



BC Association of Community Response Networks

Stopping Adult Abuse and Neglect - Together

ADULT ABUSE, NEGLECT & SELF NEGLECT **NORTHWEST BC** **RESOURCE LIST FOR COMMUNITIES**

*(While there are numerous listings here we recognize
there are many more resources available; we
encourage you to research further to meet your needs.)*

BC Association of Community Response Networks (BCACRN)

WEBSITE: www.bccrns.ca - Learn more about the Association, Resources, CRNs, Provincial Projects, Links and more

Sherry Baker, Executive Director
Tel: 604-513-9758
15008 – 26th Avenue
Surrey, BC V4P 3H5
CRN E-mail: info@bccrns.ca

Province of BC

Public Guardian and Trustee of BC: The Public Guardian and Trustee of British Columbia operates under provincial law to protect the legal rights and financial interests of children, **to provide assistance to adults who need support for financial and personal decision making**, and to administer the estates of deceased and missing persons where there is no one else able to do so.

WEBSITES:

www.trustee.bc.ca

www.trustee.bc.ca/pdfs/STA/abuseneglect.htm

[www.trustee.bc.ca/reports_publications/index.html#Adult Guardianship](http://www.trustee.bc.ca/reports_publications/index.html#Adult_Guardianship)

British Columbia has four laws that promote every adult's right to self-determination, and provide support and protection for those who are vulnerable to abuse or no longer capable of making their own decisions.

The four acts that comprise the adult guardianship legislation are:

The [Representation Agreement Act](#)

The [Health Care \(Consent\) and Care Facility \(Admission\) Act](#)

The [Adult Guardianship Act](#)

The [Public Guardian and Trustee Act](#)

General Inquiries

Public Guardian and Trustee of British Columbia
700-808 West Hastings Street
Vancouver, British Columbia V6C 3L3

Phone: (604) 660-4444
Fax: (604) 660-0374
E-mail: mail@trustee.bc.ca

❖ You may also reach the PGT by phoning Service BC and asking to be transferred to the Public Guardian and Trustee: Toll Free **1-800-663-7867**

❖ Regular hours of operation are Monday to Friday, 8:30 am to 4:30 pm.*

❖ Services to Adults – Interior, North Office

1345 St. Paul Street
Kelowna, BC V1Y 2E2

Phone: (250) 712-7576
Toll Free **1-877-511-4111**
Fax: (250) 712-7578

Designated Agencies for the Northern Interior Health Services Area: The Public Guardian and Trustee, by regulation, has designated regional health authorities and Community Living BC to work together to look into reports they receive about abuse or neglect. In very serious circumstances, and in keeping with the principles of the legislation, designated agencies can gain access to adults, and can obtain court orders to provide various supports and assistance to adults.

1] Northern Health Authority (NH): NH is responsible for health services to residents in the northern interior region of the province

WEBSITE: www.northernhealth.ca

Home and Community Care:

Atlin Health Centre
164 3rd Street
Atlin, BC V0W 1A0

Phone: 250-651-7677

Dease Lake – Stikine Health Centre
7171 Highway 37
Dease Lake, BC V0C 1L0

Phone: 250-771-4444

Hazelton Community Health
2510 Highway 62
Hazelton, BC V0J 1Y0

Phone: 250-842-4640

Houston Health Centre
3202 14th Street
Houston, BC V0J 1Z0

Phone: 250-845-2294

Kitimat Hospital & Health Centre
920 Lahakas Boulevard S
Kitimat, BC V8C 2S3

Phone: 250-632-3181

Masset – Northern Haida Gwaii Hospital & Health Centre
2520 Harrison Avenue
Masset, BC V0T 1M0

Phone: 250-626-4729

Mental Health & Addictions

Phone: 250-651-2189

Phone: 250-771-5024

Phone: 250-842-5144

Phone: 250-845-5964

Phone: 250-632-3181

Prince Rupert Regional Hospital
4th floor, 1305 Summit Avenue
Prince Rupert, BC V8J 2A6

Phone: 250-622-6375

Phone: 250-622-6310
Phone: 250-627-1717

Queen Charlotte City Health Centre
302 2nd Avenue
Queen Charlotte City, BC V0T 1S0

Phone: 250-559-2321

Phone: 250- 626-6051

Smithers Home & Community Care
3950 8th Avenue
Smithers, BC V0J 2N0

Phone: 250-847-6234

Phone: 250-847-6405

Stewart Health Centre
904 Brightwell Street
Stewart, BC V0T 1W0

Phone: 250-636-2221

Phone: 250-847-2525

Terrace Health Unit
3412 Kalum Street
Terrace, BC V8G 4T2

Phone: 250-631-4272

Phone: 250-631-4202

2] Community Living BC (CLBC): CLBC delivers support and services to people with developmental disabilities in British Columbia.

WEBSITE: www.communitylivingbc.ca

Prince Rupert

Suite 421-309 2nd Avenue West
Prince Rupert, BC V8J 3T1

Phone: 250-624-7574

Smithers

1st Floor – 3793 Alfred Avenue
Smithers, BC V0J 2N0

Phone: 250-847-7780

Terrace

4741 Park Avenue
Terrace, BC V8G 1W2

Phone: 250-638-3600

General Enquiries: terrace@communitylivingbc.ca

Other Resources:

Seniors:

BC Centre for Elder Advocacy & Support: This resource provides information, training, community development, and materials regarding the abuse and neglect of seniors. Promotes seniors' self-determination and independence. Provides information about adult guardianship legislation, and the legal issues confronting seniors in BC. Has recently established a law clinic for seniors.

