



Local Community Contact List

Name of CRN/Community: **Revelstoke Community Response Network**

Date Submitted/Updated: **06/21/2020**

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Where there are no local services, list the closest community that has services available under "NOTES". Add rows or use the back of the page if needed to create a complete list for your community.

EMERGENCY NUMBERS

SERVICE	CONTACT NUMBER	NOTES
Police, Fire and Ambulance	911	Numbers to call if no 911 service
Crisis Line	888-353-2273	
Poison Control	1-800-567-8911	
Lifeline (or similar service)	1-800-suicide	
Women's Shelter Crisis Line	1-250-837-1111	

ADULT ABUSE SERVICES

SERVICE	CONTACT NUMBER	NOTES
Health Authority contact(s) – for reporting abuse	1-844-870-4754	See regional resources list for each CRN
Police-based Victim Services	250 837 9260	
Community- based Victim Services	250-832-1718	In Salmon Arm
Community Living BC	604-664-0101 1-877-660-2522	Local Vancouver Toll free
Transition House (s)	250 837 1111	
Emergency Shelter (s)	Same as above	
BCCEAS – SAIL (Seniors Abuse and Information Line) – for information about abuse and for emotional support	604-437-1940 1-866-437-1940	Toll free
Victim Link	1-800-563-0808	
bc211	211	Lower Mainland only
LBGTQ Contact	604-684-5307 1-800-566-1170	Toll free
SAIL	604-437-1940 1-866-437-1940	
Safe Spaces Revelstoke - LBGTQ	604-684-5307 1-800-566-1170	Safespacesrevelstoke.org

INFORMATION AND REFERRAL

(Local services – often grouped in one multi-service agency – listed below)

SERVICE	CONTACT NUMBER	NOTES
Seniors Outreach	250-837-9456	
Community Services	(250) 837-2920	Community Connections
Geriatric and Other programs for Seniors	250-814-2267	
Problem Gambling Helpline	1-888-795-6111	
Alcohol and Drug Referral	250 814 2241	Mental Health at Queen Victoria
Veterans Affairs Canada	1-866-522-2122	
Hospice		250 – 837- 5523

HEALTH/MENTAL HEALTH

SERVICE	CONTACT NUMBER	NOTES
Mental Health/Geriatric Outreach	250-814-2241	Located at Queen Victoria Hospital
Mental Health and Addiction Services	250 814 2241	
Home and Community Health	250 837 2131 x204	
Adult Day programs	250 837 3147	At Moberly Manor
Hospital	250 837 2131	
MSP and PharmaCare	604-683-7151 1-800-663-7100	Vancouver Toll Free
BC Nurse/Pharmacist Line	811	
Assisted Living Registry	1-866-714-3378	
Online Medical Support - Medeo	1-888-297-2973	
MSP and Pharmacare	604-683-7151 1-800-663-7100	

HOUSING

SERVICE	CONTACT NUMBER	NOTES
BC Housing	604-433-1711 1-866-465-6873	Vancouver Toll Free
Home Adaptations – Canada Mortgage & Housing	1-800-668-2642	
Advocacy and Appeals re Housing	250 837 2920	Housing Outreach Worker

HOME SUPPORT

SERVICE	CONTACT NUMBER	NOTES
Better at Home	250-253-2749	For Shuswap region

SERVICE	CONTACT NUMBER	NOTES
Grocery Shopping		New service provided by CRN volunteers and the women's shelter during COVID.
Home repairs and Maintenance	250 837 9456	Only agencies that provide volunteers who have undergone a criminal record check.
Peer Counselling	250 837 1572 (men) and 250 814 8387 (women)	Women's Shelter Peer outreach/counselling groups
Friendly Visiting	Hospice	

TRANSPORTATION

SERVICE	CONTACT NUMBER	NOTES
Handy Dart/Taxi Saver/Handy Card	250 837 2021	
Health Connections – bus service		
Bus Pass Program	250 837 2161	
Taxi (s)	(250) 837-4000 and (250) 837-3000	
Parking Permit (disabled)		
Translink Trip Planner	604-953-3333	Lower Mainland

LEGAL

SERVICE	CONTACT NUMBER	NOTES
BC CEAS (SAIL)	604-437-1940 1-866-437-1940	Legal Advocacy Program and Elder Law Clinic
Legal Aid	1-866-577-2525	
Family Justice Clinic		
Crown Counsel	250 832 1610	
NIDUS – Representation Agreements	1-604-408-7414	
Public Guardian and Trustee	1-604-660-4444	
Peoples Law School	604-331-5400	
Lawyer Referral Services	1-800-903-5300	
Access Pro Bono Legal Services – in person only	1-877-762-6664	
Community Advocacy Services	250 837 2920	

SUPPORT GROUPS

SERVICE	CONTACT NUMBER	NOTES
Dementia Help Line	604-681-8651	

SERVICE	CONTACT NUMBER	NOTES
AA		
NA		
Al-Anon		
Nar-Anon		
Alzheimer Society of BC		
Caregiver support groups		
MS Society		
Arthritis		
Diabetes		
Deaf and Hard of Hearing		
Revelstoke Awareness & Outreach Program celebrates		Mental Health Outreach and Support

FIRST NATIONS/INDIGENOUS SERVICES

SERVICE	CONTACT NUMBER	NOTES
Friendship Centre	Revelstoke Aboriginal Friendship Society	250-814-7675
Band Office		
Métis Services		
First Nations Health Authority		

IMMIGRANT SERVICES

SERVICE	CONTACT NUMBER	NOTES
Health and Seniors Information Line	211	Lower Mainland
Local Immigrant Services		
Settlement Services	250-837-4235 ext 6504	Okanagan College, Leanne Humphrey
Translation Services		

MUNICIPAL SERVICES

SERVICE	CONTACT NUMBER	NOTES
Parks and Recreation - facilities	(250) 837-9351	
Parks and Recreation - programs	(250) 837-9351	Meghan MacIsaac
Library(s)	(250) 837-5095	Lucie Bergeron

SERVICE	CONTACT NUMBER	NOTES

INCOME AND BENEFITS

SERVICE	CONTACT NUMBER	NOTES
CPP, OAS, GAIN	1-800-622-6232	Service Canada
Employment and Income Assistance	1-866-866-0800	Service BC
Community Volunteer Income Tax Prep.	Jane McNab	250 837 5910

DEATH, DYING AND GRIEF SERVICES

SERVICE	CONTACT NUMBER	NOTES
Hospice	250 – 837- 5523	
Grief Counselling		

FOOD PROGRAMS

SERVICE	CONTACT NUMBER	NOTES
Food Bank	250 837 2920	Through Community Connections
Grocery Delivery		Also available through the CRN/RWSS outreach workers
Meal Delivery		organized through Moberly Manor (Meals on Wheels)

GOVERNMENT REPRESENTATIVES

SERVICE	CONTACT NUMBER	NOTES
Doug Clovechok	(250) 432-2300	MLA
Rob Morisson	250-417-2250	MP
Services Canada	1-800-622-6332	