



Local Community Contact List (Template)

Name of CRN/Community: **Golden**
Date Submitted/Updated: **06/08/2020**
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Where there are no local services, list the closest community that has services available under "NOTES". Add rows or use the back of the page if needed to create a complete list for your community.

EMERGENCY NUMBERS

SERVICE	CONTACT NUMBER	NOTES
Police, Fire and Ambulance	911	Numbers to call if no 911 service
Crisis Line	911 - emergency situations only or to report a crime or a life-threatening emergency situation	
Poison Control	1-800-567-8911 Poison Control Centre	
Lifeline (or similar service)	1-888-832-6071 Philips Lifeline Service	

ADULT ABUSE SERVICES

SERVICE	CONTACT NUMBER	NOTES
Health Authority contact(s) – for reporting abuse	250 344-3026 - Golden Hospital	See regional resources list for each CRN
Police-based Victim Services	250 344-3920 - Golden RCMP Detachment	
Community- based Victim Services	250 344-5317 - Golden Womens Resource Centre	
Community Living BC	604-664-0101 1-877-660-2522	Local Vancouver Toll free
Transition House (s)	250 344-2101 - Golden Womens Centre Safe Homes	
Emergency Shelter (s)	250 344-2101 - Golden Womens Centre Safe Homes	
BCCEAS – SAIL (Seniors Abuse and Information Line) – for information about abuse and for emotional support	604-437-1940 1-866-437-1940	Toll free
Victim Link	1-800-563-0808	
bc211	211	Lower Mainland only

SERVICE	CONTACT NUMBER	NOTES
LBGTQ Contact	604-684-5307 1-800-566-1170	Toll free

INFORMATION AND REFERRAL

(Local services – often grouped in one multi-service agency – listed below)

SERVICE	CONTACT NUMBER	NOTES
Seniors Outreach	250 344-6866 - Golden Seniors Navigator	
Community Services	250 344-2311 - Golden Community Resources Centre	
Geriatric and Other programs for Seniors	250 344-6866 - Golden Seniors Navigator or 250 272-0291 - Golden Community Coordinator	
Problem Gambling Helpline	1-888-795-6111	
Alcohol and Drug Referral	250 344-2000	
Veterans Affairs Canada	1-866-522-2122	

HEALTH/MENTAL HEALTH

SERVICE	CONTACT NUMBER	NOTES
Mental Health/Geriatric Outreach	250 344-3015 - IHA	
Mental Health and Addiction Services	250 344-3015 - IHA	
Home and Community Health	250 344-3005 - Golden Home & Community Care	
Adult Day programs	250 344-3005 - Golden Home & Community Care / Durand Manor	
Hospital	250 344-5271 - Golden & District General Hospital	
MSP and PharmaCare	604-683-7151 1-800-663-7100	Vancouver Toll Free
BC Nurse/Pharmacist Line	811	
Assisted Living Registry	1-866-714-3378	
Online Medical Support - Medeo	1-888-297-2973	

HOUSING

SERVICE	CONTACT NUMBER	NOTES
BC Housing	604-433-1711 1-866-465-6873	Vancouver Toll Free

SERVICE	CONTACT NUMBER	NOTES
Home Adaptations – Canada Mortgage & Housing	1-800-668-2642	
Advocacy and Appeals re Housing		
BC Housing	1-866-465-6873	

HOME SUPPORT

SERVICE	CONTACT NUMBER	NOTES
Better at Home	N/A	
Grocery Shopping	N/A	
Home repairs and Maintenance	N/A	Only agencies that provide volunteers who have undergone a criminal record check.
Peer Counselling	250 344-6866 -Golden Seniors Navigator or Community Coordinator	
Friendly Visiting	250 272-0291 - Golden Community Coordinator	

TRANSPORTATION

SERVICE	CONTACT NUMBER	NOTES
Handy Dart/Taxi Saver/Handy Card	N/A	
Health Connections – bus service	250 344-5237 - Golden Taxi	
Bus Pass Program	N/A	
Taxi (s)	250 344-5237 - Golden Taxi	
Parking Permit (disabled)	604-718-7744 - Sparc BC	
Translink Trip Planner	604-953-3333	Lower Mainland

LEGAL

SERVICE	CONTACT NUMBER	NOTES
BC CEAS (SAIL)	604-437-1940 1-866-437-1940	Legal Advocacy Program and Elder Law Clinic
Legal Aid	1-866-577-2525	
Family Justice Clinic	N/A	
Crown Counsel	250 426-1525	
NIDUS – Representation Agreements	1-604-408-7414	
Public Guardian and Trustee	1-604-660-4444	
Peoples Law School	604-331-5400	

SERVICE	CONTACT NUMBER	NOTES
Lawyer Referral Services	1-800-903-5300 - Law Society of BC	
Access Pro Bono Legal Services – in person only	1-877-762-6664	
Community Advocacy Services	250 344-6866 Golden Seniors Navigator	

SUPPORT GROUPS

SERVICE	CONTACT NUMBER	NOTES
Dementia Help Line	604-681-8651	
AA	250 344-5166 - GOLDEN AA	
NA	855 444-2262 - BC NA	
Al-Anon	888-425-2666 - BC AL-ANON	
Nar-Anon	604 878-8844 - BC NAR-ANON	
Alzheimer Society of BC	604 681-6530	
Caregiver support groups	250 344-6866 EK Caregiver Support Network	
MS Society	604 689-3144	
Arthritis	250 519-4000 - BC Arthritis	
Diabetes	800 226-8464 - BC Diabetes	
Deaf and Hard of Hearing	977 755-1595 - BC Hearing Impaired	

FIRST NATIONS/INDIGENOUS SERVICES

SERVICE	CONTACT NUMBER	NOTES
Friendship Centre	N/A	
Band Office	N/A	
Métis Services	250 344-0015 - North Columbia Metis Society	
First Nations Health Authority	N/A	

IMMIGRANT SERVICES

SERVICE	CONTACT NUMBER	NOTES
Health and Seniors Information Line	211	Lower Mainland
Local Immigrant Services	N/A	

SERVICE	CONTACT NUMBER	NOTES
Settlement Services	N/A	
Translation Services	N/A	

MUNICIPAL SERVICES

SERVICE	CONTACT NUMBER	NOTES
Parks and Recreation - facilities	250 344-2271 - Town of Golden	
Parks and Recreation - programs	250 344-2271 - Town of Golden	
Library(s)	250 344-6516 - Okanagan Regional Library	

INCOME AND BENEFITS

SERVICE	CONTACT NUMBER	NOTES
CPP, OAS, GAIN	1-800-622-6232	Service Canada
Employment and Income Assistance	250 344-5413 - WorkBC	Service BC
Community Volunteer Income Tax Prep.	N/A	

DEATH, DYING AND GRIEF SERVICES

SERVICE	CONTACT NUMBER	NOTES
Hospice	250 344-6300 - Golden Hospice Society	
Grief Counselling	250 344-5756	

FOOD PROGRAMS

SERVICE	CONTACT NUMBER	NOTES
Food Bank	250 344-2113 - Golden Food Bank	
Grocery Delivery	N/A	
Meal Delivery	250 344-5271 - IHA Dinners At Home	

GOVERNMENT REPRESENTATIVES

SERVICE	CONTACT NUMBER	NOTES
Doug Clovechok	250 431-2300	MLA
Rob Morrison	250 417-2250	MP
Services Canada	1-800-622-6332	