WEBSITE: www.bcceas.ca

411 Seniors Centre
304- 411 Dunsmuir Street
Vancouver, BC V6B 1X4

Phone: 604-437-1940 or
Toll Free: **1-866-437-1940**
Fax: 604-437-1929
E-mail: info@bcceas.ca

Ministry of Health Services, Province of BC: The Ministry's mission is to guide and enhance the province's health services to ensure British Columbians are supported in their efforts to maintain and improve their health.

WEBSITES:

www.health.gov.bc.ca/seniors/topics.html

www.healthlinkbc.ca/kb/content/special/aa60933spec.html

www.healthlinkbc.ca/kb/content/symptom/viobh.html

www.healthlinkbc.ca/kb/content/special/te7721.html

www.healthlinkbc.ca/kb/content/symptom/sabus.html

Contact through Enquiry BC: 1 800 663-7867

Health Canada: This source provides a wealth of information on healthy living and includes the resource center - National Clearing House on Family Violence

WEBSITES:

www.hc-sc.gc.ca/hc-ps/violence/index-eng.php

www.phac-aspc.gc.ca/ncfv-cnivf/index-eng.php

Canadian Network for the Prevention of Elder Abuse: This network is a national non-profit organization that began in the late 1990's and was federally incorporated in 2000. The Network is dedicated to the prevention of the abuse of older people in Canada.

WEBSITE: www.cnpea.ca

International Network for the Prevention of Elder Abuse: INPEA is an organization, founded in 1997, which is dedicated to the global dissemination of information as part of its commitment to the world-wide prevention of the abuse of older people.

WEBSITE: www.inpea.net

For general inquires/comments to INPEA, please e-mail ContactUs@inpea.net

WORLD ELDER ABUSE AWARENESS DAY
takes place annually on June 15th

National Initiative for the Care of the Elderly: NICE is an international network of researchers, practitioners, students and seniors dedicated to improving the care of older adults, both in Canada and abroad. See Projects re Elder Abuse Team projects and tools.

WEBSITE: www.nicenet.ca/

Seniors Canada: Working for Seniors - select Health and Wellness tab on left, then Elder Abuse

WEBSITE: www.seniors.gc.ca

People with Disabilities

BC Coalition of People with Disabilities: For over 30 years, the BC Coalition of People with Disabilities (BCCPD) has been a provincial, cross-disability voice in British Columbia. Their mission is to raise public and political awareness around issues that affect the lives of people who live with a disability. They work to secure the necessary income supports for people to live with dignity, and increase people's ability to participate and contribute in their communities.

WEBSITE: www.bccpd.bc.ca

204-456 W. Broadway
Vancouver, BC V5Y 1R3

Phone: 604-875-0188
Toll Free 1-800-663-1278
Fax: 604-875-9227

E-mail: feedback@bccpd.bc.ca

TTY for people with hearing impairments only 604-875-8835

People's Law School: This resource exists to help you learn about your rights and responsibilities under the law, providing free and impartial public legal education to many thousands of British Columbians in all walks of life and making special efforts to serve people who may have particular legal education needs, including seniors, workers, students, immigrants, parents and poor people.

WEBSITE: www.publiclegaled.bc.ca/section.asp?catid=139

150-900 Howe Street
Vancouver, BC, V6Z 2M4

Phone: 604-331-5400
Fax: 604-331-5401

❖ *Publications available for downloading include Abuse of People with Disabilities (2nd Edition) and Abuse of People with Disabilities For Service Providers (2nd Edition).*

Representation Agreements:

Nidus Personal Planning Resource Centre and Registry: Nidus provides education and assistance in making and using representation agreements and enduring powers of attorney, and promotes representation agreements as an alternative to guardianship for people who, because of disability, illness, or injury, need assistance to manage their financial, health, legal, and personal care affairs. Nidus is an on-line, centralized registry for enduring Powers of Attorney and Representation Agreements.

WEBSITE: www.rarc.ca/textual/home.htm

411 Dunsmuir Street,
Vancouver, BC, V6B 1X4

Phone: 604.408.7414
Fax: 604.801.5506
E-mail: info@nidus.ca

❖ *Office hours are 9 am to 4:30 pm Monday to Friday; call for an appointment.*

Aboriginal People

Aboriginal Canada Portal: This resource is a window to First Nations, Inuit and Métis on-line resources, contacts, information, and government programs and services in Canada.

WEBSITE: www.aboriginalcanada.gc.ca/acp/site.nsf/en/ao26874.html

Indian Residential School Survivors Society: This society provides crisis line support, and workshops and information for survivors of residential schools on the settlement agreement and supports available.

WEBSITE: www.irsss.ca

Multicultural:

Affiliation of Multicultural Societies and Service Agencies of BC: This is an affiliation of more than 80 multicultural agencies providing immigrant settlement and multicultural services in communities throughout British Columbia. They create networking opportunities, disseminate information, provide professional development, and build organizational capacities for their members.

WEBSITE: www.amssa.org

205-2929 Commercial Drive
Vancouver, BC V5N 4C8

Phone: (604)718-2777
Fax: (604)298-0747
Email: amssahealth@amssa.org

Ending Violence Association of BC: This is a resource for community-based services that support survivors of sexual assault, relationship violence, child abuse and criminal harassment.

WEBSITE: www.endingviolence.org/

Victim Link BC: a toll-free, confidential telephone service available across BC and Yukon 24 hours a day, 7 days a week at 1-800-563-0808. It provides information and referral services to all victims of crime and immediate crisis support to victims of family and sexual violence. Provides service in over 110 languages.

WEBSITE: www.victimlinkbc.ca/

CANADA'S

Canada 

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