 1-888-969-1818	
Seniors Distress Line	604-872-1234	

ADULT ABUSE SERVICES

SERVICE	CONTACT NUMBER	NOTES
Health Authority contact(s) - for reporting abuse	604-556-5000	See regional resources list for each CRN
Police-based Victim Services	604-864-4757	Abbotsford Police
Community- based Victim Services	604-859-7681 Ext 275	Archway Community Services Mon-Fri: 8:30am-4:30pm
Community Living BC	604-664-0101 1-877-660-2522	Local Vancouver Toll free
Transition House (s)	604-852-6008	SARA for women
Emergency Shelter (s)	604-852-6008 / 604-744-2424 / 604-852-9305 / 604-798-7332	SARA for women Lookout Housing Salvation Army The 5 and 2 Ministries Community Development and Support Services Society
BCCEAS - SAIL (Seniors Abuse and Information Line) - for information about abuse and for emotional support	604-437-1940 1-866-437-1940	Toll free
Victim Link	1-800-563-0808	
bc211	211	Lower Mainland only
LGBTQ Contact	604-684-5307 1-800-566-1170	Toll free
bc211	211	Lower Mainland only
Abbotsford Community Response Network (CRN)	778-241-9868 / 778-870-4573	Prabhjot Kaur Patti Holm

INFORMATION AND REFERRAL

(Local services - often grouped in one multi-service agency - listed below)

SERVICE	CONTACT NUMBER	NOTES
Seniors Outreach	604-870-3763	Archway - Jada
Community Services		
Geriatric and Other programs for Seniors	604-854-1733 / 604-300-3870 / 604-850-0011 / 604-329-1902 / 604-853-5532 / 604-859-7265	Seniors Social Café, Tech Savvy, Lifebox, Caregiver Support (Abbotsford Association for Healthy Aging) Abby Social Activity Association Abbotsford Peer Support The Book Bags Clearbrook Golden Age Society Matsqui Old Age Pensioners Branch #69
Problem Gambling Helpline	1-888-795-6111	
Alcohol and Drug Referral	604-850-5106	Archway Addictions Programs
Veterans Affairs Canada	1-866-522-2122	
Information/Referral Abbotsford Association for Healthy Aging	778-201-1401/ 604-854-1733	Healthy Aging- Malina

HEALTH/MENTAL HEALTH

SERVICE	CONTACT NUMBER	NOTES
Mental Health/Geriatric Outreach	(604) 870-7800	Fraser Health Mental Health Centre
Mental Health and Addiction Services	604-870-7583 / 604-850-1234	CRESST Fraser Health (Emergency Short Stay) Creative Centre Society for Mental Wellness
Home and Community Health	604-556-5000	Fraser Health - Home Health
Adult Day programs	604-853-5585 (Maplewood house) 604-755-4664 (First Light Club) 236-380-0556 (South Asian Day Program for Older Adults) 604-852-9305 Ext. 197 (Adult Day program - Salvation Army) 604-870-7999 (Cottage-Worthington Pavilion)	Maplewood - eligibility determined through home health First Light - Support for people with Dementia or Brain Injury South Asian program - Provided in Punjabi Angela McClelland at The Centre of Hope [Currently ON HOLD due to COVID-19] Cottage-Worthington Pavilion - eligibility determined through home health
Hospital	(604) 851-4700	Abbotsford Regional Hospital
MSP and PharmaCare	604-683-7151 1-800-663-7100	Vancouver Toll Free
BC Nurse/Pharmacist Line	811	
Assisted Living Registry	1-866-714-3378	
Online Medical Support - Medeo	1-888-297-2973	
MSP and PharmaCare	604-683-7151 / 1-800-663-7100	Vancouver Toll Free

HOUSING

SERVICE	CONTACT NUMBER	NOTES
BC Housing	604-433-1711 1-866-465-6873	Vancouver Toll Free
Home Adaptations - Canada Mortgage & Housing	1-800-668-2642	

Advocacy and Appeals re Housing	604-646-6051	BC Housing
BC Housing	604-433-1711 / 1-800-257-7756 / 1-866-465-6873	Burnaby Toll Free Corporate Office

HOME SUPPORT

SERVICE	CONTACT NUMBER	NOTES
Better at Home	604.859.7681 Ext: 772	Archway- Karen
Grocery Shopping	604.859.7681 Ext: 772	Archway- Karen
Home repairs and Maintenance	Only agencies that provide volunteers who have undergone a criminal record check.	Only agencies that provide volunteers who have undergone a criminal record check.
Peer Counselling	604-850-6608 / 604-850-0011	Communitas Supportive Care Society
Friendly Visiting	604-854-1733	Abbotsford Association for Healthy Aging
Right at Home Canada	604-330-9909	Private Home Health Care

TRANSPORTATION

SERVICE	CONTACT NUMBER	NOTES
Handy Dart/Taxi Saver/Handy Card	604-855-0080	Mon-Fri 7:30am-5:00pm
Health Connections - bus service	N/A in Fraser Valley	
Bus Pass Program	1-866-866-0800	Press option 2 Press option 2 Press option 1
Taxi (s)	Central Valley Taxi: 604-859-1111 Abbotsford Mission Taxi: 604-855-1111	
Parking Permit (disabled)	604-718-7744	https://www.sparc.bc.ca/wp-content/uploads/2020/07/permit_new.81898c1c.pdf Grey portion to be filled by doctor
Translink Trip Planner	604-953-3333	Lower Mainland
TransLink Trip Planner	604-953-3333	Lower Mainland

LEGAL

SERVICE	CONTACT NUMBER	NOTES
BC CEAS (SAIL)	604-437-1940 1-866-437-1940	Legal Advocacy Program and Elder Law Clinic
Legal Aid	1-866-577-2525	
Family Justice Clinic	1-800-663-786	EnquiryBC - ask the operator to transfer you.
Crown Counsel	604 870-5400	
NIDUS - Representation Agreements	1-604-408-7414	1-604-408-7414
Public Guardian and Trustee	1-604-660-4444	1-604-660-4444
Peoples Law Schoo	604-331-5400	
Lawyer Referral Services	604-687-3221	Access Pro Bono
Access Pro Bono Legal Services - in person only	1-877-762-6664	604-687-3221 1-800-663-1919 1-877-762-6664 (UVIC law) 1-604-878-7400 https://app.qase.ca/create_case?referral_source=apb-lrs Book appt online
Community Advocacy Services	604-743-0345	Archway - Ilene
Legal Services Society	1-866-577-2525	Also provides Family LawLINE

SUPPORT GROUPS

SERVICE	CONTACT NUMBER	NOTES
Dementia Help Line	604-681-8651	
AA	604-615-2911	
NA	Various locations in Abbotsford	Virtual Meetings Available depending on location https://bcrna.ca/index.php?category=meetings
Al-Anon	Women Call: Louise: 604-855-1942 Men Call: Jan: 604-864-2717	
Nar-Anon	3845 Gladwin Rd.	Trinity Lutheran Church
Alzheimer Society of BC	604-681-6530	
Caregiver support groups	604-768-5421 / 604-556-5000	Abbotsford Association for Healthy Aging - Deirdre Fraser health - Home health clients
MS Society	1-800-268-7582 / 1-844-859-6789	MC Society - Fraser Valley Chapter Canada wide
Arthritis	Toll Free: 1-866-902-3767	Self-management BC - pain management workshops provided
Diabetes	604-851-4700 Ext: 646238	Fraser Health diabetes education
Deaf and Hard of Hearing	1-866-888-2442	Canadian Hard of Hearing, BC Chapter
Parkinson's Society of BC	1.800.668.3330	

FIRST NATIONS/INDIGENOUS SERVICES

SERVICE	CONTACT NUMBER	NOTES
Friendship Centre	1-604-826-1281	Mission Friendship Centre
Band Office	604-852-4041	Sumas First Nations - Health Office
Métis Services	236-622-1717	Fraser Valley Metis Association
First Nations Health Authority	Phone: 604-693-6500 Toll-free: 1-866-913-0033	

IMMIGRANT SERVICES

SERVICE	CONTACT NUMBER	NOTES
Health and Seniors Information Line	211	Lower Mainland
Local Immigrant Services	604-859-7681 / 604-851-8464 / 604-852-4444 / 778-971-2626	Archway Community Services Immigration Counsels of Canada CWC Immigration solutions Sekhon & Boparai Immigration Ltd
Settlement Services	604-859-7681	Archway Community Services
Translation Services	604-870-3769	Archway Community Services
Health and Seniors Information Line	211	Lower Mainland

MUNICIPAL SERVICES

SERVICE	CONTACT NUMBER	NOTES
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Parks and Recreation - facilities	604-859-3134	
Parks and Recreation - programs	Abbotsford Rec Centre: 604-853-4221 Matsqui Rec Centre: 604-855-0500	
Library(s)	604 853-1753 / 604 859-7814 / 604 856-4988	Abbotsford Community Library Clearbrook Library Mt.Lehman Library
City of Abbotsford	604-853-2281	City Hall
Abbotsford Restorative Justice	604-864-4844	Justice and Advocacy

INCOME AND BENEFITS

SERVICE	CONTACT NUMBER	NOTES
CPP, OAS, GAIN	1-800-622-6232	Service Canada
Employment and Income Assistance	1 866-866-0800	Service BC
Community Volunteer Income Tax Prep.	604-854-1733 / 604-744-0109 / 604-859-7681	Abbotsford Association for Healthy Aging (Jan. - Dec) All year Clearbrook Golden Age Society (Mar - Apr) Archway Community Services (Mar - Apr)
SAFER- Seniors Rental Subsidy	1-800-257-7756	BC Housing
Government Forms and resources	604-854-1733	Abbotsford Association for Healthy Aging
CPP, OAS, GIS	1-800-622-6232	Service Canada

DEATH, DYING AND GRIEF SERVICES

SERVICE	CONTACT NUMBER	NOTES
Hospice	(604) 852-2456	
Grief Counselling	604-738-9950/ 1-877-779-2223	BC Bereavement Helpline

FOOD PROGRAMS

SERVICE	CONTACT NUMBER	NOTES
Food Bank	604-859-5749	Archway Community Services
Grocery Delivery	604-859-7681 Ext: 772	Archway - Karen , Better At Home
Meal Delivery	604-870-3764	Archway - Meals on Wheels
Guru Nanak Food Bank	604-580-1313	31877 South Fraser Way
BC Association of Farmers Markets	604-996-1542	Jubilee Park Abbotsford

GOVERNMENT REPRESENTATIVES

SERVICE	CONTACT NUMBER	NOTES
Bruce Banman (Abbotsford South)	604-744-0700	MLA
Ed Fast (Conservative)	604-557-7888	MP
Services Canada	1-800-622-6332	
Pam Alexis	604-820-6203	MLA (Abbotsford-Mission)
Michael De Jong	(604) 870-5486	MLA (Abbotsford West)

Please contact info@bccrns.ca with any questions regarding this form.

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